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**B U S I N E S S
T E L E P H O N E
S O L U T I O N S**

Authorized Information Technology Schedule Price List

FSC Group 70

General Purpose Commercial Information Technology Equipment, Software and Services Digital Telephone, IVR and Voice Messaging Systems

FSC Classes

7042 Mini and Micro Computer Control Devices

Telephone Answering and Voice Messaging Devices
Special Physical, Visual, Speech and Hearing Aid Equipment
Installation, Deinstallation and Reinstallation of Equipment Offered
5805 Telephone and Telegraph Equipment

Special Item Number: SIN 132-8 FPDS Code N070

Toshiba America Information Systems
Digital Solutions Division
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Irvine, CA 92618-1697
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www.telecom.toshiba.com

Contract Number: GS-35-F-0099L

Contract Period: November 29, 2000 through November 28, 2005

This Authorized Information Technology Schedule Price List incorporates all changes made to the subject contract as a result of Modification Number(s) 12

General Services Administration
Federal Supply Service

Products and ordering information in this Authorized Information Technology Schedule Price List are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing GSA's Federal Supply Service Home Page via the internet at www.fss.gsa.gov

Publication Information

Since there are frequent updates to this book, the date in the lower left corner of each page tracks the latest information - instead of TSD's standard "version" tracking used in its other publications. The date changes in unison on all pages, even if only one page is updated. Compare your books dates to the current version on TSD's Internet FYI site to confirm that you have the latest pricing information.

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Telecommunication Systems Division**

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General Information

1. Information for Ordering Offices

Special Notice to Agencies – Small Business Participation

Small Business Association (SBA) strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business participation, SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micro-purchase threshold, FAR 8.404 requires agencies to consider the catalogs/price lists of at least three schedule Contractors or consider reasonably available information by using the GSA *Advantage!* online shopping service (www.fss.gsa.gov). The catalogs/price lists, GSA *Advantage!* and the Federal Supply Service Home Page (www.fss.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting price lists for a best value determination.

For orders exceeding the micro-purchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

2. Geographic Scope of Contract/Dealer Referrals

The geographic scope of this contract includes the 48 contiguous states, District of Columbia, Alaska, the Commonwealth of Puerto Rico and Hawaii. For the name of the authorized dealer nearest your location, please call our toll-free dealer referral line: (800) 222-5805, or visit our web site at www.telecom.toshiba.com.

2a. Ordering Address

Sales/Maintenance/Marketing:
Toshiba America Information Systems, Inc.
Telecommunication Systems Division
9740 Irvine Blvd.
Irvine, CA 92618-1697
(949) 583-3700
(949) 583-3327 fax

2b. Payment and Billing Information/“Remit To” Information

Toshiba America Information Systems, Inc.
Telecommunication Systems Division Contract
Establishment Code: 19355637A
Toshiba America Information Systems, Inc.
Telecommunication Systems Division Tax Identification
Number: 330338017
Toshiba Telecommunication Systems Division utilizes a Lock Box System for processing of payments.
Remit payments to the address specified on the invoice generated by Toshiba Telecommunication Systems Division.

Government Commercial Credit Cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone numbers can be used by ordering agencies to obtain technical and/or ordering assistance. (949) 583-3700, Fax (949) 583-3327.

3. Liability For Injury or Damage

The Contractor shall not be liable for any injury to Government personnel or damage to Government property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. Statistical Data for Government Ordering Office Completion of Standard Form 279

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS): 123948940

Block 30: Type of Contractor - C. Large Business

Block 31: Women-Owned Business - No

Block 34: Healey Act Manufacturer or Regular Dealer? - Manufacturer

Block 36: Contractor's Taxpayer Identification Number (TIN) – 330338017

CAGE code: 1MGJ5

4a. Contractor has registered with the Central Contractor Registration Database.

5. FOB Destination

Shipments will be made F.O.B. destination within the 48 contiguous states, the District of Columbia, Alaska, Hawaii, and the Commonwealth of Puerto Rico.

6. Delivery Schedule

6a. Delivery Time

All orders are shipped 2nd Day Air within 30 days After Receipt of Order (ARO) by Toshiba America Information Systems, Telecommunication Systems Division.

6b. Urgent Requirements

When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within three workdays after receipt. Telephonic replies shall be confirmed by the Contractor in writing. If the Contractor offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. Discounts – All Prices Are Net. Discounts Have Been Deducted

a. Prompt Payment – 2% 20 days from date of invoice or date of acceptance, whichever is later. Excludes credit card purchases.

b. Dollar Volume Discounts – A single purchase order exceeding \$200,000 (equipment only) receives an additional 5% discount.

c. Government Educational Institutions are offered the same discounts as all other Government customers.

d. Other – No prompt pay discount allowed if payment is made by the Government Purchase Card (SMARTPAY).

8. Trade Agreements Act of 1979 (as amended)

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979 as amended.

9. Statement Concerning Availability of Export Packing

Export packing is available on Schedule products when required. Cost is open market.

10. Small Requirements

The minimum dollar value of orders to be issued is \$50.00 under this contract.

11. Maximum Order

Note: All dollar amounts are exclusive of any discount for prompt payment.

✕ The maximum dollar value per order for purchase of all equipment will be \$500,000 as applicable to SIN 132-8.

12. Use of Federal Supply Service Information Technology Schedule 70

Contracts, in accordance with FAR 8.404

Orders placed pursuant to a Multiple Award Schedule (MAS), using the procedures in FAR 8.404, are considered to be issued pursuant to full and open competition. Therefore, when placing order under Federal Supply Schedules, ordering offices need not seek further competition, reasonable pricing, or consider small business set-asides in accordance with subpart 19.5. GSA has already determined the prices of items under schedule contracts to be fair and reasonable. By placing an order against a schedule using the procedures outlined best value and results in the lowest overall cost alternative (considering price, special features, administrative costs, etc.) to meet the Government's needs.

a. Orders Placed at or Below the Micro-purchase Threshold

Ordering offices can place orders at or below the micro-purchase threshold with any Federal Supply Schedule Contractor.

b. Orders Exceeding the Micro-purchase Threshold but Not Exceeding the Maximum Order Threshold

Orders should be placed with the schedule Contractor that can provide the supply or service that represents the best value. Before placing an order, ordering offices should consider reasonably available information about the supply or service offered under MAS contracts by using the "GSA Advantage!" online shopping service, or by reviewing the catalogs/price lists of at least three schedule Contractors and select the delivery and other options available under the schedule that meets the agency's needs. In selecting the supply or service representing the best value, the ordering office may consider:

1. Special features of the supply or service that are required in effective program performance and that are not provided by a comparable supply or service
2. Trade-in considerations
3. Probable life of the item selected as compared with that of a comparable item
4. Warranty considerations
5. Maintenance availability

6. Past performance

7. Environmental and energy efficiency considerations

c. Orders Exceeding the Maximum Order Threshold

Each schedule contract has an established maximum order threshold. This threshold represents the point where it is advantageous for the ordering office to seek a price reduction. In addition to following the procedures in paragraph b, above, and before placing an order that exceeds the maximum order threshold, ordering offices shall:

1. Review additional schedule Contractor's catalogs/price lists or use the "GSA Advantage!" online shopping service.
2. Based upon the initial evaluation, generally seek price reductions from the schedule Contractor(s) appearing to provide the best value (considering price and other factors).
3. After price reductions have been sought, place the order with the schedule Contractor that provides the best value and results in the lowest overall cost alternative. If further price reductions are not offered, an order may still be placed, if the ordering office determines that it is appropriate.

Notes

For orders exceeding the maximum order threshold, the Contractor may:

- ✕ Offer a new lower price for this requirement (the Price Reductions clause is not applicable to orders placed over the maximum order in FAR 52.216-19 Order Limitation).
- ✕ Offer the lowest price available under the contract, or
- ✕ Decline the order (orders must be returned in accordance with FAR 52.216-19).

d. Blanket Purchase Agreements (BPAs)

The establishment of Federal Supply Schedule BPAs is permitted when following the ordering procedures in FAR 8.404. All schedule contracts contain BPA provisions. Ordering offices may use BPAs to establish accounts with Contractors to fill recurring requirements. BPAs should address the frequency of ordering and invoicing, discounts, and delivery locations and times.

e. Price Reductions

In addition to the circumstances outlined in paragraph c, above, there may be instances when ordering offices will find it advantageous to request a price reduction. For example, when the ordering office finds a schedule supply or service elsewhere at a lower price or when a BPA is being established to fill recurring requirements, requesting a price reduction could be advantageous. The potential volume of orders under these agreements, regardless of the size of the individual order, may offer the ordering office the opportunity to secure greater discounts. Schedule Contractors are not required to pass on to all schedule users a price reduction extended only to an individual agency for a specific order.

f. Small Business

For orders exceeding the micro-purchase threshold, ordering offices should give preference to the items of small business concerns when two or more items at the same delivered price will satisfy the requirement.

g. Documentation

Orders should be documented, at a minimum, by identifying the Contractor the item was purchased from, the item purchased, and the amount paid. If an agency requirement in excess of the micro-purchase threshold is defined so as to require a particular brand name, product, or feature of a product peculiar to one manufacturer, thereby precluding consideration of a product manufactured by another company, the ordering office shall include an explanation in the file as to why the particular brand name, product, or feature is essential to satisfy the agency's needs.

13. Federal Information

Technology/Telecommunications

Standards Requirements

Federal departments and agencies acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering offices, shall be responded to promptly by the Contractor.

13.1 Federal Information Processing Standards Publications (FIPS PUBS)

Information Technology (IT) products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the National Institute of Standards and Technology, Department of Commerce, pursuant to section 111 of the Federal Property and Administrative Services Act of 1949, amended, 79 Stat. 1127 (40 U.S.C. 759). Information concerning their availability and applicability should be obtained from the Nation Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 Federal Telecommunication Standards (FED-STDS)

Information Technology (IT) products under this Schedule that do not conform to Federal Telecommunications Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunications Standards are issued by the General Services Administration, pursuant to the Federal Property and Administrative Services Act of 1949, amended (40 U.S.C. 487). Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA federal Supply Service, Specifications Section, 470 East L'Enfant Plaza, SW, suite 8100, Washington, DC 20407, telephone number (202) 619-8925. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301) 975-2833.

14. Security Requirements

In the event security requirements are necessary, the ordering activities may incorporate, in their delivery order(s), a security clause in accordance with current laws, regulations, and individual agency policy; however, the burden of administering the security requirements shall be with the ordering agency. If any costs are incurred as a result of the inclusion of security requirements, such costs will not exceed ten percent (10%) or \$100,000 of the total dollar value of the order, whichever is less.

15. Contract Administration for Ordering Offices

Any ordering office, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of Termination as might the GSA Contracting Officer under provisions of FAR 52.212-14, paragraphs. Termination for the Government's convenience and / or termination for cause (see Sec C.1.) Ordering offices may obtain technical and/or ordering assistance by calling: (800) 234-4873, ext. 3687 or (800) 535-5039, ext. 210.

16. GSA Advantage!

GSA Advantage! is an online, interactive electronic information and ordering system that provides online access to vendors' schedule prices with ordering information. *GSA Advantage!* will allow the user to perform various searches across all contracts including, but not limited to:

A. Manufacturer

B. Manufacturer's Part Number

C. Product Categories

D. Manufacturer's GSA Contract Number

Agencies can browse GSA *Advantage!* by accessing the Internet World Wide Web utilizing a browser (examples: Netscape®; Microsoft® Internet Explorer®). The Internet address for GSA *Advantage!* is www.fss.gsa.gov.

17. Purchase of Open Market Items

NOTE: Open Market Items are also known as Incidental Items, Non-Contract items, Non-Schedule Items and items not on a Federal Supply Schedule contract.

For administrative convenience, an ordering office contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) – referred to as open market items – to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if**:

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g. publicizing Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering office contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as not on the Federal supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. Contractor Commitments, Warranties and Representations

For purpose of this contract, commitments, warranties and representations include (in addition to those agreed for the entire schedule contract):

1. Time of delivery/installation quotations for individual orders
2. Technical representations and/or warranties of products concerning performance, total systems' performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.
3. Any representations and/or warranties made concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

19. Overseas Activities

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the price list outside the 48 contiguous states and the District of Columbia, except as indicated below:

Overseas Services Are Outside the Scope of This Contract

Upon request of the Contractor, the Government may provide the Contractor with logistics support, as available, in accordance with all the applicable Government regulations. Such Government support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. Blanket Purchase Agreements (BPAs)

Federal Acquisition Regulation (FAR) 13.303-1(a) defines Blanket Purchase Agreements (BPAs) as "...a simplified method of filling anticipated repetitive needs for supplies or services by establishing 'charge accounts' with qualified sources of supply." The use of Blanket Purchase Agreements under the Federal Supply Schedule Program is authorized in accordance with FAR 13.303-2(c)(3), which reads, in part, as follows:

“BPAs may be established with Federal Supply Schedule Contractors, if not inconsistent with the terms of the applicable schedule contract.” Federal Supply Schedule contracts contain BPA provisions to enable schedule users to maximize their administrative and purchasing savings. This feature permits schedule users to set up “accounts” with Schedule Contractors to fill recurring requirements. These accounts establish a period for the BPA and generally address issues such as the frequency of ordering and invoicing, authorized callers, discounts, delivery locations and times. Agencies may qualify for the best quantity/volume discounts available under the contract, based on the potential volume of business that may be generated through such an agreement, regardless of the size of the individual orders. In addition, agencies may be able to secure a discount higher than that available in the contract based on the aggregate volume of business possible under a BPA. Finally, Contractors may be open to a progressive type of discounting where the discount would increase once the sales accumulated under the BPA reach certain prescribed levels. Use of a BPA may be particularly useful with the new Maximum Order feature. See the Suggested Format, contained in this Schedule Pricelist, for customers to consider when using this purchasing tool.

21. Contractor Team Arrangements

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a customer agency requirements. The policy and procedures outlined in this part will provide more flexibility and allow innovative acquisition methods when using the Federal Supply Schedules. See the additional information regarding Contractor Team Arrangements in this Schedule Pricelist.

22. Installation, De installation, Reinstallation

The Davis-Bacon Act (40 U.S.C. 276a-7) provides that contracts in excess of \$2,000 to which the United States of the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies. The requisitioning activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal Labor Standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. Section 508 Compliance

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

www.telecom.toshiba.com The EIT standard can be found at: www.Section508.gov

(CUSTOMER NAME) BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply contract number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH : (Ordering Agency)

1. The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER *SPECIAL BPA DISCOUNT / PRICE

2. Delivery: DESTINATION DELIVERY SCHEDULE / DATES

3. The Government estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

4. This BPA does not obligate any funds.

5. 5. This BPA expires on _____ or at the end of the contract period, whichever is earlier.

6. The following office(s) is hereby authorized to place orders under this BPA:

OFFICE POINT OF CONTACT

7. Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX or paper.

8. Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

a. Name of Contractor;

b. Contract number;

c. BPA number;

d. Model number or National Stock Number (NSN);

e. Purchase order number;

f. Date of purchase;

g. Quantity, unit price, and extension of each item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information);

h. Date of shipment.

9. The requirements of a proper invoice are as specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

10. The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

Important! A new feature of the Federal Supply Schedules Program permits contractors to offer price reductions in accordance with commercial practice. Teaming Arrangements are permitted with Federal Supply contractors in accordance with FAR Part 9.6.

General Purpose Commercial Information Technology Equipment (Special Item Numbers: 132-8)

1. Material and Workmanship

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

2. Order

Written orders, EDI orders (GSA *Advantage!* and FACNET), credit card orders, and orders placed under Blanket Purchase Agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order. For credit card orders and BPAs, telephone orders are permissible.

3. Transportation of Equipment

FOB Destination – Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

4. Installation and Technical Services

a. Installation – When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the Government, at the Government's location, to install the equipment and to train Government personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule: Refer to price list for all Installation Prices. Installation of systems and components are to be performed by Factory Certified Personnel otherwise product warranty is void.

b. Operating and Maintenance Manuals – The Contractor shall furnish the Government with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

Installation of Equipment

Installation is the initial setting in place and connecting of telecommunications equipment, cabling, or cable cross connects.

1. When the equipment provided under this contract cannot be installed by the Government purchaser, the Contractor's qualified personnel shall be available to the Government to install the equipment. Prior to the start of installation, the installation/design plan must be provided by the Government or the Contractor (as agreed upon). This installation/design plan may include, but is not limited to, the following: floor plans, cable runs, terminal locations, schematic drawings, circuit and wiring diagrams, and system software configurations.

2. Site preparation specifications shall be furnished in writing by the Contractor as a part of the equipment proposal. These specifications shall be in sufficient detail to ensure that the equipment to be installed shall operate in an environmentally efficient manner.

3. The Government shall prepare the site at its own expense, in accordance with the Contractor's written specifications, at least fifteen (15) to thirty (30) calendar days prior to the installation date or as agreed to by the Government and the Contractor.

4. The Contractor must coordinate equipment installation with the Building Telecommunications Manager. The Contractor will be responsible for locating and identifying telephone lines (if

applicable), connecting equipment, and coordinating with the telephone company (if applicable) to ensure that both equipment and dial tone function as a unit.

5. After installation, but prior to acceptance by the Government, the Contractor must perform diagnostic testing for the telecommunications equipment listed on the delivery order. The diagnostic testing period cannot exceed seven (7) calendar days. Failure rate/completion rate must be the acceptable rates in accordance with industry standards. Contractor must provide to the Government written documentation of the diagnostic testing. If the telecommunications equipment fails to meet the acceptable industry standards within thirty (30) calendar days, from the installation date, the Government may at its option request a replacement of the equipment or terminate the delivery order in accordance with the provision in the "Default" clause "Termination for Cause" incorporated by reference into the contract.

6. The Contractor shall inspect the site. The Contractor shall report to the Government the dates of the inspection, any rejections, the reasons therefore, and the final inspections and acceptance.

7. Any alterations or modifications in site preparation, which are attributable to incomplete or erroneous Contractor-provided specifications, and would involve additional expense to the Government, shall be made at the expense of the Contractor.

8. The Contractor shall install equipment, ready for use, before an installation date (day, month, year) agreed to, in writing, by the Contractor and the Government. At the time of such an agreement, the Contractor shall also specify a period of time within which the order must be received by the Contractor, and beyond which the agreed to installation date will no longer be binding. In the event the delivery order is received after the period of time provided for that purpose, and the Contractor refuses to accept the order, a new agreed to installation date and delivery order receipt date may be established.

9. The agreed to installation date shall be written into the order and forwarded to the Contractor by certified mail.

10. Any changes by the Government to an order, or any part thereof, may require the establishment of a new and/or additional mutually agreed to installation date. The Government may delay the installation date by notifying the Contractor at least thirty (30) calendar days before the installation date previously established.

11. It is the Contractor's responsibility to ensure that all work conforms to accepted industry installation practices. The installation of cabling and wiring must meet all regulatory and industry standards.

12. The equipment shall not be considered ready for use until: (a) the Contractor provides the Government with documentation of the successful system audit performed at the site, which demonstrates that the equipment meets minimum design capabilities; and (b) after review of the documentation, the Government agrees that the equipment is ready to begin the acceptance test.

13. If the equipment is certified to be ready for use on a day prior to the installation date, the Government may, at its option, elect to use the equipment, and change the installation date accordingly. In this event, the order shall be so amended by the Government.

14. The Government shall provide the Contractor access to the site, prior to the installation date, for the purpose of installing the equipment. The Contractor shall specify in writing the time required to install the equipment.

Deinstallation

Deinstallation is the disconnect of telecommunications equipment and, when requested by the Government, cable and wiring.

a. Deinstallation includes all labor, tools, and incidental parts or materials necessary to accomplish equipment removal (including cabling that was installed by the Contractor, if requested by the Government).

b. The only time that both an installation and a deinstallation charge will occur on a delivery order for the same piece of equipment, is when the equipment is deinstalled in one building or campus and reinstalled in another building or campus. Deinstallation shall not include packaging

for shipment or movement to a different building outside of a campus area, unless requested by the agency. If applicable, the Contractor shall, whenever requested, roll the cable, push it inside the floor, wall, etc., jack or amphenols intact, and cover the opening with a plate. If an opening exists in the floor, wall or ceiling, it must be covered over entirely with a plate or other device, which represents a finished appearance, regardless of whether installation was accomplished by the Contractor.

Reinstallation of Equipment

Reinstallation is the installation of previously de-installed telecommunications equipment outside a building or campus area, or installation of previously stored equipment.

All reinstalled equipment must be certified in working order as per, "Installation of Equipment," "Records Requirements" and "Acceptance" sections listed previously in these Terms and Conditions.

Records Requirements

The Contractor shall provide, without additional cost to the Government, a permanent record of all moves, changes, installations, de-installations, or reinstallations that the Contractor has completed. This permanent record may be requested in an electronic format at the option of the Government. These records shall, where applicable, include, but not be limited to, the following:

- ✕ Building riser diagrams for all new cable installations
- ✕ Wire closet location
- ✕ Interface location
- ✕ Jack and pin numbers
- ✕ Floor and room numbers where equipment was located at the completion of the last service performed. Such records will not include changes made by others.

5. Inspection/Acceptance

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The Government reserves the right to inspect or test any equipment that has been tendered for acceptance. The Government may require repair or replacement of nonconforming equipment at no increase in contract price. The Government must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

6. Warranty

- a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.
- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the Government for consequential damages resulting from any defect or deficiencies in accepted items.
- d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows:
Toshiba America Information Systems, Inc.
Telecommunication Systems Division
Government Accounts
9740 Irvine Blvd, Irvine, CA 92618

7. Purchase Price for Ordered Equipment

The purchase price that the Government will be charged will be the Government purchase price in effect at the time of order placement, or the Government purchase price in effect on the

installation date (or delivery date when installation is not applicable), whichever is less.

8. Responsibilities of The Contractor

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9. Trade-in of Information Technology Equipment

When an agency determines that Information Technology equipment will be replaced, the agency shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

Schematic Diagrams and Technical Data

The Contractor shall provide schematic diagrams and any other technical data required for the proper maintenance of the equipment purchased by the Government.

Design Assistance

Important! *Design assistance and installation of commercial telecommunications equipment can only be offered in conjunction with the Telecommunications Equipment offered under this schedule.*

1. If applicable, Toshiba shall provide design assistance to Government users seeking to purchase telecommunications equipment within the scope of this Information Technology Schedule. A Government user may require that the Contractor perform a site visit/site survey in order to assess the user's equipment needs and other requirements. Design assistance shall be provided to ensure proper installation, coordination, and estimated costs associated with the requirement.
2. Upon receipt of the Government request for design assistance, the Contractor shall, within five (5) days, schedule a site visit/site survey, to be held within fifteen (15) working days of the initial Government request. The Contractor's representative for the site visit/site survey shall be at least equal to the position of a Customer Service Representative (CSR).
3. When a site visit/site survey conducted by the Contractor, in accordance with the Government request for design assistance, does not result in a delivery order for the telecommunications equipment and/or services specified in the Government's requirement, the Contractor shall charge the Government for the services rendered, using the hourly labor rate of \$65.00. Fractional hours, at the end of the job, shall be prorated to the nearest quarter hour.

Packing List (GSAR 552.210-79) (Dec. 1989)

1. A packing list or other suitable shipping document shall accompany each shipment and shall show:

- ✕ Name and address of consignor
- ✕ Name and complete address of consignee
- ✕ Government order or requisition number
- ✕ Government bill of lading number covering the shipment (if any)
- ✕ Description of the material shipped, including item number, quantity, number of containers, and

package number (if any).

2. When payment will be made by Government commercial credit card, in addition to the information in (1) above, the packing list or shipping document shall include:

- ✕ Cardholder name and telephone number.
- ✕ The term "Credit Card."

Part Number	Description	Comments	GSA
004-305	ONEAC ONEGRAPH Power Quality Monitor.	Measures time, amplitude, and duration of AC disturbances and transient activity for 120V circuits; bar graph printout.	1,848.
011-000G	ONEAC Model CP1115, 1440 VA Power Conditioner.	Use for Strata DK280 or DK424 (6 cabinets), or Strata DK280 or DK424 (6 cabinets) with Stratagy, or Strata DK424 (7 cabinets), or Strata DK424 (7 cabinets) with Stratagy as required for power conditioning.	675.
011-058G	ONEAC Model 1920 VA Power Conditioner up to 5 cabinets.	120V Input; plugs and resepticals match Strata CTX straight blad plugs and recepticals. Use for Strata DK424i or CTX670 with 3 to 5 cabinets as required for power conditioning.	851.
011-095G	ONEAC Model 1920 VA Power Conditioner up to 7 cabinets.	208/240V Input; plugs and resepticals match Strata CTX straight blad plugs and recepticals - 6-20P, (4)5-15R, (1)6-20R. Use as required for PwrCond/Isolated Grnd Ckt or Strata DK424i or CTX670 with 6 or 7 cabinet systems	1,107.
1-AP	ONEAC Model 1-AP Analog Line Protector Porta Base.	Use for PCOU, RCOU/RCOS, RGLU, and RCIU/RCIS as required for lightning protection.	14.
1-DP	ONEAC Model 1-DP Digital Line Protector Porta Base.	Use for RDDU, REMU, PDKU, RDSU, PEKU, PESU, DSTI, RATU, RDTU, and RPTU as required for lightning protection.	14.
27983294	10 Clear Plastic Keystrip Covers for DKT2010-series	Package of 10. Used for 10-button 2000-series digital telephones.	9.
27983295	10 Clear Plastic Keystrip Covers for DKT2020-series	Package of 10. Used for 20-button 2000-series digital telephones.	9.
27983473	10 Clear Plastic Number Covers for DKT3001	Package of 10. Used to cover the telephone number label under the handset of the 1-button, DKT3001 telephones.	6.
27983474	10 Clear Plastic Keystrip Covers for DKT3014-SDL	Package of 10. Used to cover the Keystrip on the 14-button, DKT30014-SDL digital telephones.	11.
27983475	10 Clear Plastic Keystrip Covers for DKT3020, IPT1020	Package of 10. Used to cover the Keystrip on the 20-button, DKT3020-SD digital telephones and IPT-1020 IP telephones..	11.
27983480	10 Clear Plastic Keystrip Covers for DKT3010-(S & SD)	Package of 10. Used to cover the Keystrip on the 10-button, DKT3010-SD and DKT3010-S digital telephones.	11.
350-032	ONEAC Grounding Strap for 66 Block.	One needed with each 66 Block when equipped with 6-AP195, 6-AP, or 6-DP line protectors.	7.
350-055	ONEAC Ground Bar Strip used with UPS/Power Conditioner.	For replacement, spares, or use as required with power conditioners that do not come with a ground bar.	9.
405FLEXSF-8000MPA	GN Netcom Flex SureFit headset with 8000 MPA Amp.	Includes ear hook, ear loops, flexible microphone boom, 8000 MPA Amplifier with built-in Headset/Handset/Mute switch and noise-canceling microphone. Requires BHEU in each 3000-series DKT, and BHEU or HHEU2 in each 2000-series DKT. Also compatible with the	185.
431-167	ONEAC ONEGRAPH Hard Shipping Case.	Hard shell case for the ONEGRAPH Power Monitor.	115.
5S-AP	ONEAC Model 5S-AP Analog Line Protector 5-pin Base.	Use for RSTU, PSTU, RDSU, RSTS, BSTI, PCOU, RCOU/RCOS, RGLU, RCIU/RCIS as required for lightning protection.	13.
5S-DP	ONEAC Model 5S-DP Digital Line Protector 5-pin Base.	Use for RDDU, REMU, PDKU, RDSU, PEKU, PESU, DSTI, RATU, RDTU, RPTU as required for lightning protection.	13.

6-AP	ONEAC Model 6-AP Analog Line Protector 66 Block.	Use for PCOU, RCOU/RCOS, RGLU, RCIU/RCIS as required for lightning protection.	14.
6-AP195	ONEAC Model 6-AP-195 Analog Line Protector 66 Block.	Use for RSTU, PSTU, RDSU, RSTS, BSTI as required for lightning protection.	14.
6-DP	ONEAC Model 6-DP Digital Line Protector 66 Block.	Use for RDDU, REMU, PDKU, RDSU, PEKU, PESU, DSTI, RATU, RDTU, RPTU as required for lightning protection.	14.
A-ADB25M34	DB25-M34 Adapter.	Optional. For connection of the DB25 WAN port to an M34 interface.	60.
ABCS1A	Battery Charger Subassembly for CTX100.	1 per cabinet required to trickle charge reserve batteries for battery backup.	73.
A-BRJ11	12-port Breakout Box.	Optional. Converts 50-pin amphenol connector to 12 RJ11 jacks.	90.
ABTC1A-3M	Reserve Power Cable - CTX100 charger to batteries.	1 per cabinet to connect power supply CTX100 battery charger to customer-supplied reserve batteries.	21.
AC9500C	AC Adapter for DKT2104-CT Cordless Telephone Base Unit.	For replacement or spares.	26.
A-CDB25MF-1	DB25-DB25 RS530 Cable.	Optional. For connection of the DB25 WAN port to an RS530 interface.	60.
ACD-BA10-ADDON	Strata ACD SW addon (basic 10 agent, 1 VA port)	Strata ACD SW addon module includes Basic ACD 10 agent/1 VA port license only. Used for adding ACD application to existing NetPhone without ACD system.	856.
ACD-BA10-PKG	Strata ACD turnkey (basic 10 agent, 1 VA port)	Strata ACD turnkey package includes ACD-BA10-SW (Basic ACD 10 agent/1 VA port license, dongle, documentation, software, and CTX license (LIC-ACD)), ACD-CT2-PRO, and one ACD-D4PCI voice card. Requires customer supplied monitor.	2,799.
ACD-BA10-SW	Strata ACD SW package (basic 10 agent, 1 VA port)	Strata ACD software package includes Basic ACD 10 agent/1 VA port license, dongle, documentation, software, and CTX license (LIC-ACD). Used to build Strata ACD system on customer selected PC platform. Requires compatible Dialogic voice card(s) and PC plat	1,101.
ACD-BA20-ADDON	Strata ACD SW addon (basic 20 agent, 2 VA port)	Strata ACD SW addon module includes Basic ACD 20 agent/2 VA port license only. Used for adding ACD application to existing NetPhone without ACD system.	1,224.
ACD-BA20-PKG	Strata ACD turnkey (basic 20 agent, 2 VA port)	Strata ACD turnkey package includes ACD-BA20-SW (Basic ACD 20 agent/2 VA port license, dongle, documentation, software, and CTX license (LIC-ACD)), ACD-CT2-PRO, and one ACD-D4PCI voice card. Requires customer supplied monitor.	3,165.
ACD-BA20-SW	Strata ACD SW package (basic 20 agent, 2 VA port)	Strata ACD software package includes Basic ACD 20 agent/2 VA port license, dongle, documentation, software, and CTX license (LIC-ACD). Used to build Strata ACD system on customer selected PC platform. Requires compatible Dialogic voice card(s) and PC plat	1,468.
ACD-BASC-ADDL20	Strata CTX Basic ACD 20-agent Add-on License.	Requires Basic ACD License. One 20-agent add-on license required for each additional 20 agents and 10 groups in a Strata CTX Basic ACD application.	300.

ACD-CALL RUTR	OAISYS Call Router License for Strata CTX.	Provides advanced call routing capabilities for ACD or CTI applications. Requires Strata CTX ACD Server or OAISYS Net Server. One Call Router license required per system.	1,109.
ACD-CHAT SEAT	OAISYS Chat Text Messaging License for Strata CTX.	Provides text messaging capabilities. Requires Strata CTX ACD Server or OAISYS Net Server. One Chat license required for each user.	39.
ACD-CT2-PRO	Strata ACD 2-slot (PCI) system	Small desktop system equipped with 2 half length PCI slots, Intel Celeron 2.0Ghz CPU, 256MB RAM, single 10/100baseT NIC, keyboard and mouse, Windows 2000 Professional. Uses a max. two SYS-D41PCI 4 port voice board only for ACD or IVR voice assistant ann	1,327.
ACD-CT4-SVR	Strata ACD 4-slot (PCI) system	Tower system equipped with 4 PCI slots, 1 ISA slot, Intel Celeron 2.0GHz processor, 512MB RAM, 10/100baseT NIC, keyboard and mouse, Windows 2000 Server. Add optional voice boards as desired for ACD or IVR voice assistant announcement ports. See Sales Bull	3,083.
ACD-CT8-SVR	Strata ACD 8-slot (PCI) system	Rackmount system equipped with 8 full size PCI slots, Intel Pentium 4 2.0GHz CPU, 512MB RAM, 10/100 Base-T Ethernet connection, keyboard and mouse, Windows 2000 Server. Add necessary number of voice cards for VA announcement or IVR operation.	4,483.
ACD-D4PCI	Half length PCI 4 port card	Half sized card (Reference Intel part # D4PCI) expands ACD system by four Voice Assistance ports.	668.
ACD-DIALOG/4	Intel/Dialogic Non-SCbus 4-port Voice Assistant board.	Supports 4 Voice Assistant ports in a CTX ACD Server PC. Requires corresponding number of Voice Assistant port Licenses.	642.
ACD-EN20-ADDON	Strata ACD SW addon (enhanced 20 agent, 2 VA port)	Strata ACD SW addon module includes Enhanced ACD 20 agent/2 VA port license only. Used for adding ACD application to existing NetPhone without ACD system.	1,590.
ACD-EN20-PKG	Strata ACD turnkey (enhanced 20 agent, 2 VA port)	Strata ACD turnkey package includes ACD-EN20-SW (Enhanced ACD 20 agent/2 VA port license, documentation, software), ACD-CT2-PRO, and one ACD-D4PCI voice card. Requires customer supplied monitor.	3,533.
ACD-EN20-SW	Strata ACD SW package (enhanced 20 agent, 2 VA port)	Strata ACD software package includes Enhanced ACD 20 agent/2 VA port license, documentation, software. Used to build Strata ACD system on customer selected PC platform. Requires compatible Dialogic voice card(s) and PC platform.	1,835.
ACD-ENHD-ADDL20	CTX Enhanced ACD 20-agent Add-on License.	Requires Enhanced ACD License. One 20-agent add-on license required for each additional 20 agents and 10 groups in a Strata CTX Enhanced ACD application.	471.
ACD-IVR	OAISYS IVR Option with Database Assistant & Text Reader	Provides IVR operation with customer's existing ODBC database. Requires custom development quote from Computer Telephony Solutions, Inc. to create the IVR application. Requires Strata CTX ACD Server or OAISYS Net Server.	2,013.

ACD-NET PH SEAT	OAISYS Net Phone & Chat License for Strata CTX.	Provides desktop call control, PC phone functionality, and Chat text messaging capabilities. Requires Strata CTX ACD Server or OAISYS Net Server. One Net Phone/Chat license required for each user.	124.
ACD-PROLINE/2V	Intel/Dialogic Non-SCbus 2-port Voice Assistant board.	Supports 2 Voice Assistant ports in a CTX ACD Server PC. Requires corresponding number of Voice Assistant port Licenses.	514.
ACD-UPGR-ADDL20	Strata CTX ACD Upgrade to Enhanced ACD, adds 20 agents	Upgrades additional 20 agent/10-group Strata CTX Basic ACD License to Enhanced ACD. Required for each additional 20-agents/10-groups beyond the first 20-agents/10-groups.	193.
ACD-UPGR-ENHD	Strata CTX ACD Upgrade to Enhanced ACD, 1st 20 agents.	Upgrades 1st 20-agent/10-group Strata CTX Basic ACD License to Enhanced ACD.	385.
ACD-VA-PER PORT	Strata CTX ACD/IVR Voice Assistant Announcement License	Requires Strata CTX ACD Server or OAISYS Net Server. One Voice Assistant license required per announcement port.	325.
A-CRJ21MF	RJ21 Cable.	Optional. Connects 12-port breakout box to digital telephones or lines.	30.
ACTU2A	CTX100 System Common Control Processor Unit.	For replacement or spares. 1 per system.	681.
ACTU2A-S	CTX100-S System Common Control Processor Unit.	For replacement or spares. 1 per system.	681.
AD970	AC Adapter for Cordless Charger Unit.	For replacements or spares. Compatible with DKT2204-CT or DKT2304-CT.	16.
ADKU1A	8-circuit Digital Station Interface Unit for CTX100.	Provides 8 digital station ports on CTX100.	227.
AETS1A	Network Interface Card Subassembly for CTX100 ACTU1A.	Provides a 10base-T Ethernet LAN connection to CTX100. Mounts on the ACTU1A processor only. Not required for ACTU2A processor.	82.
AMDS1A	Remote Maintenance Modem for ACTU, ACTU-S, or BCTU	1 per system, required if remote maintenance modem is needed. Mounts on the CTX100 with ACTU1A, ACTU2A or ACTU2A-S processor; or, CTX670 with BCTU1A processor. Not needed for CTX670 with BECU1A/BBCU1A processor which has a built-in remote maintenance mode	129.
APSU112A	Power Supply for CTX100 Base or Expansion Cabinet.	Used for replacement or spares.	159.
ARCS1A	16-DTMF/ABR Receiver Subassembly for CTX100 ACTU1A.	1 per processor PCB for connection of DTMF standard telephones, DISA lines, DTMF DID lines, Tie lines, or Voice Mail/auto attendant devices. Mounts on the ACTU1A processor only. Not required for ACTU2A processor.	120.
ASTU1A	2-circuit Standard Telephone Interface Unit for CTX100.	Does not occupy a card slot. Provides 2 standard telephone station ports. 1 port per DTMF or rotary telephone (no message waiting), or peripheral device such as Voice Mail, Auto Attendant, fax, etc. Requires Release 1.3 or higher software in CTX100.	170.
B1CU1A	DK424i R4 Small System Common Control Unit.	1 per system. Does not support Expansion Cabinets or Attendant Console.	736.
B1-PKG	DK424i Small System Package.	Package includes B1CU processor, Base Cabinet, and power supply.	1,195.

B2CAU1A	DK424i R4 Medium System Common Control Main Unit.	1 per system. Supports Base Cabinet and 6 slot of 1 Expansion Cabinet. Requires B2CBU.	917.
B2CBU1A	DK424i Medium System Common Control Sub Unit.	1 per B2CAU required.	620.
B2-PKG	DK424i Medium System Package.	Package includes B2CAU/B2CBU processor, Base Cabinet, and power supply.	1,961.
B3CAU1A	DK424i R4 Large System Common Control Main Unit.	Used for spares or replacement. Supports Base Cabinet, 1 or 2 Expansion Cabinets. Requires B3CBU.	2,103.
B3CBU1A	DK424i R4 Large System Common Control Sub Unit.	Used for spares or replacement. 1 per B3CAU required.	1,328.
B3-PIOU-PKG	DK424i Large System Package with Zone Paging.	Package includes B3CAU/B3CBU processor, Base Cabinet, power supply, IMDU and PIOUS.	4,150.
B3-PIOUS-PKG	DK424i Large System Package with Paging.	Package includes B3CAU/B3CBU processor, Base Cabinet, power supply, IMDU and PIOUS.	4,017.
B3-RSIU-PKG	DK424i Large System Package.	Package includes B3CAU/B3CBU processor, Base Cabinet, power supply, RMDS and RSIU.	3,824.
B50MT1A	Metal Mesh Shielding Kit for 25 pair cables..	1 for each Remote Cabinet stack when CHSUE672 is used.	26.
B5CAU1A	DK424i R4 Maximum System Common Control Main Unit.	Used for spares or replacement. Supports Base Cabinet, 1 to 4 Expansion Cabinets. Requires B5CBU.	2,796.
B5CBU1A	DK424i R4 Maximum System Common Control Sub Unit.	Used for spares or replacement. 1 per B5CAU required.	4,394.
B5-PIOU-PKG	DK424i Maximum System Package with Zone Paging.	Package includes B5CAU/B5CBU processor, Base Cabinet, power supply, IMDU and PIOUS.	7,793.
B5-PIOUS-PKG	DK424i Maximum System Package with Paging.	Package includes B5CAU/B5CBU processor, Base Cabinet, power supply, IMDU and PIOUS.	7,661.
B5-RSIU-PKG	DK424i Maximum System Package.	Package includes B5CAU/B5CBU processor, Base Cabinet, power supply, RMDS and RSIU.	7,468.
BACL240A	208/240VAC Power Cord.	Required to connect Power Supply to 208 or 240VAC power.	30.
BADP120-1A	120 VAC power adaptor for IPT-1020-SD.	As desired for replacements or spares.	39.
BATHC1A(W)	CTX Attendant Console Handset & Cradle - Ash White.	Requires BATI1A(W).	69.
BATI1A(W)	CTX Attendant Console Interface Unit - Ash White.	Requires BATHC1A(W).	300.
BBDB1A	Battery Distribution Box.	1 per system required when 3 to 7 cabinets are connected to reserve batteries. Includes seven Power Supply to BBDB cables (5 ft.).	325.
BBMS1A	Expansion Memory Module for CTX670 processor unit.	One per CTX670 system required to support over 192 ports or more than two cabinets if using BBCU processor. Requires BEXS1A. Mounts on BBCU processor card.	505.
BBTC1A-2.0M	Reserve Power Cable (BBDB to Battery Terminal - 6.5ft.)	See BBDB. Need 1 cable for 1~4 cabinets, and 2 cables for 5~7 cabinets to connect BBDB to reserve batteries.	77.
BCCB120A	120VAC Conduit Connection Box.	Required for AC and battery connection when 3 to 5 cabinets are floor mounted. Not required for wall mounting.	334.
BCCB240A	240VAC Conduit Connection Box.	Required for AC and battery connection when 3 to 5 cabinets are floor mounted. Not required for wall mounting.	317.
BCTC1A	Remote Cabinet Top Cover.	As desired for CTX670/DK424i remote Expansion Cabinets.	56.

BCTU1A	CTX670 Basic Processor (Ports 1-192)	One per CTX670 system required to support up to 192 ports and up to 2 cabinets with out Remote Maintenance Modem.	1,388.
BCTU1A/AMDS1A	CTX670 Basic Processor and RM Modem (Ports 1-192)	One per CTX670 system required to support up to 192 ports and up to 2 cabinets with Remote Maintenance Modem.	1,516.
BDCL1A-M2	Remote Cabinet Data Cable M2.	Connects M2 connector of an RRCU to a Data Highway Connector.	77.
BDCL1A-MS1	Remote Cabinet Data Cable M1/S1.	Connects M1 or S1 connector of an RRCU to a Data Highway Connector.	69.
BDCL1A-S2	Remote Cabinet Data Cable S2.	Connects S2 connector of an RRCU to a Data Highway Connector.	77.
BDKS1A	8-circuit Digital Station Interface Subassembly.	Provides 8 additional digital station ports. Mounts on BDKU1A.	304.
BDKU1A	8-circuit Digital Station Interface Unit.	Provides 8 digital station ports for connection of 3000-series or 2000-series DKTs, DSS Console, DDCB, or CTX Attendant Console. Has connectors for an 8-circuit subassembly (BDKS1A) for use with Strata CTX.	312.
BEXS1A	Expansion Switching Module for CTX670 processor unit.	One per CTX670 system required to support over 192 ports or more than 2 cabinets if using BECU processor. Requires BBMS1A. Mounts on BECU processor card.	591.
BEXU1A	CTX670 Expansion Processor (Ports 193-672)	One per CTX670 system required to support over 192 ports or more than 2 cabinets. Requires BCTU1A	1,027.
BFIF1A	Floor Mount Fixture Kit.	1 per system required when floor mounted. Includes 3 pairs of wall securing brackets for safety.	86.
BHEU1A	Headset/HESB Interface for Digital Telephone.	1 per 3000-series or 2000-series DKT with headset or loud ringing bell option.	10.
BIOU1A	Option Paging, Relay Control and MOH Interface Unit.	Provides four-zone paging, three MOH inputs with volume control, four control relays, Background Music (BGM) mute, and a 600 ohm or 3-watt amplifier page output. Maximum 2 BIOU per CTX670 system.	300.
BIPU-M2A	16-circuit IP Telephone Interface Unit.	Provides 8 or 16 channels (assigned in programming) for IPT1020-SD IP telephone network connection. Requires Strata CTX Release 2.0 or higher software.	899.
BIPU-Q1A	16-channel IP QSIG Interface Unit.	Provides 8 or 16 channels (assigned in programming) for Strata® Net CTX670 or CTX100 network connection. Requires Strata CTX Release 2.1 or higher software.	899.
BPCI1A	Integrated PC Interface Unit for 3000-series DKT.	Installs inside a 3000-series digital telephone. Provides a TAPI compatible USB port for DKT connection to a PC.	189.
BPE100	NetLink e340 Wireless Telephone Battery Pack	Nickel Metal Hydride (NiMH) Battery Pack for NetLink e340 Wireless Telephones	35.
BPSB240A	3-outlet 240VAC Power Strip Box (208 or 240VAC Cord).	1 required with 2 or 3 Base/Expansion Cabinets. 2 required with 4 or 5-cabinet system.	146.
BPSU672A	Power Supply for CTX670/DK424i Base or Exp. Cabinet.	Used for replacement or spares.	300.

BPTU1A	ISDN Primary Rate Interface Unit.	Provides 23 channels for ISDN PRI service on CTX670, CTX100 or DK424i, and 12 channels for DK40i (requires R4.3). Strata® Net CTX network connection using BPTU1A PRI interface always requires an external CSU. Requires RPRI-CBL-KIT.	1,413.
BPX100	NetLink i640 Wireless Telephone Battery Pack	Nickel Metal Hydride (NiMH) Battery Pack for NetLink i640 Wireless Telephones	54.
BRCS1A-12	12-circuit DTMF Receiver Subassembly.	1 per processor PCB for connection of DTMF standard telephones, DISA lines, DTMF DID lines, Tie lines, Voice Mail devices, or built-in Auto Attendant. Mounts on DK424i processor PCB.	540.
BRCS1A-4	4-circuit DTMF Receiver Subassembly.	1 per processor PCB for connection of DTMF standard telephones, DISA lines, DTMF DID lines, Tie lines, Voice Mail devices, or built-in Auto Attendant. Mounts on DK424i processor PCB.	248.
BRCS1A-8	8-circuit DTMF Receiver Subassembly.	1 per processor PCB for connection of DTMF standard telephones, DISA lines, DTMF DID lines, Tie lines, Voice Mail devices, or built-in Auto Attendant. Mounts on DK424i processor PCB.	433.
BRPSB120A	3-outlet 120VAC Power strip for CTX Rack Mount Cab.	One Required for 3 Rack Mount cabinets, two required for 4 or 5 Rack Mount cabinets (two isolated 120vac AC outlets required).	86.
BRPSB240A	3-outlet 240VAC Power strip for CTX Rack Mount Cab	Always Required for 6 or 7 Rack Mount cabinet CTX670 systems. Two required for 4 or 5 Rack Mount cabinets (one isolated 240vac AC outlet required.) Three required for 6 or 7 Rack Mount cabinets (one isolated 240vac AC outlet required).	186.
BRPSU672A	Power Supply for CTX670A/DK424i Rack Mount Cabinet.	Spare Power Supply for CTX670 Base or Expansion Rack Mount cabinet. This power supply comes equipped from factory in Rack Mount cabinets.	331.
BSIS1A	4-port Serial Interface Subassembly.	Provides two RS-232 serial ports with modular jacks. Required for SMDR or SMDI. Mounts on ACTU or BECU processor card. Includes 1 serial port license. Additional serial port license required to activate serial port 2.	189.
BSTU1A	8-circuit Standard Telephone Interface Unit with MW.	Provides 8 standard telephone station ports. 1 port per DTMF or rotary telephone, or peripheral device such as Voice Mail, Auto Attendant, fax, etc. 1 port per off-premises station, type OL13B line.	484.
BT2499	800 mAh Rechargeable Battery for DKT2204-CT Cordless.	For replacements or spares. Provides about 6 hours maximum talk time. 90-day warranty on rechargeable battery.	33.
BT930	750 mAh Rechargeable Battery for DKT2304-CT Cordless.	For replacements or spares. Provides about 7 hours maximum talk time. 90-day warranty on rechargeable battery.	16.
BTSA1A	Adjustable Tilt Stand for Digital phone & Add-On-Module	Attaches to the base of a 3000-series or 2000-series digital telephone to provide flexible angle adjustment of the telephone body and attached Add-on Module.	15.
BTSD1A	Adjustable Tilt Stand for Digital Telephone - Gray.	Attaches to the base of a 3000-series or 2000-series digital telephone to provide flexible angle adjustment of the telephone body.	12.
BUR1-4.3	R4.3 Upgrade Kit for DK424i B1CU1A.	Use 1 kit to upgrade B1CU1A to latest version Release 4.3 software. Instructions included.	91.

BUR2-4.3	R4.3 Upgrade Kit for DK424i B2CAU1A/B2CBU1A.	Use 1 kit to upgrade B2CAU1A/B2CBU1A to latest version Release 4.3 software. Instructions included.	91.
BUR3-4.3	R4.3 Upgrade Kit for DK424i B3CAU1A/B3CBU1A.	Use 1 kit to upgrade B3CAU1A/B3CBU1A to latest version Release 4.3 software. Instructions included.	91.
BUR5-4.3	R4.3 Upgrade Kit for DK424i B5CAU1A/B5CBU1A.	Use 1 kit to upgrade B5CAU1A/B5CBU1A to latest version Release 4.3 software. Instructions included.	342.
BVPU1A	4-port Toshiba Voice Over IP Interface Unit.	One BVPU required per Strata CTX or Strata DK system connected to the VoIP network.	2,527.
BVSU1A	Off-hook Call Announce (OCA) interface for Digital Tele	1 per 3000-series DKT where Speaker OCA is desired. Mounts inside telephone. Also compatible with 2000-series DKT.	39.
BWDKU1A	16-Circuit Digital Station Interface Unit.	Provides 16 digital station ports for connection of 3000-series or 2000-series DKTs, DSS Console, DDCB, or CTX Attendant Console on Strata CTX systems. It also supports Toshiba Cordless and Spectralink Wireless interface units and Handsets. It provides 8	608.
CCPKG-B3-PIOU	DK424i R4 Large System Common Control Unit Package with	1 per system. Supports Base Cabinet, 1 to 2 Expansion Cabinets, remote maintenance, and Zone Paging. Includes B3CAU, B3CBU, PIOU, and IMDU.	3,756.
CCPKG-B3-PIOUS	DK424i R4 Large System Common Control Unit Package with	1 per system. Supports Base Cabinet, 1 to 2 Expansion Cabinets, remote maintenance, and Paging. Includes B3CAU, B3CBU, PIOS, and IMDU.	3,623.
CCPKG-B3-RSIU	DK424i R4 Large System Common Control Unit Package.	1 per system. Supports Base Cabinet, 1 to 2 Expansion Cabinets, and remote maintenance. Includes B3CAU, B3CBU, RSIU, and RMDS.	3,430.
CCPKG-B5-PIOU	DK424i R4 Maximum System Common Control Unit with Zone	1 per system. Supports Base Cabinet, 1 to 4 Expansion Cabinets, remote maintenance, and Zone Paging. Includes B5CAU, B5CBU, PIOU, and IMDU.	7,515.
CCPKG-B5-PIOUS	DK424i R4 Maximum System Common Control Unit with Pagi	1 per system. Supports Base Cabinet, 1 to 4 Expansion Cabinets, remote maintenance, and Paging. Includes B5CAU, B5CBU, PIOS, and IMDU.	7,382.
CCPKG-B5-RSIU	DK424i R4 Maximum System Common Control Unit Package.	1 per system. Supports Base Cabinet, 1 to 4 Expansion Cabinets, and remote maintenance. Includes B5CAU, B5CBU, RSIU, and RMDS.	7,190.
CCPKG-CD4-PIOU	DK424 R4 Large System Common Control Unit Package with	1 per system. Supports Base Cabinet, 1 to 5 Expansion Cabinets, advanced DK424 features, remote maintenance, and Zone Paging. Includes RCTUC3, RCTUD4, PIOS, and IMDU.	4,012.
CCPKG-CD4-PIOUS	DK424 R4 Large System Common Control Unit Package with	1 per system. Supports Base Cabinet, 1 to 5 Expansion Cabinets, advanced DK424 features, remote maintenance, and Paging. Includes RCTUC3, RCTUD4, PIOS, and IMDU.	3,879.
CCPKG-CD4-RSIU	DK424 R4 Large System Common Control Unit Package.	1 per system. Supports Base Cabinet, 1 to 5 Expansion Cabinets, advanced DK424 features, and remote maintenance. Includes RCTUC3, RCTUD4, RSIU, and RMDS.	3,687.
CCPKG-EF4-PIOU	DK424 R4 Maximum System Common Control Unit with Zone	1 per system. Supports Base Cabinet, 1 to 6 Expansion Cabinets, advanced DK424 features, remote maintenance, and Zone Paging. Includes RCTUE3, RCTUF4, PIOU, and IMDU.	7,515.

CCPKG-EF4-PIOUS	DK424 R4 Maximum System Common Control Unit with Pagine	1 per system. Supports Base Cabinet, 1 to 6 Expansion Cabinets, advanced DK424 features, remote maintenance, and Paging. Includes RCTUE3, RCTUF4, PIOUS, and IMDU.	7,382.
CCPKG-EF4-RSIU	DK424 R4 Maximum System Common Control Unit Package.	1 per system. Supports Base Cabinet, 1 to 6 Expansion Cabinets, advanced DK424 features, and remote maintenance. Includes RCTUE3 RCTUF4, RSIU, and RMDS.	7,190.
CCV01	Call Center Viewer Software with Activation Key.	Incl. User Guide, software, activ. key. Req. KKYS3 or RKYS3, cust.-sup. Pentium 100 MHz PC with Win. 95, 16MB RAM, 10MB HD space, 3.5" floppy drive, serial com. port, parallel printer port, VGA color monitor, Win. Graphics Accel., keyboard, mouse. Note 3.	1,027.
CCVY	Call Center Viewer Y-Connector.	Required for connection of up to 3 Call Center Viewer PCs or 1 SMIS and 2 Call Center Viewers to the same Strata DK MIS port.	30.
CHSU28A	CTX28 Cabinet with 3 line/8 digital telephone circuits.	CTX28 System includes: Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control Relay, Power Failure Telephone and modem for WinAdmin. The CTX2	667.
CHSUB112A	CTX100 Base Cabinet with Power Supply.	For replacement or spares. 1 per system. Requires ACTU1A processor.	437.
CHSUB672A	CTX670/DK424i Base Cabinet without Power Supply.	Used for replacement or spares.	411.
CHSUB672A+PS	CTX670/DK424i Base Cabinet with Power Supply.	1 per system. CTX670 Base cabinet requires the BCTU1A processor - this processor will support up to 1 expansion cabinet. If Remote maintenance is needed on a CTX670 with a BCTU1A processor, an AMDS1A subassembly is required. DK424i requires either B1CU, B	625.
CHSUE112A	CTX100 Expansion Cabinet with Power Supply.	Maximum 1 per CTX100 system.	493.
CHSUE672A	CTX670/DK424i Expansion Cabinet without Power Supply.	Used for replacement or spares.	506.
CHSUE672A+PS	CTX670/DK424i Expansion Cabinet with Power Supply.	Maximum 6 per CTX670 system. If 1 expansion cabinet is needed for the CTX670, the Base cabinet is required to have the BCTU1A processor. If 2 or more expansion cabinets are needed for CTX670, the Base cabinet is required to have the BCTU1A and BEXU1A p	646.
CPA316	Link 3000 Analog Interface Module.	For use with analog line interfaces. See note 4.	3,053.
CPB316	Link 3000 Executone Digital Interface Module.	For use with Executone IDS PBXs. See note 4.	3,053.
CPD316	Link 3000 Toshiba and Universal Digital Interface Modul	Supports Toshiba, Comdial, Fujitsu, Inter-Tel, Lucent 2-wire, NEC, Nortel Norstar, and Siemens PBXs. Check with SpectraLink for specific make/model compatibility. See note 4.	3,053.
CPF316	Link 3000 4-wire Lucent Digital Interface Module.	Supports 4-wire Lucent Definity and Merlin PBXs. See note 4.	3,053.
CPM316	Link 3000 Mitel Digital Interface Module.	For use with Mitel SX-series PBXs. See note 4.	3,053.
CPN316	Link 3000 Nortel Meridian 1 and Universal Digital Inter	Supports Toshiba, Nortel Meridian 1 and Norstar, Comdial, Fujitsu, Inter-Tel, Lucent 2-wire, NEC, and Siemens PBXs. Check with SpectraLink for specific make/model compatibility. See note 4.	3,426.
CPP316	Link 3000 Panasonic Digital Interface Module.	For use with Panasonic DBS PBXs. See note 4.	3,053.

CRC301	T1 Remote Module.	Two remote modules are required per remote shelf, one for the local site and one for the remote site.	2,457.
CRSUB672A	CTX670/DK424i Rack Mount Base Cabinet with Power Supply	1 per system. CTX670 Rack Mount Base cabinet requires the BCTU1A processor - this processor will support up to 1 expansion cabinet. If Remote maintenance is needed on a CTX670 with a BCTU1A processor, an AMDS1A subassembly is required. DK424i requires eit	651.
CRSUE672A	CTX670/DK424i Rack Mount Exp. Cabinet with Power Supply	Maximum 6 per CTX670 system. If 1 Rack Mount expansion cabinet is needed for the CTX670, the Rack Mount Base cabinet is required to have the BCTU1A processor. If 2 or more Rack Mount expansion cabinets are needed for CTX670, the Rack Mount Base cabinet	694.
CS-128M DIMM	128MB memory expansion module.	16X72 Kingston KVR100X72RC2/128 128MB ECC DIMM or equivalent, as desired for memory expansion, replacements, or spares. Pricing subject to change without notice due to volatility in the memory market.	123.
CS-24X32 PCI	T1/PRI trunk, 32 analog station Kit.	Includes CS-DD240-JCT-T1 trunk card, CS-DI/SI 32 analog station card and power supply. H.100 compatible.	6,336.
CS-256M DIMM	256MB memory expansion module.	32X72 Kingston KVR100X72RC2/256 256MB ECC DIMM or equivalent, as desired for memory expansion, replacements, or spares. Pricing subject to change without notice due to volatility in the memory market.	197.
CS-300W PS	300W ATX single power supply.	Used for replacements or spares with CS-SERVER 3, CS-SERVER 9, CS-SERVER 816, CS-SERVER A, and CS-SERVER A-T1.	137.
CS-300W PS RDN	300W ATX redundant load sharing power supply.	Used for upgrade to redundant power supplies with CS-SERVER 9, CS-SERVER A, and CS-SERVER A-T1.	471.
CS-400W CUSTOM	400W ATX single power supply.	Used for replacements or spares of single (non-redundant) power supplies with CS-SERVER 14/4 and CS-SERVER 15PCI.	317.
CS-400W PS	400W ATX single power supply.	Used for replacements or spares with CS-SERVER B and CS-SERVER B-T1.	239.
CS-400W PS RDN	400W ATX redundant load sharing power supply.	Used for upgrade to redundant power supplies with CS-SERVER 14/4 and CS-SERVER 15PCI.	633.
CS-4X8 BCP KIT	4-trunk, 8-station analog kit.	Includes CS-D/80-4LS trunk card, CS-MSI/80SC-GL analog station card, BCP panel, cables and power module.	1,795.
CS-8X16 BCP KIT	8-trunk, 16-station analog kit.	Includes CS-D/160SC-8LS trunk card, CS-MSI-160SC-GL analog station card, BCP panel, cables and power module.	2,530.
CS-8X16 BCP-P	8-trunk, 16-station analog Kit.	Includes CS-D/160SC-8LS ISA trunk card, CS-MSI/160PCI analog station card, BCP panel, cables and power module.	2,530.
CS-8X16 PCI	8-trunk, 16-station analog Kit.	Includes CS-D/120JCT PCI trunk card, CS-MSI/160PCI analog station card and power supply.	2,701.
CS-8X24 BCP KIT	8-trunk, 24-station analog kit.	Includes CS-D/160SC-8LS trunk card, CS-MSI/240SC-GL analog station card, BCP panel, cables and power module.	3,323.
CS-ADAPTER	CTbus to SCbus adapter.	Required when using ISA and PCI cards in the same server.	47.

CS-BACKPLANE A	Backplane for CS-SERVER 9 and CS-SERVER A models.	As desired for replacements or spares for CS-SERVER 9, CS-SERVER, and ACS-SERVER A-T1.	342.
CS-BACKPLANE B	Backplane for CS-SERVER B models.	As desired for replacements or spares for CS-SERVER B and CS-SERVER B-T1.	163.
CS-BACKPLANE816	Backplane for CS-SERVER 3 and CS-SERVER 816.	As desired for replacements or spares.	146.
CS-BCP-PANEL	RJ11 connector panel.	Terminates up to 8 loop start analog trunk and 24 analog station ports. Supports up to 4 power failure transfer stations.	484.
CS-BREAKOUT BOX	BRI interface termination panel.	Requires CS-BRI PS/CABLE power supply and cable.	244.
CS-BRI/80SC	8-port BRI interface trunk ISA card.	Installs in 1 ISA server slot.	2,561.
CS-C2210-E	Strata CS Analog telephone set.	Reserved for use with Strata CS. See the Strata CS General Description and the Strata CS-C2210-E Analog Telephone User Guide for more information.	64.
CSC300	Link 3000 Expansion Shelf Controller.	Supports one expansion shelf. One Expansion Shelf Controller is required per Link 3000 system expansion shelf. Expansion Shelf Controllers provide control and call routing services for the expansion shelf and the connection to the primary system shelf.	2,457.
CSC301	Link 3000 Single-Shelf System Controller.	Supports a single Link 3000 shelf. The Controller is placed in slots 1 & 2 on the shelf. No RJ-21 connectors are provided for inter-shelf links. See notes 2 & 3.	5,886.
CSC306	Link 3000 Six-Shelf System Controller.	Supports up to 6 Link 3000 shelves. The Controller is placed in slots 1 & 2 of the primary system shelf. A single RJ21 connector is provided for 5 inter-shelf links. See notes 2 & 3.	9,614.
CSC320	Link 3000 Twenty-Shelf System Controller.	Supports up to 20 Link 3000 shelves. The Controller is placed in slots 1 & 2 of the primary system shelf. Four (4) RJ21 connectors are provided for 19 inter-shelf links. See notes 2 & 3.	14,088.
CS-CALCTRAGT1R5	1-agent License for Release 5.0 Call Center Queues.	Required to configure agents in queues for Strata CS Release 5.0 call center functions. Supports 1 agent. Additional agent licenses priced separately. Call Center Reporter priced separately.	232.
CS-CALCTRAGT1R6	1-agent License for Release 6.0 Call Center Queues.	Required to configure agents in queues for Strata CS Release 6.0 call center functions. Supports 1 agent. Additional agent licenses priced separately. Call Center Reporter priced separately.	231.
CS-CALCTRAGT4R5	4-agent License for Release 5.0 Call Center Queues.	Required to configure agents in queues for Strata CS Release 5.0 call center functions. Supports 4 agents. Additional agent licenses priced separately. Call Center Reporter priced separately.	734.
CS-CALCTRAGT4R6	4-agent License for Release 6.0 Call Center Queues.	Required to configure agents in queues for Strata CS Release 6.0 call center functions. Supports 4 agents. Additional agent licenses priced separately. Call Center Reporter priced separately.	732.
CS-CALCTRREPR5	Call Center Reporter 5.0 License.	Provides Call Center Reporter functionality for Strata CS Release 5.0 call center functions.	773.
CS-CALCTRREPR6	Call Center Reporter 6.0 License.	Provides Call Center Reporter functionality for Strata CS Release 6.0 call center functions.	771.

CS-CALCTRUPG1R5	Release 5.0 Call Center 1-Agent License Upgrade.	Required to upgrade a Strata CS Release 4.x 1-Agent Call Center license to Release 5.0.	129.
CS-CALCTRUPG1R6	Release 6.0 Call Center 1-Agent License Upgrade.	Required to upgrade a Strata CS Call Center license to Release 6.0.	128.
CS-CALCTRUPG4R5	Release 5.0 Call Center 4-Agent License Upgrade.	Required to upgrade a Strata CS Release 4.x 4-Agent Call Center license to Release 5.0. Includes Call Center Reporter license.	407.
CS-CALCTRUPG4R6	Release 6.0 Call Center 4-Agent License Upgrade.	Required to upgrade a Strata CS 4-Agent Call Center license to Release 6.0. Includes Call Center Reporter license.	407.
CS-CLASSIFIER2	Call Classifier 2.1 System License.	The Strata CS Call Classifier alerts Agents with information about their callers before they answer the call. This is useful for multi-tenant receptionists or call centers that answer calls for more than one business. See note below.	1,159.
CS-CLIENT1 R5	Release 5.0 Single-Client license.	Activates server for 1 desktop Client.	85.
CS-CLIENT1 R6	Release 6.0 Single-Client license.	Activates server for 1 desktop Client.	85.
CS-CLIENT1 UPG6	Release 6.0 Single-Client License Upgrade.	Required to upgrade a Strata CS single-Client license to Release 6.0.	47.
CS-CLIENT24 R5	Release 5.0 24 Client license.	Activates server for 24 desktop Clients.	2,009.
CS-CLIENT24 R6	Release 6.0 24 Client license.	Activates server for 24 desktop Clients.	2,004.
CS-CLIENT24UPG6	Release 6.0 24-Client License Upgrade.	Required to upgrade a Strata CS 24-Client license to Release 6.0.	1,130.
CS-CLIENT8 R6	Release 6.0 8 Client license.	Activates server for 8 desktop Clients.	678.
CS-CLIENT8 UPG6	Release 6.0 8-Client License Upgrade.	Required to upgrade a Strata CS 8-Client license to Release 6.0.	377.
CS-CPU SERVER A	Pentium CPU for CS-SERVER 9 and CS-SERVER A models.	As desired for replacements or spares for CS-SERVER 9, CS-SERVER A, and CS-SERVER A-T1.	351.
CS-CPU SERVER B	Pentium CPU for CS-SERVER B models.	As desired for replacements or spares for CS-SERVER B and CS-SERVER B-T1.	471.
CS-CTBUS 12CONN	12 Connector CTBus Ribbon Cable.	Bus cable for Dialogic PCI Cards.	185.
CS-CTBUS 16CONN	16 Connector CTBus Ribbon Cable.	Bus cable for Dialogic PCI Cards.	240.
CS-CTBUS 4 CONN	4 Connector CTBus Ribbon Cable.	Bus cable for Dialogic PCI Cards.	77.
CS-CTBUS 8 CONN	8 Connector CTBus Ribbon Cable.	Bus cable for Dialogic PCI Cards.	147.
CS-D/120JCT	12port PCI analog voice card	Dialogic 12 port PCI analog voice card to be used for VA port that requires VA port license. Requires full length PCI slot and is not compatible with PCI-X.	1,981.
CS-D/160-JCT	16-port voice resource PCI card.	Installs in 1 PCI server slot.	1,928.
CS-D/160SC	16-port voice resource ISA card.	Installs in 1 ISA server slot.	1,798.
CS-D/160SC-8LS	8-port loop start analog trunk ISA card.	Installs in 1 ISA server slot.	1,507.
CS-D/240JCT-T1	24-port T1 Trunk PCI card.	Provides T1 or PRI Digital Interface and has sufficient resources for speech recognition applications. Installs in 1 PCI server slot.	3,709.
CS-D/240PCI-T1	24-port T1 Trunk PCI card.	Provides T1 or PRI Digital Interface. Installs in 1 PCI server slot. Additional resources card required for speech recognition applications.	2,936.
CS-D/240SC-T1	24-port digital trunk ISA card.	Provides T1 or PRI Digital Interface. Installs in 1 ISA server slot.	3,255.

CS-D/300PCI-E1	30-port E1 Trunk PCI card.	Installs in 1 PCI server slot.	4,667.
CS-D/320-JCTU	32-port voice resource PCI card.	Installs in 1 PCI server slot.	3,397.
CS-D/320PCI	32-port voice resource PCI card.	Installs in 1 PCI server slot.	2,955.
CS-D/320SC	32-port voice resource ISA card.	Installs in 1 ISA server slot.	2,955.
CS-D/41EPCI	4-port analog LS Trunk interface PCI card.	Installs in 1 PCI server slot.	891.
CS-D/41JCT-LS	4-port Analog LS Trunk interface PCI card.	Installs in 1 PCI server slot.	924.
CS-D/480JCT-2T1	48-port Dual T1 Trunk PCI card.	Installs in 1 PCI server slot.	5,873.
CS-D/640SC	64-port voice resource ISA card.	Installs in 1 ISA server slot.	5,139.
CS-D/80PCI	8-port voice resource PCI card.	Installs in 1 PCI server slot.	1,006.
CS-D/80SC	8-port voice resource ISA card.	Installs in 1 ISA server slot.	1,006.
CS-D/80SC-4LS	4-port loop start analog trunk ISA card.	Installs in 1 ISA server slot.	989.
CS-DI/SI 32	32-port PCI station interface card.	Installs in 1 PCI server slot. Requires CS-MSI POWER power supply. See Power Supply Components section.	3,786.
CS-DI0408LSAR2	4 analog trunks, 4 VOIP, 8 stations or 12 VOIP PCI card	Alternate configurations can provide 9 conference resources, 8-12 shared or 12 dedicated voice resources. Installs in 1 PCI slot.	2,088.
CS-DISI16R2	Rev. 2 DISI card with 16 stations	Includes 16 conference resources supporting a max. of 5 conferences and a separate audio input for MOH device. Installs in 1 PCI slot.	2,405.
CS-DISI24R2	Rev. 2 DISI card with 24 stations	Includes 16 conference resources supporting a max. of 5 conferences and a separate audio input for MOH device. Installs in 1 PCI slot.	3,359.
CS-DISI32R2	Rev. 2 DISI card with 32 stations	Includes 16 conference resources supporting a max. of 5 conferences and a separate audio input for MOH device. Installs in 1 PCI slot.	4,313.
CS-DKTU	16-port Toshiba Digital Station Card.	Installs in 1 PCI server slot. Supports 16 Toshiba 2000-series or 3000-series digital telephones. Includes DKTU power supply and power cable. Requires station termination cable CS-MSI CABLE. Maximum 11 DKTU cards per CS-Server 15PCI system. H.100 compatib	1,236.
CS-DM/IP241-1T1	12-port IP PCI card with NIC.	Installs in 1 PCI server slot.	1,352.
CS-DM/IP241-PCI	24-port IP PCI card with 100BaseT NIC.	Installs in 1 PCI server slot.	5,564.
CS-DM/IP2431AT1	24-port IP PCI card with NIC.	Installs in 2 PCI server slots.	6,081.
CS-DM/V2400A	120-channel Conference Interface PCI card.	Provides 120 additional conference channels that can be shared throughout the Strata CS system. Maximum two 60-party conferences. Installs in 1 PCI server slot.	8,886.
CS-FAN CS-3	Replacement Fan for Strata CS-Server 3.	Used with CS-SERVER 3. As desired for replacements or spares.	52.
CS-FAN CS-9	Replacement Fan for Strata CS-Server 9.	Used with CS-SERVER 9. As desired for replacements or spares.	34.
CS-FAN HS	Replacement Fan Assembly for Strata CS-Server 14/4.	Used with CS-SERVER 14/4 or CS-SERVER 15PCI. As desired for replacements or spares.	77.

CS-HDSI/1200PCI	120-port PCI station interface assembly.	External assembly includes chassis, 120-port analog station interface, power supply, and connector to PCI interface that installs in 1 PCI server slot. Requires R5.0 software.	15,068.
CS-HDSI/480PCI	48-port PCI station interface assembly.	External assembly includes chassis, 48-port analog station interface, power supply, and connector to PCI interface that installs in 1 PCI server slot. Requires R5.0 software.	6,955.
CS-HDSI/720PCI	72-port PCI station interface assembly.	External assembly includes chassis, 72-port analog station interface, power supply, and connector to PCI interface that installs in 1 PCI server slot. Requires R5.0 software.	9,659.
CS-HDSI/960PCI	96-port PCI station interface assembly.	External assembly includes chassis, 96-port analog station interface, power supply, and connector to PCI interface that installs in 1 PCI server slot. Requires R5.0 software.	12,364.
CS-IDE HDD	IDE Hard Disk Drive with mounting tray.	Includes Windows operating system. Used with all Strata CS Server models. As desired for replacements or spares.	415.
CS-IDE RAID	Drive mirroring for CS-Server 3PCI,6, 9PCI, 15PCI	Includes 1 Promise Fasttrak PCI IDE RAID Controller, 2 AC-M41K Removable Hard Disk Kits, 2 Quantum 15GB IDE UDMA.	1,005.
CS-ISA/BCP TRNK	37-pin LSI trunk cable.	Connects loop start trunk card to BCP panel (ISA).	224.
CS-MSI CABLE	ISA MSI interface to BCP PANEL cable.	Terminates ISA station cards to BCP Panel or 66 block. Also required to terminate CS-DKTU digital station card.	116.
CS-MSI POWER	MSI station card power supply.	1 required for each MSI card.	278.
CS-MSI/160PCI	16-port PCI station interface card.	Installs in 1 PCI server slot. Requires CS-MSI POWER power supply. See Power Supply Components section.	1,970.
CS-MSI/160SC-GL	16-port ISA station interface card.	Installs in 1 ISA server slot. Requires CS-MSI POWER power supply. See Power Supply Components section.	1,975.
CS-MSI/240SC-GL	24-port ISA station interface card.	Installs in 1 ISA server slot. Requires CS-MSI POWER power supply. See Power Supply Components section.	2,434.
CS-MSI/80PCI	8-port PCI station interface card.	Installs in 1 PCI server slot. Requires CS-MSI POWER power supply. See Power Supply Components section.	1,352.
CS-MSI/80SC-GL	8-port ISA station interface card.	Installs in 1 ISA server slot. Requires CS-MSI POWER power supply. See Power Supply Components section.	1,374.
CSO300	Link 3000 OAI Enabled Expansion Shelf Controller.	Supports one expansion shelf with OAI. One Expansion Shelf Controller required per Link 3000 system expansion shelf. Expan Shelf Controllers provide control and call routing services for the expansion shelf and the connection to the primary system shelf.	5,961.
CSO301	Link 3000 OAI Enabled Single-Shelf System Controller.	Supports a single Link 3000 shelf with OAI. The controller is placed in slots 1 & 2 of the shelf. No RJ-21 connectors are provided for inter-shelf links. See notes 2 & 3.	9,611.
CSO306	Link 3000 OAI Enabled Six-Shelf System Controller.	Supports up to 6 Link 3000 shelves with OAI. Controller is placed in slots 1 & 2 of primary system shelf. One RJ-21 connector provided for inter-shelf links. Expansion shelves must be equipped with OAI enabled controllers (CSO300). See notes 2 & 3.	13,339.

CSO320	Link 3000 OAI Enabled Twenty-Shelf System Controller.	Supports up to 20 Link 3000 shelves with OAI. Controller is placed in slots 1 & 2 of primary system shelf. Four RJ-21 connectors provided for 5 inter-shelf links. Expansion shelves must be equipped with OAI enabled controllers (CSO300). See notes 2 & 3.	17,811.
CS-PAGER	Persistent Pager System License.	This application notifies users to retrieve important voice mail messages in a timely manner. The system sends pages to a list of Users, in the order specified and continues to send pages until the voice mail message is accessed. See note below.	580.
CS-PCI CAB KIT	PCI interface MSI and CS-D/120JCT-RMV Cable kit.	Includes CS-PCI/BCP CABL and CS-PCI/BCP TRK cables in a single kit.	139.
CS-PCI/BCP CABL	PCI MSI interface to BCP PANEL cable.	Terminates PCI station cards to BCP Panel or 66 block.	70.
CS-PCI/BCP TRK	CS-D/120JCT-RMV to BCP PANEL cable.		70.
CS-PEB-12	12 Connector SCBus Ribbon Cable.	Bus cable for Dialogic ISA Cards.	46.
CS-PEB-16	16 Connector SCBus Ribbon Cable.	Bus cable for Dialogic ISA Cards.	46.
CS-PEB-4	4 Connector SCBus Ribbon Cable.	Bus Cable for Dialogic ISA Cards.	46.
CS-PEB-8	8 Connector SCBus Ribbon Cable.	Bus Cable for Dialogic ISA Cards.	46.
CS-R6 UPG SW	Release 6.0 Software Application & Documentation CD-ROM	Required to upgrade a Strata CS to Release 6.0 software. Includes Release 6.0 server license.	21.
CS-RAID 1 KIT	18GB RAID 1 for CS-Server 3PCI,6, 9PCI, 15PCI	Includes 2 18GB IBM, 18GB SCSI 3, configured RAID 1 with Kingston hot swappable drive trays; Mylex DACPGM dual channel PCI to Ultra Wide SCSI RAID controller with 8MB cache, 32-bit RISC Intel i960r processor. Requires in 1 PCI server slot.	3,536.
CS-RAID 5 KIT-E	Ext. RAID 5 add on to CS-Server 3PCI,6, 9PCI, 15PCI.	Mylex DACPGM dual channel PCI to Ultra Wide SCSI RAID controller with 8MB cache (expandable to 128MB), 32-bit RISC Intel i960r processor. 36GB with Kingston hot swappable drive trays (3 - 18GB IBM) & 1 hot spare 18GB hard disk. Requires 1 PCI server slot.	7,302.
CS-SBC	Single Bus Control Card PICMG SBC 6011 440BX.	Includes 10/100 Mbps NIC, VGA monitor port, and mouse port. Used as desired for replacements or spares for CS-SERVER 9, CS-SERVER A, CS-SERVER B, CS-SERVER A-T1, CS-SERVER B-T1, CS-SERVER 14/4, and CS-SERVER 15PCI.	1,062.
CS-SBC W/CPU816	Single Bus Control Card with AMD K62 500 CPU.	Includes 10/100 Mbps NIC, VGA monitor port, and mouse port. Used as desired for replacements or spares for CS-SERVER 3 and CS-SERVER 816 only.	745.
CS-SCOREBOARD	Scoreboard 1-user License.	This application gives call center managers the tools to track Queue and agent productivity from their PC, telephone, or wallboard. There are over 35 powerful statistics in addition to the built-in statistics of Strata CS Call Center. See note below.	773.

CS-SERVER-16PCI	Strata CS 16-slot (PCI) system.	Rackmount system equipped with 16 PCI slots, 1 ISA slot, Intel Pentium 4 2.0GHz processor, 512MB RAM, 10/100baseT NIC, keyboard and mouse, Windows 2000 Server, Dual redundant power supplies, CS application software & system server license. Requires trunk	6,590.
CS-SERVER-4PCI	Strata CS 4-slot (PCI) system.	Tower system equipped with 4 PCI slots, 1 ISA slot, Intel Celeron 2.0GHz processor, 512MB RAM, 10/100baseT NIC, keyboard and mouse, Windows 2000 Professional, CS application software & system server license. Requires trunk & station licenses, interface ca	2,077.
CS-SERVER-8PCI	Strata CS 8-slot (PCI) system.	Rackmount system equipped with 8 PCI slots, 1 ISA slot, Intel Pentium 4 2.0GHz processor, 512MB RAM, 10/100baseT NIC, keyboard and mouse, Windows 2000 Server, CS application software & system server license. Requires trunk & station licenses, interface c	4,603.
CS-SI/80PCI	8 analog port PCI daughter card.	Added to CS-MSI-80PCI to provide 8 additional analog station ports.	549.
CS-SI/80SC-GBL	8 analog port ISA daughter card.	Added to CS-MSI/80SC-GL or CS-MSI/160SC-GL to provide 8 additional analog station ports.	549.
CS-SI2400DB	24-port HDSI Daughter Card.	Added to any HDSI chassis to increase the analog station ports by 24, up to the HDSI chassis maximum of 120 stations.	2,778.
CS-SMART DIALER	Smart Dialer System License.	This application provides automated outbound dialing for Agents. It is designed to retrieve phone numbers from a customer database and place calls during specified hours of the day. Customer data is pulled from an in-house database. See note below.	1,932.
CS-STATION1 R5	Release 5.0 Single station license.	Activates server for 1 station.	85.
CS-STATION1 R6	Release 6.0 Single station license.	Activates server for 1 station.	85.
CS-STATION24 R5	Release 5.0 24 station license.	Activates server for 24 stations.	2,009.
CS-STATION24 R6	Release 6.0 24 station license.	Activates server for 24 stations.	2,004.
CS-STATION8 R5	Release 5.0 8 station license.	Activates server for 8 stations	680.
CS-STATION8 R6	Release 6.0 8 station license.	Activates server for 8 stations	678.
CS-STATN1 UPGR6	Release 6.0 Single-Station License Upgrade.	Required to upgrade a Strata CS single-station license to Release 6.0.	47.
CS-STATN24UPGR6	Release 6.0 24-Station License Upgrade.	Required to upgrade a Strata CS 24-station license to Release 6.0.	1,130.
CS-STATN8 UPGR6	Release 6.0 8-Station License Upgrade.	Required to upgrade a Strata CS 8-station license to Release 6.0.	377.
CS-SYSTEM R6	Release 6.0 System Server License for Software Kit.	Activates Strata CS system software on customer-provided server. One per system required when installing Strata CS as a software kit on customer-provided server equipment.	154.
CS-T1X24 KIT	T1 trunk, 24 analog station kit.	Includes CS-D/240SC-T1 trunk card, CS-MSI/240SC-GL analog station card, and power module.	2,318.
CS-T1X48 BCP-P	T1 trunk, 48 analog station Kit.	Includes CS-D/240PCI-T1 trunk card, (3) CS-MSI/160PCI analog station cards, and power modules.	4,698.

CS-T1X48 KIT	T1 trunk, 48 analog station kit.	Includes CS-D/240SC-T1 trunk card, (2) CS-MSI/240SC-GL analog station cards, and power modules.	4,698.
CS-TAPE CLEAN	Seagate® tape cleaning kit for TR4 drives.		86.
CS-TR4	4/8GB Atapi tape drive with kit.	Used for system back up of server.	246.
CS-TR4 TAPE	Extra tape cartridge for TR4.		103.
CS-TR5	10/20GB Atapi tape drive with kit.	Used for system backup of server.	332.
CS-TR5 TAPE	Extra tape cartridge for TR5.		112.
CS-TRUNK1 R5	Release 5.0 Single trunk license.	Activates server for 1 trunk.	155.
CS-TRUNK1 R6	Release 6.0 Single trunk license.	Activates server for 1 trunk.	155.
CS-TRUNK1 UPGR6	Release 6.0 Single-Trunk License Upgrade.	Required to upgrade a Strata CS single-trunk license to Release 6.0.	86.
CS-TRUNK23 R5	Release 5.0 23 trunk license.	Activates server for 23 trunks.	3,555.
CS-TRUNK23 R6	Release 6.0 23 trunk license.	Activates server for 23 trunks.	3,546.
CS-TRUNK23UPGR6	Release 6.0 23-Trunk License Upgrade.	Required to upgrade a Strata CS 23-trunk license to Release 6.0.	1,970.
CS-TRUNK4 R5	Release 5.0 4 trunk license.	Activates server for 4 trunks.	618.
CS-TRUNK4 R6	Release 6.0 4 trunk license.	Activates server for 4 trunks.	618.
CS-TRUNK4 UPGR6	Release 6.0 4-Trunk License Upgrade.	Required to upgrade a Strata CS 4-trunk license to Release 6.0.	342.
CS-TRUNK8 R5	Release 5.0 8 trunk license.	Activates server for 8 trunks.	1,236.
CS-TRUNK8 R6	Release 6.0 8 trunk license.	Activates server for 8 trunks.	1,233.
CS-TRUNK8 UPGR6	Release 6.0 8-Trunk License Upgrade.	Required to upgrade a Strata CS 8- trunk license to Release 6.0.	685.
CS-UIP300	Uniden IP Telephone for Strata CS	For IP telephone applications with Strata CS. Requires installation of the appropriate IP board in the Strata CS server. MAM require CS-UIP300. See the Uniden UIP300 Administrators Guide and Uniden UIP300 User Guide for user and installation procedures.	150.
CS-UIP300-PS	CS-UIP300 Power Supply	Required for CS-UIP300 IP Telephone installations where power is not supplied to network devices by the customers network.	15.
CS-VOIP R5	Release 5.0 Voice Over Internet Protocol (VoIP) license	1 VoIP license required per VoIP connection. See Strata CS Installation & Maintenance Manual for requirements.	232.
CS-VOIP R6	Release 6.0 Voice Over Internet Protocol (VoIP) license	1 VoIP license required per VoIP connection. See Strata CS Installation & Maintenance Manual for requirements.	231.
CS-VOIP1 UPGR6	Release 6.0 Single IP Trunk License Upgrade.	Required to upgrade a Strata CS single IP trunk license to Release 6.0.	129.
CS-VOIP15 UPGR6	Release 6.0 15 IP Trunk License Upgrade.	Required to upgrade a Strata CS IP trunk license to Release 6.0.	1,918.
CS-VOIP4 UPGR6	Release 6.0 4 IP Trunk License Upgrade.	Required to upgrade a Strata CS 4 IP trunk license to Release 6.0.	514.
CTI-SUPP-OAI	OAISYS Diamond support	Covers annual ongoing support for all of OAISYS products (Net Server, Voice Assistant, Call Router, Net Phone, and Chat) per system (server) after the warranty period. This includes all software upgrades during the covered period. Specify number of years.	551.

CTI-SUPP-OUT	OAISYS Diamond out-of-plan upgrade	OAISYS Diamond out-of-plan upgrade makes out-of-warranty system eligible for Diamond support plan. Per system (server).	153.
CTI-TASKE-AGENT	TASKE Contact agent license	License to add an agent in TASKE reporting.	122.
CTI-TASKE-BASE	TASKE Contact base system	TASKE Contact software package includes 10 agents, 1 supervisor, and 1 year free upgrades/tech support.	3,057.
CTI-TASKE-BPINT	TASKE Contact Blue Pumpkin integration	Plug-in for Blue Pumpkin Director Essential integration with TASKE.	2,447.
CTI-TASKE-CONV	TASKE Contact conversion from other PBX	Used to convert an existing site from one PBX to another. The result will be the equivalent number of licensed seats, Agent Desktops, and Supervisors, an Enterprise Supervisor as the original site.	3,057.
CTI-TASKE-ENTER	TASKE Enterprise software license	Allows the supervisor to manage multiple contact centers simultaneously. Requires TASKE Contact at each site and a TCP/IP network connection.	1,835.
CTI-TASKE-SIGN	TASKE Contact Sign agent desktop license	Concurrent user license for an agent to view real-time contact center traffic conditions on the agent's computer desktop. It can be customized for each agent and configured to display Queue status information, performance parameters and other key measures	111.
CTI-TASKE-SUP1	TASKE Supervisor client license	Concurrent user license for monitoring, reporting, database searches, database administration, and forecasting.	1,162.
CTI-TASKE-SUP10	TASKE 10 Supervisor client license	Supervisor client license package including 10 supervisors.	5,811.
CTI-TASKE-SUP3	TASKE 3 Supervisor client license pack	Supervisor client license package including 3 supervisors.	2,324.
CTI-TASKE-SUP5	TASKE 5 Supervisor client license pack	Supervisor client license package including 5 supervisors.	3,486.
CTI-TASSUP-CONA	TASKE Contact Agent support	Annual maintenance for ongoing support and free upgrades.	12.
CTI-TASSUP-CONB	TASKE Contact Base support	Annual maintenance for ongoing support and free upgrades for smaller sites (guide line:less than 150 agents).	611.
CTI-TASSUP-CONM	TASKE Contact Site support/month	Order number of months that makes the period align with Strata ACD.	202.
CTI-TASSUP-CONR	TASKE Contact re-enlist site support	Order 1 if the maintenance for the license on your site has been expired for at least 3 months.	611.
CTI-TASSUP-CONS	TASKE Contact Site support	Annual maintenance for ongoing support and free upgrades. Recommended for larger TASKE Site (guide line:more than 150 agents) in lieu of the Base plus agent model.	2,447.
CTI-TRACER-16P	Tracer 16 port voice board	16 port analog voice board.	2,563.
CTI-TRACER-24P	Tracer single T1/PRI voice board	Single T1 or PRI voice board.	4,735.
CTI-TRACER-48P	Tracer dual T1/PRI voice board	Dual T1 or PRI voice board.	7,169.
CTI-TRACER-4P	Tracer 4 port voice board	4 port analog voice board.	874.
CTI-TRACER-8P	Tracer 8 port voice board	8 port analog voice board.	1,450.

CTI-TRACER-AD	Tracer advanced base package	Tracer Advanced Base Package (96 digital/64 analog port or less) - Rack mount chassis, Pentium 4 based system - Windows 2000 Professional - 80 and 120 Gbytes HDDs - 512 Mbytes work meory - DVD RW for archive storage - 4 PCI slots (Max 96 ports) - 10	6,405.
CTI-TRACER-ADP	Tracer advanced plus package w/dual power supply	Tracer Advanced Plus Package w/dual power supply (192 digital/64 analog port or less) - Rack mount chassis, Pentium 4 based system - Windows 2000/SQL Server w/5 access licenses - 120 and 200 Gbytes HDDs - 1 Gbytes work meory - DVD RW for archive stora	11,941.
CTI-TRACER-ADPR	Tracer advanced plus package w/RAID1/dual power supply	Tracer Advanced Plus Package w/dual PS and RAID1 (192 digital/64 analog port or less) - Rack mount chassis, Pentium 4 based system - Windows 2000/SQL Server w/5 access licenses - 120 and 200 Gbytes HDDs - 1 Gbytes work memory - DVD RW for archive sto	13,134.
CTI-TRACER-ADR	Tracer advanced base package w/RAID1	Tracer Advanced Base Package w/RAID1 (96 digital/64 analog port or less) - Rack mount chassis, Pentium 4 based system - Windows 2000 Professional - 80 and 120 Gbytes HDDs - 512 Mbytes work memory - DVD RW for archive storage - 4 PCI slots (Max 96 po	7,353.
CTI-TRACER-ST	Tracer standard package	Tracer Standard Base Package (48 or less and 6hour or less storage) - Tower chassis, Celeron based system - Windows 2000 Professional - 80 Gbytes HD - 256 Mbytes work memory - CD RW for archive storage - 4 PCI slots (Max 48 ports) - 10 Replay Client	4,172.

CTI-TRACER-SUPP	Tracer Diamond support	Tracer Diamond Support for annual maintenance for Tracer Software only. This includes the technical support and free upgrades during the covered period after the initial warranty. HW maintenance is sold separately and contact CTS.	551.
CTI-TRACER-VP	Tracer voice port license	Voice port license for monitoring trunk ports at the same time.	245.
CTI-TRACER-W16P	Extended 3 year warranty for 16 port voice board	Extend the 16 port voice board warranty for additional 3 years after the initial warranty. Includes AWR.	300.
CTI-TRACER-W24P	Extended 3 year warranty for T1 voice board	Extend the T1 voice board warranty for additional 3 years after the initial warranty. Includes AWR.	545.
CTI-TRACER-W48P	Extended 3 year warranty for dual T1 voice board	Extend the dual T1 voice board warranty for additional 3 years after the initial warranty. Includes AWR.	728.
CTI-TRACER-W4P	Extended 3 year warranty for 4 port voice board	Extend the 4 port voice board warranty for additional 3 years after the initial warranty. Includes AWR.	122.
CTI-TRACER-W8P	Extended 3 year warranty for 8 port voice board	Extend the 8 port voice board warranty for additional 3 years after the initial warranty. Includes AWR.	189.
CTI-TRACER-WBAS	Extended 3 year warranty for Base system	Extend the Tracer hardware (PC) warranty for additional 3 years after the initial warranty. Includes AWR.	367.
CTS-NETPH-PKG	Software and License for Netserver & 3 Netphones.	Software kit for installing on customer-supplied PC. Recommend Windows 2000 Pro or Server or XP Pro. Package includes OASYS Net Server and 3 seats of Net Phone, dongle, and CTX license (LIC-ACD).	930.
CTX100-0x8PKG	CTX100 0x8, System Package (Cabinet\PS, ACTU2 & BDKU).	Package includes processor (with 64MB SmartMedia card, one external page output, one MOH/BGM interface, one relay contact), base cabinet, power supply, 32-port CO line/station license, and 1 BDKU1A card.	685.
CTX10012x24SV1	CTX100 12x24, iES32SVR, 10 DKT3010-S Pkg.	Includes Processor & 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS1A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-SVR, 10 DKT3010-S.	5,931.
CTX10012x24SV10	CTX100 12x24, iES32SVR, 5 DKT3010-S, 5 DKT3014-SDL Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Sub, Stratagy iES32-04-SVR, 5 DKT3014-SDL, 5 DKT3010-S.	6,701.

CTX10012x24SV11	CTX100 12x24, iES32SVR, 5 DKT3010-SD, 5 DKT3014-SDL Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Sub, Stratagy iES32-04-SVR, 5 DKT3014-SDL, 5 DKT3010-SD.	6,938.
CTX10012x24SV12	CTX100 12x24, iES32SVR, 5 DKT3020-SD, 5 DKT3014-SDL Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Sub, Stratagy iES32-04-SVR, 5 DKT3014-SDL, 5 DKT3020-SD.	7,078.
CTX10012x24SV2	CTX100 12x24, iES32SVR, 5 DKT3010-S, 5 DKT3010-SD Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Sub, Stratagy iES32-04-SVR, 5 DKT3010-S, 5 DKT3010-SD.	6,167.
CTX10012x24SV3	CTX100 12x24, iES32SVR, 5 DKT3010-S, 5 DKT3020-SD Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Sub, Stratagy iES32-04-SVR, 5 DKT3010-S, 5 DKT3020-SD.	6,307.
CTX10012x24SV4	CTX100 12x24, iES32SVR, 10 DKT3010-SD Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-SVR, 10 DKT3010-SD.	6,402.
CTX10012x24SV5	CTX100 12x24, iES32SVR, 5 DKT3010-SD, 5 DKT3020-SD Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Sub, Stratagy iES32-04-SVR, 5 DKT3010-SD, 5 DKT3020-SD.	6,544.
CTX10012x24SV6	CTX100 12x24, iES32SVR, 10 DKT3020-SD Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-SVR, 10 DKT3020-SD.	6,684.
CTX10012x24SV7	CTX100 12x24, iES32SVR, 10 DKT3001 Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-SVR, 10 DKT3001.	5,502.
CTX10012x24SV8	CTX100 12x24, iES32SVR, 10 DKT3020-S Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-SVR, 10 DKT3020-S.	6,359.

CTX10012x24SV9	CTX100 12x24, iES32SVR, 10 DKT3014-SDL Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-SVR, 10 DKT3014-SDL.	7,472.
CTX10012x24VM1	CTX100 12x24, IVP8, 10 DKT3010-S Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS1A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Subassembly, Stratagy IVP8 4-port, 10 DKT3010-S.	4,476.
CTX10012x24VM10	CTX100 12x24, IVP8, 5 DKT3010-S, 5 DKT3014-SDL Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Sub, Stratagy IVP8 4-port, 5 DKT3014-SDL, 5 DKT3010-S.	5,245.
CTX10012x24VM11	CTX100 12x24, IVP8, 5 DKT3010-SD, 5 DKT3014-SDL Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Sub, Stratagy IVP8 4-port, 5 DKT3014-SDL, 5 DKT3010-SD.	5,480.
CTX10012x24VM12	CTX100 12x24, IVP8, 5 DKT3020-SD, 5 DKT3014-SDL Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Sub, Stratagy IVP8 4-port, 5 DKT3014-SDL, 5 DKT3020-SD.	5,622.
CTX10012x24VM2	CTX100 12x24, IVP8, 5 DKT3010-S, 5 DKT3010-SD Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Sub, Stratagy IVP8 4-port, 5 DKT3010-S, 5 DKT3010-SD.	4,710.
CTX10012x24VM3	CTX100 12x24, IVP8, 5 DKT3010-S, 5 DKT3020-SD Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Sub, Stratagy IVP8 4-port, 5 DKT3010-S, 5 DKT3020-SD.	4,852.
CTX10012x24VM4	CTX100 12x24, IVP8, 10 DKT3010-SD Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Subassembly, Stratagy IVP8 4-port, 10 DKT3010-SD.	4,946.
CTX10012x24VM5	CTX100 12x24, IVP8, 5 DKT3010-SD, 5 DKT3020-SD Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Sub, Stratagy IVP8 4-port, 5 DKT3010-SD, 5 DKT3020-SD.	5,087.
CTX10012x24VM6	CTX100 12x24, IVP8, 10 DKT3020-SD Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Subassembly, Stratagy IVP8 4-port, 10 DKT3020-SD.	5,229.

CTX10012x24VM7	CTX100 12x24, IVP8, 10 DKT3001 Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Subassembly, Stratagy IVP8 4-port, 10 DKT3001.	4,048.
CTX10012x24VM8	CTX100 12x24, IVP8, 10 DKT3020-S Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Subassembly, Stratagy IVP8 4-port, 10 DKT3020-S.	4,903.
CTX10012x24VM9	CTX100 12x24, IVP8, 10 DKT3014-SDL Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Subassembly, Stratagy IVP8 4-port, 10 DKT3014-SDL.	6,016.
CTX10012x24WK1	CTX100 12x24, iES32WKS, 10 DKT3010-S Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS1A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-WKS, 10 DKT3010-S.	5,674.
CTX10012x24WK10	CTX100 12x24, iES32WKS, 5 DKT3010-S, 5 DKT3014-SDL Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Sub, Stratagy iES32-04-WKS, 5 DKT3014-SDL, 5 DKT3010-S.	6,445.
CTX10012x24WK11	CTX100 12x24, iES32WKS, 5 DKT3010-SD, 5 DKT3014-SDL Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A,, 2 ABCS1A Battery Charger Sub, Stratagy iES32-04-WKS, 5 DKT3014-SDL, 5 DKT3010-SD.	6,680.
CTX10012x24WK12	CTX100 12x24, iES32WKS, 5 DKT3020-SD, 5 DKT3014-SDL Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Sub, Stratagy iES32-04-WKS, 5 DKT3014-SDL, 5 DKT3020-SD.	6,822.
CTX10012x24WK2	CTX100 12x24, iES32WKS, 5 DKT3010-S, 5 DKT3010-SD Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Sub, Stratagy iES32-04-WKS, 5 DKT3010-S, 5 DKT3010-SD.	5,909.
CTX10012x24WK3	CTX100 12x24, iES32WKS, 5 DKT3010-S, 5 DKT3020-SD Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Sub, Stratagy iES32-04-WKS, 5 DKT3010-S, 5 DKT3020-SD.	6,051.

CTX10012x24WK4	CTX100 12x24, iES32WKS, 10 DKT3010-SD Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-WKS, 10 DKT3010-SD.	6,145.
CTX10012x24WK5	CTX100 12x24, iES32WKS, 5 DKT3010-SD, 5 DKT3020-SD Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Sub, Stratagy iES32-04-WKS, 5 DKT3010-SD, 5 DKT3020-SD.	6,286.
CTX10012x24WK6	CTX100 12x24, iES32WKS, 10 DKT3020-SD Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-WKS, 10 DKT3020-SD.	6,428.
CTX10012x24WK7	CTX100 12x24, iES32WKS, 10 DKT3001 Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-WKS, 10 DKT3001.	5,246.
CTX10012x24WK8	CTX100 12x24, iES32WKS, 10 DKT3020-S Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-WKS, 10 DKT3020-S.	6,102.
CTX10012x24WK9	CTX100 12x24, iES32WKS, 10 DKT3014-SDL Pkg.	Includes Processor, 64MB SmartMedia card, Base Cabinet & power supply, Expansion Cabinet & power supply, 32-port license, 2 RCOU3A, 1 RCOS3A, 1 BDKU1A, 1 BWDKU1A, 2 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-WKS, 10 DKT3014-SDL.	7,216.
CTX100-4x8SV1	CTX100 4x8, iES32SVR, 10 DKT3010-S Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-SVR, and 10 DKT3010-S telephones.	4,574.
CTX100-4x8SV10	CTX100 4x8, iES32SVR, 5 DKT3010-S, 5 DKT3014-SDL Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-SVR, 5 DKT3014-SDL & 5 DKT3010-S telephones.	5,345.
CTX100-4x8SV11	CTX100 4x8, iES32SVR, 5 DKT3010-SD, 5 DKT3014-SDL Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-SVR, 5 DKT3014-SDL & 5 DKT3010-SD telephones.	5,580.
CTX100-4x8SV12	CTX100 4x8, iES32SVR, 5 DKT3020-SD, 5 DKT3014-SDL Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-SVR, 5 DKT3014-SDL & 5 DKT3020-SD telephones.	5,721.

CTX100-4x8SV2	CTX100 4x8, iES32SVR, 5 DKT3010-S, 5 DKT3010-SD Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-SVR, 5 DKT3010-S & 5 DKT3010-SD telephones.	4,809.
CTX100-4x8SV3	CTX100 4x8, iES32SVR, 5 DKT3010-S, 5 DKT3020-SD Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-SVR, 5 DKT3010-S & 5 DKT3020-SD telephones.	4,951.
CTX100-4x8SV4	CTX100 4x8, iES32SVR, 10 DKT3010-SD Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-SVR, and 10 DKT3010-SD telephones.	5,044.
CTX100-4x8SV5	CTX100 4x8, iES32SVR, 5 DKT3010-SD, 5 DKT3020-SD Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-SVR, 5 DKT3010-SD & 5 DKT3020-SD telephones.	5,186.
CTX100-4x8SV6	CTX100 4x8, iES32SVR, 10 DKT3020-SD Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-SVR, and 10 DKT3020-SD telephones.	5,327.
CTX100-4x8SV7	CTX100 4x8, iES32SVR, 10 DKT3001 Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-SVR, and 10 DKT3001 telephones.	4,146.
CTX100-4x8SV8	CTX100 4x8, iES32SVR, 10 DKT3020-S Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-SVR, and 10 DKT3020-S telephones.	5,001.
CTX100-4x8SV9	CTX100 4x8, iES32SVR, 10 DKT3014-SDL Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-SVR, and 10 DKT3014-SDL telephones.	6,115.
CTX100-4x8VM1	CTX100 4x8, IVP8, 10 DKT3010-S Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy IVP8 4-port, and 10 DKT3010-S telephones.	3,228.
CTX100-4x8VM10	CTX100 4x8, IVP8, 5 DKT3010-S, 5 DKT3014-SDL Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy IVP8 4-port, 5 DKT3014-SDL and 5 DKT3010-S.	3,997.

CTX100-4x8VM11	CTX100 4x8, IVP8, 5 DKT3010-SD, 5 DKT3014-SDL Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy IVP8 4-port, 5 DKT3014-SDL, 5 DKT3010-SD.	4,232.
CTX100-4x8VM12	CTX100 4x8, IVP8, 5 DKT3020-SD, 5 DKT3014-SDL Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy IVP8 4-port, 5 DKT3014-SDL, 5 DKT3020-SD.	4,374.
CTX100-4x8VM2	CTX100 4x8, IVP8, 5 DKT3010-S, 5 DKT3010-SD Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy IVP8 4-port, 5 DKT3010-S and 5 DKT3010-SD.	3,462.
CTX100-4x8VM3	CTX100 4x8, IVP8, 5 DKT3010-S, 5 DKT3020-SD Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy IVP8 4-port, 5 DKT3010-S and 5 DKT3020-SD.	3,603.
CTX100-4x8VM4	CTX100 4x8, IVP8, 10 DKT3010-SD Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy IVP8 4-port, and 10 DKT3010-SD telephones.	3,698.
CTX100-4x8VM5	CTX100 4x8, IVP8, 5 DKT3010-SD, 5 DKT3020-SD Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy IVP8 4-port, 5 DKT3010-SD and 5 DKT3020-SD.	3,838.
CTX100-4x8VM6	CTX100 4x8, IVP8, 10 DKT3020-SD Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy IVP8 4-port, and 10 DKT3020-SD telephones.	3,980.
CTX100-4x8VM7	CTX100 4x8, IVP8, 10 DKT3001 Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy IVP8 4-port, and 10 DKT3001 telephones.	2,801.
CTX100-4x8VM8	CTX100 4x8, IVP8, 10 DKT3020-S Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy IVP8 4-port, and 10 DKT3020-S telephones.	3,655.
CTX100-4x8VM9	CTX100 4x8, IVP8, 10 DKT3014-SDL Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy IVP8 4-port, and 10 DKT3014-SDL telephones.	4,767.

CTX100-4x8WK1	CTX100 4x8, iES32WKS, 10 DKT3010-S Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-WKS, and 10 DKT3010-S telephones.	4,316.
CTX100-4x8WK10	CTX100 4x8, iES32WKS, 5 DKT3010-S, 5 DKT3014-SDL Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-WKS, 5 DKT3014-SDL & 5 DKT3010-S telephones.	5,087.
CTX100-4x8WK11	CTX100 4x8, iES32WKS, 5 DKT3010-SD, 5 DKT3014-SDL Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-WKS, 5 DKT3014-SDL & 5 DKT3010-SD telephones.	5,323.
CTX100-4x8WK12	CTX100 4x8, iES32WKS, 5 DKT3020-SD, 5 DKT3014-SDL Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-WKS, 5 DKT3014-SDL & 5 DKT3020-SD telephones.	5,464.
CTX100-4x8WK2	CTX100 4x8, iES32WKS, 5 DKT3010-S, 5 DKT3010-SD Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-WKS, 5 DKT3010-S & 5 DKT3010-SD telephones.	4,552.
CTX100-4x8WK3	CTX100 4x8, iES32WKS, 5 DKT3010-S, 5 DKT3020-SD Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-WKS, 5 DKT3010-S & 5 DKT3020-SD telephones.	4,693.
CTX100-4x8WK4	CTX100 4x8, iES32WKS, 10 DKT3010-SD Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-WKS, and 10 DKT3010-SD telephones.	4,787.
CTX100-4x8WK5	CTX100 4x8, iES32WKS, 5 DKT3010-SD, 5 DKT3020-SD Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-WKS, 5 DKT3010-SD & 5 DKT3020-SD telephones.	4,929.
CTX100-4x8WK6	CTX100 4x8, iES32WKS, 10 DKT3020-SD Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-WKS, and 10 DKT3020-SD telephones.	5,070.
CTX100-4x8WK7	CTX100 4x8, iES32WKS, 10 DKT3001 Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-WKS, and 10 DKT3001 telephones.	3,888.

CTX100-4x8WK8	CTX100 4x8, iES32WKS, 10 DKT3020-S Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-WKS, and 10 DKT3020-S telephones.	4,745.
CTX100-4x8WK9	CTX100 4x8, iES32WKS, 10 DKT3014-SDL Pkg.	Package includes Processor, 64MB SmartMedia card, Base Cabinet with power supply, 32-port license, 1 RCOU3A, 1 BDKU1A, 1 ABCS1A Battery Charger Subassembly, Stratagy iES32-04-WKS, and 10 DKT3014-SDL telephones.	5,858.
CTX100-ECONOPAC	CTX100 4x8, Package (Cabine\PS, ACTU2, ADKU & RCOU)	Package includes processor (with 64MB SmartMedia card, one external page output, one MOH/BGM interface, one relay contact), base cabinet, power supply, 32-port CO line/station license, 1 RCOU1A, and 1 ADKU1A card.	972.
CTX100-ECONOTWO	CTX100 8x16 Pkg (Cabinet\PS,ACTU2, 2 ADKU, RCOU\RCOS)	Package includes processor (with 64MB SmartMedia card, one external page output, one MOH/BGM interface, one relay contact), base cabinet, power supply, 32-port CO line/station license, 1 RCOU1A, 1 RCOS1A, and 2 ADKU1A cards.	1,311.
CTX100-S PKG1	CTX100-S 4x8, 8 DKT3010-S Pkg.	Package includes ACTU2A-S Processor, 64MB SmartMedia card, Base Cabinet with power supply, 16-port license, 1 RCOU3A, 1 ADKU1A, 1 ABCS1A Battery Charger with ABTC1A-3M cable , and 8 DKT3010-S telephones.	1,608.
CTX100-S PKG2	CTX100-S 4x8, 8 DKT3010-SD Pkg.	Package includes ACTU2A-S Processor, 64MB SmartMedia card, Base Cabinet with power supply, 16-port license, 1 RCOU3A, 1 ADKU1A, 1 ABCS1A Battery Charger with ABTC1A-3M cable , and 8 DKT3010-SD telephones.	1,975.
CTX100-S PKG3	CTX100-S 4x8, 8 DKT3020-SD Pkg.	Package includes ACTU2A-S Processor, 64MB SmartMedia card, Base Cabinet with power supply, 16-port license, 1 RCOU3A, 1 ADKU1A, 1 ABCS1A Battery Charger with ABTC1A-3M cable , and 8 DKT3020-SD telephones.	2,219.
CTX100-S PKG4	CTX100-S 4x8, 4 DKT3010-S, 4 DKT3010-SD Pkg	Package includes ACTU2A-S Processor, 64MB SmartMedia card, Base Cabinet with power supply, 16-port license, 1 RCOU3A, 1 ADKU1A, 1 ABCS1A Battery Charger with ABTC1A-3M cable , 4 DKT3010-S telephones and 4 DKT3010-SD telephones.	1,852.
CTX100-S PKG5	CTX100-S 4x8, 4 DKT3010-SD, 4 DKT3020-SD Pkg	Package includes ACTU2A-S Processor, 64MB SmartMedia card, Base Cabinet with power supply, 16-port license, 1 RCOU3A, 1 ADKU1A, 1 ABCS1A Battery Charger with ABTC1A-3M cable , 4 DKT3010-SD telephones and 4 DKT3020-SD telephones.	2,098.
CTX100-S VM1	CTX100-S 4x8, 2-port IVP8, 8 DKT3010-S Pkg.	Package includes ACTU2A-S Processor, 64MB SmartMedia card, Base Cabinet with power supply, 16-port license, 1 RCOU3A, 1 ADKU1A, 1 ABCS1A Battery Charger with ABTC1A-3M cable , 8 DKT3010-S telephones and a 2-port Stratagy IVP8.	2,341.

CTX100-S VM10	CTX100-S 4x8, 4-port IVP8,4 DKT3010-SD,4 DKT3020-SD Pkg	Package includes ACTU2A-S Processor, 64MB SmartMedia card, Base Cabinet with power supply, 16-port license, 1 RCOU3A, 1 ADKU1A, 1 ABCS1A Battery Charger with ABTC1A-3M cable , 4 DKT3010-SD telephones, 4 DKT3020-SD telephones and a 4-port Stratagy IVP8.	2,997.
CTX100-S VM2	CTX100-S 4x8, 2-port IVP8, 8 DKT3010-SD Pkg.	Package includes ACTU2A-S Processor, 64MB SmartMedia card, Base Cabinet with power supply, 16-port license, 1 RCOU3A, 1 ADKU1A, 1 ABCS1A Battery Charger with ABTC1A-3M cable , 8 DKT3010-SD telephones and a 2-port Stratagy IVP8.	2,709.
CTX100-S VM3	CTX100-S 4x8, 2-port IVP8, 8 DKT3020-SD Pkg.	Package includes ACTU2A-S Processor, 64MB SmartMedia card, Base Cabinet with power supply, 16-port license, 1 RCOU3A, 1 ADKU1A, 1 ABCS1A Battery Charger with ABTC1A-3M cable , 8 DKT3020-SD telephones and a 2-port Stratagy IVP8.	2,954.
CTX100-S VM4	CTX100-S 4x8, 2-port IVP8, 4 DKT3010-S,4 DKT3010-SD Pkg	Package includes ACTU2A-S Processor, 64MB SmartMedia card, Base Cabinet with power supply, 16-port license, 1 RCOU3A, 1 ADKU1A, 1 ABCS1A Battery Charger with ABTC1A-3M cable , 4 DKT3010-S telephones, 4 DKT3010-SD telephones and a 2-port Stratagy IVP8.	2,587.
CTX100-S VM5	CTX100-S 4x8, 2-port IVP8,4 DKT3010-SD,4 DKT3020-SD Pkg	Package includes ACTU2A-S Processor, 64MB SmartMedia card, Base Cabinet with power supply, 16-port license, 1 RCOU3A, 1 ADKU1A, 1 ABCS1A Battery Charger with ABTC1A-3M cable , 4 DKT3010-SD telephones, 4 DKT3020-SD telephones and a 2-port Stratagy IVP8.	2,831.
CTX100-S VM6	CTX100-S 4x8, 4-port IVP8, 8 DKT3010-S Pkg.	Package includes ACTU2A-S Processor, 64MB SmartMedia card, Base Cabinet with power supply, 16-port license, 1 RCOU3A, 1 ADKU1A, 1 ABCS1A Battery Charger with ABTC1A-3M cable , 8 DKT3010-S telephones and a 4-port Stratagy IVP8.	2,508.
CTX100-S VM7	CTX100-S 4x8, 4-port IVP8, 8 DKT3010-SD Pkg.	Package includes ACTU2A-S Processor, 64MB SmartMedia card, Base Cabinet with power supply, 16-port license, 1 RCOU3A, 1 ADKU1A, 1 ABCS1A Battery Charger with ABTC1A-3M cable , 8 DKT3010-SD telephones and a 4-port Stratagy IVP8.	2,874.
CTX100-S VM8	CTX100-S 4x8, 4-port IVP8, 8 DKT3020-SD Pkg.	Package includes ACTU2A-S Processor, 64MB SmartMedia card, Base Cabinet with power supply, 16-port license, 1 RCOU3A, 1 ADKU1A, 1 ABCS1A Battery Charger with ABTC1A-3M cable , 8 DKT3020-SD telephones and a 4-port Stratagy IVP8.	3,119.
CTX100-S VM9	CTX100-S 4x8, 4-port IVP8, 4 DKT3010-S,4 DKT3010-SD Pkg	Package includes ACTU2A-S Processor, 64MB SmartMedia card, Base Cabinet with power supply, 16-port license, 1 RCOU3A, 1 ADKU1A, 1 ABCS1A Battery Charger with ABTC1A-3M cable , 4 DKT3010-S telephones, 4 DKT3010-SD telephones and a 4-port Stratagy IVP8.	2,753.

CTX-100SDK	3rd Party TSPI Developer's kit & support for CTX100	CTX100 System TAPI Telephony Service Provider Developers kit which includes 5 hours consultaion time, the CTX100 CSTA license, Activation Hardware Key and Telephone Service Provider Software CD-ROM. This is a valuable tool that allows developers, itegrato	2,355.
CTX-100SDK-USB	TAPI Developer's kit & support for CTX100 with USB dong	CTX100 System TAPI Telephony Service Provider Developers kit which includes 5 hours consultation time, the CTX100 CSTA license, Activation Hardware Key (USB dongle) and Telephone Service Provider Software CD-ROM. This is a valuable tool that allows develo	2,355.
CTX-100TSP	3rd Party TSPI Developer's kit for CTX100	CTX100 System TAPI Telephony Service Provider Developers kit which includes the CTX100 CSTA license, Activation Hardware Key and Telephone Service Provider Software CD-ROM. This is a valuable tool that allows developers, itegrators, and application parten	1,713.
CTX-100TSP-USB	TAPI TSP for CTX100 with USB dongle	CTX100 System TAPI Telephony Service Provider Developers kit which includes the CTX100 CSTA license, Activation Hardware Key (USB dongle) and Telephone Service Provider Software CD-ROM. This is a valuable tool that allows developers, integrators, and appl	1,713.
CTX28 PKG1	CTX28, 3x4, 4-DKT3007-SD Package.	Package includes 4 DKT3007-SD digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control Relay, Power Failure Telephone cir	924.
CTX28 PKG10	CTX28, 3x8, 4-DKT3010-SD, 4-DKT3020-SD Package.	Package includes 4 DKT3010-SD digital telephones, 4 DKT3020-SD digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control R	1,633.
CTX28 PKG2	CTX28, 3x4, 4-DKT3010-S Package.	Package includes 4 DKT3010-S digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control Relay, Power Failure Telephone circ	924.
CTX28 PKG3	CTX28, 3x4, 4-DKT3010-SD Package.	Package includes 4 DKT3010-SD digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control Relay, Power Failure Telephone cir	1,046.
CTX28 PKG4	CTX28, 3x4, 4-DKT3020-SD Package.	Package includes 4 DKT3020-SD digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control Relay, Power Failure Telephone cir	1,168.
CTX28 PKG5	CTX28, 3x8, 8-DKT3007-SD Package.	Package includes 8 DKT3007-SD digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control Relay, Power Failure Telephone cir	1,291.

CTX28 PKG6	CTX28, 3x8, 8-DKT3010-S Package.	Package includes 8 DKT3010-S digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control Relay, Power Failure Telephone circ	1,291.
CTX28 PKG7	CTX28, 3x8, 8-DKT3010-SD Package.	Package includes 8 DKT3010-SD digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control Relay, Power Failure Telephone cir	1,535.
CTX28 PKG8	CTX28, 3x8, 8-DKT3020-SD Package.	Package includes 8 DKT3020-SD digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control Relay, Power Failure Telephone cir	1,780.
CTX28 PKG9	CTX28, 3x8, 4-DKT3010-S, 4-DKT3010-SD Package.	Package includes 4 DKT3010-S digital telephones, 4 DKT3010-SD digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control Re	1,388.
CTX28 VM PKG1	CTX28, 3x4, 4-port GVMU, 4-DKT3007-SD Package.	Package includes 4-port GVMU1A Voice Mail system, 4 DKT3007-SD digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control R	1,548.
CTX28 VM PKG10	CTX28, 3x8, 4-port GVMU, 4-DKT3010-SD, 4-DKT3020-SD Pkg	Package includes 4-port GVMU1A Voice Mail system, 4 DKT3010-SD digital telephones, 4 DKT3020-SD digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telepho	2,258.
CTX28 VM PKG2	CTX28, 3x4, 4-port GVMU, 4-DKT3010-S Package.	Package includes 4-port GVMU1A Voice Mail system, 4 DKT3010-S digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control Re	1,548.
CTX28 VM PKG3	CTX28, 3x4, 4-port GVMU, 4-DKT3010-SD Package.	Package includes 4-port GVMU1A Voice Mail system, 4 DKT3010-SD digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control R	1,671.
CTX28 VM PKG4	CTX28, 3x4, 4-port GVMU, 4-DKT3020-SD Package.	Package includes 4-port GVMU1A Voice Mail system, 4 DKT3020-SD digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control R	1,793.
CTX28 VM PKG5	CTX28, 3x8, 4-port GVMU, 8-DKT3007-SD Package.	Package includes 4-port GVMU1A Voice Mail system, 8 DKT3007-SD digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control R	1,915.

CTX28 VM PKG6	CTX28, 3x8, 4-port GVMU, 8-DKT3010-S Package.	Package includes 4-port GVMU1A Voice Mail system, 8 DKT3010-S digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control Re	1,915.
CTX28 VM PKG7	CTX28, 3x8, 4-port GVMU, 8-DKT3010-SD Package.	Package includes 4-port GVMU1A Voice Mail system, 8 DKT3010-SD digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control R	2,160.
CTX28 VM PKG8	CTX28, 3x8, 4-port GVMU, 8-DKT3020-SD Package.	Package includes 4-port GVMU1A Voice Mail system, 8 DKT3020-SD digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone, External Page, MOH, Control R	2,405.
CTX28 VM PKG9	CTX28, 3x8, 4-port GVMU, 4-DKT3010-S, 4-DKT3010-SD Pkg.	Package includes 4-port GVMU1A Voice Mail system, 4 DKT3010-S digital telephones, 4 DKT3010-SD digital telephones, CTX28 Cabinet with power supply and GCTU processor with interfaces for: 3 CO lines with Caller ID, 8 Digital Telephones, 1 Standard Telephone	2,013.
CTX28-PWR-ADPTR	120~240 VAC power adaptor for CTX28 cabinet.	As desired for replacements or spares.	67.
CTX670-BASEPKG	CTX670 Basic System Package	Package includes system BCTU1A processor, AMDS1A modem, 64MB SmartMedia card, base cabinet, power supply, 64-port CO line/station license, and 4-DTMF receivers activated.	1,807.
CTX670-IES32-LG	CTX670 iES32 Large System Package.	Package includes system BCTU1A & BEXU1A processor, AMDS1A modem, 64MB SmartMedia card, base cabinet & power supply, 192-port license, 4-DTMF receivers activated, Strategy iES 32 12-port server + UM, and documentation.	7,998.
CTX670-IES32-SM	CTX670 iES32 Small System Package.	Package includes system BCTU1A processor, AMDS1A modem, 64MB SmartMedia card, base cabinet & power supply, 64-port license, 4-DTMF receivers activated, Strategy iES32 8-port server + UM, and documentation.	5,341.
CTX670RM-BASEPK	CTX670 Rack Mount Basic System Package.	Package includes system BCTU1A processor, AMDS1A modem, 64MB SmartMedia card, Rack Mount base cabinet, power supply, 64-port CO line/station license, and 4-DTMF receivers activated.	1,836.
CTX670RM-IES32L	CTX670 Rack Mount iES32 Large System Package.	Package includes system BCTU1A & BEXU1A processor, AMDS1A modem, 64MB SmartMedia card, Rack Mount base cabinet & power supply, 192-port license, 4-DTMF receivers activated, Strategy iES 32 12-port server + UM, and documentation.	8,028.
CTX670RM-IES32S	CTX670 Rack Mount iES32 Small System Package.	Package includes system BCTU1A processor, AMDS1A modem, 64MB SmartMedia card, Rack Mount base cabinet & power supply, 64-port license, 4-DTMF receivers activated, Strategy iES32 8-port server + UM, and documentation.	5,373.

CTX-670SDK	3rd Party TSPI Developer's kit & support for CTX670	CTX670 System TAPI Telephony Service Provider Developers kit which includes 5 hours consultaion time, the CTX670 CSTA license, Activation Hardware Key and Telephone Service Provider Software CD-ROM. This is a valuable tool that allows developers, itegrato	3,212.
CTX-670SDK-USB	TAPI Developer's kit & support for CTX670 with USB dong	CTX670 System TAPI Telephony Service Provider Developers kit which includes 5 hours consultation time, the CTX670 CSTA license, Activation Hardware Key (USB dongle) and Telephone Service Provider Software CD-ROM. This is a valuable tool that allows develo	3,212.
CTX-670TSP	3rd Party TSPI Developer's kit for CTX670	CTX670 System TAPI Telephony Service Provider Developer's kit which includes the CTX670 CSTA license, Activation Hardware Key and Telephone Service Provider Software CD-ROM. This is a valuable tool that allows developers, integrators, and application part	2,570.
CTX-670TSP-USB	TAPI TSP for CTX670 with USB dongle	CTX670 System TAPI Telephony Service Provider which includes the CTX670 CSTA license, Activation Hardware Key (USB dongle) and Telephone Service Provider Software CD-ROM. This is a valuable tool that allows developers, integrators, and application partner	2,569.
CTX-AG-ACDSYSVB	Strata CTX ACD System Administrator Guide.	Contains specialized instructions for ACD system administration on Strata CTX systems.	4.
CTX-ATTCONSOLE2	CTX Attendant Console Turnkey Package.	Includes CTX Attendant Console License, User Guide, 2KPRO-2PCI computer with Attendant Console application software, keyboard, mouse, and keyboard labels. Requires customer-supplied monitor. The console requires a Handset - choose between BATHC1A(W) Hand	1,850.
CTX-CD-SOIPT-VA	SoftIPT software CD-ROM without CTX SoftIPT License	CD-ROM that contains SoftIPT application software (This CD is not required, the SoftIPT software can be downloaded from FYI. One CTX SoftIPT license, LIC SOFTIPT-1, is required for each SoftIPT to operate).	10.
CTX-CD-WALIB-VA	Strata CTX WinAdmin/Documentation Library CD-ROM.	Includes: CTX WinAdmin software, General Description, Installation & Maintenance Manual, Programming Manual, System Record Sheets, All User Guides, Sales, Application and Technical Bulletin Updates, and Custom Document Generator.	9.
CTX-IG-CCACD-VA	Strata CTX ACD Installation Guide	Provides hardware and software installation instructions for the Strata CTX Call Center Solutions ACD system.	7.
CTX-KL-ATCON-VA	CTX Attendant Console Keyboard Labels (one set).	Used for replacements or spares. Refer to the Strata CTX Attendant Console User Guide for proper label locations.	9.
CTX-LCD-MONITOR	17" flat screen LCD monitor	Option for CTX Attendant Console. But can be used with all other server based products.	767.
CTX-MA-GVMU-VE	Strata CTX28 GVMU Programming Manual.	Provides programming information necessary to install and maintain GVMU voice mail system.	26.

CTX-MA-IN/MT-VC	Strata CTX Installation & Maintenance Manual.	Provides all hardware information necessary to install and maintain Strata CTX670 and CTX100 systems.	52.
CTX-MA-PRGRM-VE	Strata CTX Programming Manual.	Provides programming information necessary to install and maintain Strata CTX670 and CTX100 systems.	37.
CTX-QC-GVMU-VA	Strata CTX28 GVMU Quick Reference Card (package of 21)	A wallet-size flow diagram for operation of the GVMU system.	5.
CTX-QR-DKIPT-VA	Strata CTX Digital Telephone Quick Reference Guide.	Contains instructions for operation of commonly used digital telephone features.	3.
CTX-SG-CCACD-VB	Strata CTX ACD Agent/Supervisor User Guide.	Contains step-by-step instructions for the operation of ACD Agent and Supervisor telephones connected to Strata CTX100 and CTX670 systems.	4.
CTX-SG-INSIT-VB	Insight CTX Supervisor Guide.	Contains step-by-step instructions for the operation of Insight CTX Supervisor inquiry and reporting functions.	4.
CTX-UG-CRDLS-VA	Strata CTX DKT2204/DKT2304 Telephone User Guide.	Contains instructions for installation and use of DKT2204-CT and DKT2304-CT cordless digital telephones.	9.
CTX-UG-D2004-VA	DKT2004-CT Cordless Digital Telephone User Guide	Contains instructions for installation and use of CTX2004-CT cordless digital telephone.	7.
CTX-UG-D2104-VA	Strata CTX Cordless DKT2104-CT User Guide.	Contains instructions for installation and use of DKT2104-CT cordless digital telephone.	4.
CTX-UG-D3001-VA	Strata CTX Digital Single Line Telephone User Guide.	Contains step-by-step instructions for operation of the 3000-series and 2000-series digital single line telephone on Strata CTX systems.	2.
CTX-UG-DKIPT-VA	Strata CTX Digital Telephone User Guide.	Contains step-by-step instructions for operation of the 3000-series and 2000-series digital telephones on Strata CTX systems. Includes LCD and Add-On Module and DSS Console information.	8.
CTX-UG-GVMU-VA	Strata CTX28 GVMU Voice Processing User Guide	Contains instructions for installation and use of GVMU.	9.
D28-QR-ATTCONR3	Strata DK R3 ATT BASE-1 Attendant Console Quick Ref. Gu	Contains instructions for operation of commonly used ATT BASE-1 Attendant Console features.	2.
D28-UG-ATTCONR3	Strata DK R3 ATT BASE-1 Attendant Console User Guide.	Contains step-by-step instructions for operation of the ATT BASE-1 attendant console.	2.
D42-IG-INSIT-VA	Insight DK Installation Guide.	Contains instructions for installing the Insight DK and Insight DK Plus software.	12.
D42-QR-INVIEWVA	inView LAN Quick Reference Guide.	Contains instructions for using the inView LAN software to display wallboard and real time agent and status information on a PC screen.	5.
D42-QR-PC-ATTVB	Strata DK424/DK424i PC Attendant Console Quick Referenc	Contains instructions for operation of commonly used PC Attendant Console features.	2.
D42-SG-INSIT-VA	Insight DK Supervisors Guide.	Contains instructions for supervisors using Insight DK software to monitor agent and call center status.	12.
D42-UG-CLCTR-VA	Call Center Viewer User Guide.	Contains step-by-step instructions for the operation of the Call Center Viewer.	2.
D42-UG-PC-ATTVB	PC Attendant Console User Guide.	Contains step-by-step instructions for the operation of the Strata DK424/DK424i PC Attendant Console.	4.

DADM2020	20-button Digital DSS Add-On Module - Charcoal Gray.	Connects to any 2000-series digital telephone and shares the station port of the host DKT. Includes 7 ft. modular 4-wire cord.	129.
DADM2020(W)	20-button Digital DSS Add-On Module - Ash White.	Connects to any 2000-series digital telephone and shares the station port of the host DKT. Includes 7 ft. modular 4-wire cord.	129.
DADM3020(W)	20-button Digital Telephone Add-On Module - Ash White.	Connects to any 3000-series digital telephone and shares the station port of the host DKT. Includes 7 ft. modular 4-wire cord.	129.
DADM3120	20-button Telephone Add-On Module - Charcoal Gray.	Connects to IPT1020-SD IP telephone or 3000-series digital telephone, and shares the station port of the host telephone. Maximum 2 per telephone.	129.
DCE100	Desktop Charger for NetLink e340 Wireless Telephones	Charges NetLink e340 Wireless Telephone in about one and a half (1-1/2) hours. Power supply (QPS100x) must be ordered separately.	35.
DCTU3	Upgrade Kit for DKT2004-CT Cordless Digital Telephone.	Used to upgrade DKT2004-CT to the Automatic Handset Off-hook Recognition feature.	172.
DCX100	Desktop Charger for NetLink i640 Wireless Telephone	Charges NetLink i640 Wireless Telephone in about one and a half (1-1/2) hours. Power supply (QPS100x) must be ordered separately	35.
DDCB3A	3-Circuit Digital Door Phone/Lock Control Box.	1 for each of 3 door phone stations. Each DDCB requires 1 digital station port. Maximum 2 DDCBs per CTX100, 3 or 8 DDCBs (with BEXS/BBMS) per CTX670, 4 DDCBs per DK424 and DK424i, 3 DDCBs per DK40i, and 2 DDCBs per DK14.	99.
DDSS-2060	60-button Digital Direct Station Select Console - Gray.	Includes 7 ft. modular 2-wire cord.	282.
DDSS-2060(W)	60-button Digital Direct Station Select Console - White	Includes 7 ft. modular 2-wire cord.	282.
DDSS3060	60-button Digital Direct Station Select Console - Gray.	Connects to BDKU port. Includes 7-ft. modular 2-wire cord.	282.
DDSS3060(W)	60-button Digital Direct Station Select Console - White	Connects to BDKU port. Includes 7-ft. modular 2-wire cord.	282.
DK BVPU CBT	CBT Self-study CD-ROM for Toshiba VoIP Interface.	Includes BVPU overview, IP Telephony Fundamentals, MCS demo, and MCS try it. Includes link to TOTAL site for certification test. Requires prior certification on DK280 Release 3, DK424, or DK424i.	9.
DK40i(16e)CBT	Strata DK40i CBT Self-study Package CD-ROM.	Designed to teach the Strata DK certified technician the differences between the larger Strata DK systems (DK424i, DK424, DK280) and the smaller Strata DK systems (DK40i, DK40, DK16e, DK16). Does not grant Strata DK basic certification.	9.
DK40I-ROM-R4.3	R4.3 Upgrade Kit for Strata DK40i.	Use 1 kit to upgrade DK40i from R4.1 to R4.3 software. Instructions included.	86.
DKA300	Demonstration Case.	Padded carrying case for Link 150 MCU or NetLink Gateway, 1 Base Station or access point, 2 Wireless Telephones, and 1 Quick Charger. Includes 50-pin RJ-21 to 6 RJ-11/45 conversion connector and modular cords for connecting Base Station to telephone line.	433.
DKA400	Demonstration Converter Connector.	Demonstration converter connector that converts the 50-pin RJ-21 connector to 6 RJ-45 modular connectors for demonstration purposes.	110.

DKA-CD-INSIT-VB	Insight DK Application/ Documentation/Demo CD-ROM.	Used to upgrade existing Insight DK software to Release 2.6, or used as a documentation and demo disk. Requires existing Insight DK activation key to activate the application.	9.
DKA-CD-LIBRY-VE	Strata DK Library CD-ROM.	Includes: General Description, Feature Description Manual, Installation & Maintenance Manual, Programming Manual, System Record Sheets, All User Guides, Sales, Application and Technical Bulletin Updates, Miscellaneous publications and presentations.	9.
DKA-CD-ULTCOMVA	Toshiba Ultimate Communicator Software/Documentation CD	As desired for additional copies of demo software, documentation, and CBT (software cannot be activated).	21.
DKADMIN-5KEYS	DKiAdmin Activation Key 5-pack.	Package of 5. For use with DKi Admin software on additional PCs.	921.
DKA-MA-IN/MT-VF	Strata DK Installation & Maintenance Manual.	Provides all hardware information necessary to install and maintain Strata DK14 (up to & including R3.1), DK40i, DK424i (up to & including R4.3) systems. Includes ACD.	52.
DKA-MA-PRGRM-VF	Strata DK Programming Manual.	Provides programming information necessary to install and maintain Strata DK14, DK40i, DK424i systems. Includes ACD.	34.
DKA-ULTCOM-VA	Toshiba Ultimate Communicator Kit with Software.	Requires 2000-series DKT with RPCI-DI for connection to host PC, cust.-supplied Pentium PC with Win 95, 98, NT4.0 (see documentation for min. PC req.), sound card & speakers for Voice Log. & Answer Machine features. Req. activation code from Ultimate.	172.
DKA-VT-D2000TRN	Strata DK End User Training Video.	Contains video instructions of how to use Strata DK features on DKT-2000 digital and LCD telephones.	21.
DKI-ADMIN-VA	DKi Admin Programming/Installation/Maintenance Software	Includes software, activation key, and User Guide. Includes DKi Backup function. Runs on IBM-compatible DOS PC. Supports Release 1, 2, 3, or 4 DK280 and DK424 systems. Also supports DK14, DK40i and DK424i.	282.
DKI-BACKUP-VA	DKi Backup and Restore Software Package.	Includes software, activation key, and User Guide. Runs on IBM-compatible DOS PC. DK14, DK40, DK40i, and DK424i database backup/restore tool. Supports Release 1, 2, 3, or 4 DK280, DK424, and DK40 systems.	112.
DKI-CD-ADBKP-VB	Dki Admin/Dki Backup Release 4.3.3 Upgrade CD-ROM.	CD-ROM includes Dki Admin and Dki Backup application software Version 4.3.3, utilities for making installation disks, DKi Admin/Backup User Guide, and Adobe Acrobat Reader. Use with your existing red (DKi Admin) or green (DKi Backup) activation key.	21.
DKISDNCBT	ISDN CBT Self-study Package CD-ROM with Modules 1-4.	Requires prior certification on DK280 R3, DK424, or DK424i. ISDN modules 5 & 6 CD-ROM ships upon completion of mods 1~4 test disk. ISDN mods 7 & 8 CD-ROM ships to student upon successful completion of mods 5 & 6 test disk. Addl cert disks avail on TOTAL.	43.
DK-PCATT	DK PC Attendant Console Kit with RATI.	Includes RATI interface, RATHC handset/cradle (ash white), Win95 keyboard, attendant software, UG, QRG, EVNBMCX cable. Connects to RATU. Requires customer-supplied IBM-compatible PC, minimum Pentium 100 MHz. Compatible with DK424i, DK424, or DK280.	1,027.

DK-PCATT-KB-WIN	DK PC Attendant Console Windows 95 Custom Keyboard.	For replacement or spares. Can connect to either AT or PS2 keyboard connectors.	86.
DK-PCATT-SW	DK PC Attendant Console Software with User Guide.	For replacement or spares.	43.
DKSU14A	DK14 Key Service Unit (KSU) with Power Supply.	Equipped with 2 loop start CO line circuits and 4 digital telephone circuits built-in. Includes external page and MOH/BGM interfaces, power failure transfer (1 line to 1 station) and miscellaneous relay control. 1 per system.	488.
DKSUB424/PS	DK424 Base Cabinet with RPSU424 Power Supply	1 per system. Requires either RCTUA, RCTUBA/BB, one of the RCTUC/D processor packages, or one of the RCTUE/F processor packages.	625.
DKSUB424A	DK424 Base Cabinet without Power Supply.	Used for spares or replacements.	409.
DKSUBI40A	DK40i Base Cabinet with Power Supply.	Equipped with 8 digital telephone circuits built-in, and no CO line circuits. Includes external page and MOH/BGM interfaces, power failure transfer (1 line to 1 station), and miscellaneous relay control. 1 per system. Order CO line equipment shown below.	655.
DKSUE40A	DK40i, DK40, or DK16e, 4-Slot, Expansion Cabinet.	Houses 4 card slots which can support a CO line, a digital or electronic station, or option card. Maximum 1 Expansion cabinet per system.	112.
DKSUE424/PS	DK424 Expansion Cabinet with RPSU424A Power Supply	Maximum 1 per RCTUBA/BB system. 1 to 5 per RCTUC/D system. 1 to 6 per RCTUE/F system. RC7C1A-1.7M cable set required for 6th expansion cabinet.	495.
DKSUE424A	DK424 Expansion Cabinet without Power Supply.	Used for spares or replacements.	381.
DKT2001	Single-line Digital Telephone - Charcoal Gray.	Includes 7-ft. modular 2-wire cord.	64.
DKT2001(W)	Single-line Digital Telephone - Ash White.	Includes 7-ft. modular 2-wire cord.	64.
DKT2004-CT	Cordless 900Mhz Spread Spectrum Digital Telephone.	Handset, base, AC adapter, 2 ft. phone cord, std.400 mAh rechargeable battery, belt clip, UG. 1 per 2000-series DKT, or 1 per digital station port. Max. 9 in simultaneous use. 90-day warranty rechargeable battery.	599.
DKT2010-S	10-Button Digital Speakerphone - Charcoal Gray.	Includes 7-ft. modular 2-wire cord.	116.
DKT2010-S(W)	10-Button Digital Speakerphone - Ash White.	Includes 7-ft. modular 2-wire cord.	116.
DKT2010-SD	10-Button Digital Speakerphone with LCD - Charcoal Gray	Includes 7-ft. modular 2-wire cord.	159.
DKT2010-SD(W)	10-Button Digital Speakerphone with LCD - Ash White.	Includes 7-ft. modular 2-wire cord.	159.
DKT2020-FDSP	20-Button Digital Full Duplex Speakerphone with LCD - C	Includes 7-ft. modular 2-wire cord.	261.
DKT2020-S	20-Button Digital Speakerphone - Charcoal Gray.	Includes 7-ft. modular 2-wire cord.	163.
DKT2020-S(W)	20-Button Digital Speakerphone - Ash White.	Includes 7-ft. modular 2-wire cord.	163.
DKT2020-SD	20-Button Digital Speakerphone with LCD - Charcoal Gray	Includes 7-ft. modular 2-wire cord.	193.
DKT2020-SD(W)	20-Button Digital Speakerphone with LCD - Ash White.	Includes 7-ft. modular 2-wire cord.	193.

DKT2104-CT	Cordless 900 Mhz Narrow Band Digital Telephone - Black.	Handset, base unit, charger, AC adapter, phone cord, 2 std. 500 mAh rechargeable batteries, belt clip, UG. 1 per 2000-series DKT, or 1 per digital station port. Max. 30 in simultaneous use. 90 day warranty rechargeable battery.	428.
DKT2204-CT	Cordless 900 Mhz Spread Spectrum Digital Telephone.	Includes handset, base unit with AC adapter, charging unit with AC adapter, telephone cord, 800 mAh rechargeable battery, belt clip, and wall mount for base unit. 1 per 2000-series DKT, or 1 per digital station port. Maximum 10 in simultaneous use. 2-year	368.
DKT2304-CT	Cordless 900 Mhz Narrow Band Digital Telephone.	Includes handset, base unit with AC adapter, charging unit with AC adapter, telephone cord, 750 mAh rechargeable battery, belt clip, and wall mount for base unit. 1 per 2000-series DKT, or 1 per digital station port. Maximum 30 in simultaneous use. 2-year	236.
DKT3001	Single-line Digital Telephone - Charcoal Gray.	Includes 7-ft. modular 2-wire cord.	64.
DKT3001(W)	Single-line Digital Telephone - Ash White.	Includes 7-ft. modular 2-wire cord.	64.
DKT3007-SD	7-Button Digital Speakerphone with LCD - Charcoal Gray	Includes 7-ft. modular 2-wire cord. Compatible with Strata CTX28 only. Not compatible with CTX100 or CTX670.	98.
DKT3010-S	10-Button Digital Speakerphone - Charcoal Gray.	Includes 7-ft. modular 2-wire cord.	116.
DKT3010-S(W)	10-Button Digital Speakerphone - Ash White.	Includes 7-ft. modular 2-wire cord.	116.
DKT3010-SD	10-Button Digital Speakerphone with LCD - Charcoal Gray	Includes 7-ft. modular 2-wire cord.	159.
DKT3010-SD(W)	10-Button Digital Speakerphone with LCD - Ash White.	Includes 7-ft. modular 2-wire cord.	159.
DKT3014-SDL	14-Button Digital Speakerphone with large LCD Char.Gray	Includes 7-ft. modular 2-wire cord.	278.
DKT3014-SDL(W)	14-Button Digital Speakerphone with large LCD Ash White	Includes 7-ft. modular 2-wire cord.	278.
DKT3020-S	20-Button Digital Speakerphone - Charcoal Gray.	Includes 7-ft. modular 2-wire cord.	163.
DKT3020-S(W)	20-Button Digital Speakerphone - Ash White.	Includes 7-ft. modular 2-wire cord.	163.
DKT3020-SD	20-Button Digital Speakerphone with LCD - Charcoal Gray	Includes 7-ft. modular 2-wire cord.	193.
DKT3020-SD(W)	20-Button Digital Speakerphone with LCD - Ash White.	Includes 7-ft. modular 2-wire cord.	193.
DKT-ADDON-PLATE	Metal Base Joiner to Fasten DKT2000 to Add-on Module.	For Add-on Module or DSS Console attachments (package of 10).	39.
DKT-KS-DKT3007	Blank Keystrips for DKT3007-SD Telephone	Package contains 20 sheets. Suitable for printing on laser or ink jet printer.	12.
DPFT-102	8-Circuit Power Failure Transfer Unit.	1 per 8 CO lines (switched to customer-supplied standard telephones if AC power fails). 1 RSTU or RDSU required for each DPFT.	137.
DPT340	Mock NetLink e340 Wireless Telephone	Non-operational Wireless Telephone for demonstration purposes. The minimum allowable order quantity is 10 DPT340s. Quantities may be limited.	68.
DPT400	Mock Wireless Telephone.	Non-operational Wireless Telephone for demonstration purposes. The minimum allowable order quantity is 10 DPT400s. Quantities may be limited.	55.

DPT500	Mock NetLink DS Wireless Telephone.	Non-operational Wireless Telephone for demonstration purposes. The minimum allowable order quantity is 10 DPT500s. Quantities may be limited.	55.
DPT600	Mock NetLink FH Wireless Telephone.	Non-operational Wireless Telephone for demonstration purposes. The minimum allowable order quantity is 10 DPT600s. Quantities may be limited.	55.
DPT640	Mock NetLink i640 Wireless Telephone.	Non-operational Wireless Telephone for demonstration purposes. The minimum allowable order quantity is 10 DPT640s. Quantities may be limited.	68.
DT9000	Rechargeable battery for the DKT2104-CT cordless phone.	Used for replacements or spares. 500mAh rechargeable battery provides about five hours maximum talk time. 90 day warranty on rechargeable battery. - replaces the discontinued BT9000B battery.	17.
DVSU	Off-hook Call Announce (OCA) Unit for 2000-series DKT.	DVSU no longer available. Use BVSU which is compatible with both 3000-series and 2000-series digital telephones.	
E-4000-RTM	MCK EXTender 4000 for IP Single-user Remote Unit.	Includes EXTender unit, power cord, 2 mounting brackets, DB-9 serial cable, Quick Install Guide. Prov interface for 1 Toshiba digital phone at remote location. Requires connection to 1 port on a PBXgateway Switch Unit at host system location.	865.
E-6000G-STM08	MCK PBXgateway Switch Unit 8-port.	Includes PBXgateway unit, power cord, 2 mounting brackets, DB-9 serial cable, System Admin. Guide, and Quick Installation Guide with Application Guide. Required at the host system location for corresponding EXTender 6000 or EXTender 4000 Remote Units.	3,404.
E-6000G-STM12	MCK PBXgateway Switch Unit 12-port.	Includes PBXgateway unit, power cord, 2 mounting brackets, DB-9 serial cable, System Admin. Guide, and Quick Installation Guide with Application Guide. Required at the host system location for corresponding EXTender 6000 or EXTender 4000 Remote Units.	4,260.
E-6000Z-RTM08	MCK EXTender 6000 Remote Unit 8-port with 911 Local.	Includes EXTender unit, power cord, 2 mount brackets, DB-9 serial cable, Quick Install Guide. Provides interface for 8 Toshiba digital phones at remote location with 911 local dialing. Requires 8 ports on PBXgateway Switch Unit at host system location.	3,661.
E-6000Z-RTM12	MCK EXTender 6000 Remote Unit 12-port with 911 Local	Includes EXTender unit, power cord, 2 mount brackets, DB-9 serial cable, Quick Install Guide. Provides interface for 12 Toshiba digital phones at remote location with 911 local dialing. Requires 12 ports on PBXgateway Switch Unit at host system location.	4,346.
E-GWY2-STM24	MCK PBXgateway II Switch Unit 24-port.	Includes PBXgateway II unit, power cord, 2 mounting brackets, DB-9 serial cable, System Admin. Guide, and Quick Installation Guide with Application Guide. Required at the host system location for corresponding EXTender 6000 or EXTender 4000 Remote Units.	7,773.
EVNBM CX	Strata DK PC Attendant Console Interface Cable for DB-2	For replacements or spares. Connects RAT1 to PC.	26.
EXP9302	Belt Clip for DKT2304-CT Cordless Digital Telephone.	For replacement or spares. Attaches to handset for belt mounting, while idle or during headset use.	13.

EXP9360	Wall Mount for DKT2304-CT Charger Unit.	For replacements, spares, or remote charging of handset at additional locations.	8.
EXP9385	Battery Charger for DKT2304-CT (AC adapter not incl.)	For replacements, spares, or remote charging of handset or battery at additional locations. Requires AD970 AC Adapter (not included with charger).	16.
EXP9502	Belt Clip for DKT2004-CT Cordless Digital Telephone.	For replacements or spares. Attaches to handset for belt mounting, while idle or during headset use.	13.
EXP9504	AC Adapter for DKT2004-CT Cordless Digital Telephone.	For replacements or spares.	16.
EXP9530	Headset (RFI modified) for Cordless Digital Telephones.	Plugs into DKT2004-CT, DKT2104-CT, DKT2204-CT, or DKT2304-CT cordless handset with special plug. Headsets with regular plugs will not fit.	94.
EXP9560	Base Wall Mount Kit for DKT2004-CT Cordless Phone.	Assembly for wall mounting of base unit. Contains cradle for handset.	26.
EXP9585	Desktop/Wall Mount Charger for DKT2004-CT Cordless Ph.	For remote charging of handset where base not accessible.	103.
EXP9590	800 mAh Rechargeable Battery for DKT2004-CT Cordless.	For replacements or spares. Provides about 6 hours maximum talk time. 90-day warranty on rechargeable battery.	43.
EXP9603	Belt Clip for DKT2104-CT Cordless Digital Telephone.	For replacement or spares. Attaches to handset for belt mounting, while idle or during headset use.	13.
EXP9660	Wall Mount Plate for Cordless Base Unit.	For replacements or spares. Compatible with DKT2204-CT or DKT2304-CT.	8.
EXP9685	Desktop/Wallmount Charger for DKT 2104-CT Cordless	For replacement, spares, or remote charging of handset or battery at additional locations.	47.
EXP9702	Belt Clip for DKT2204-CT Cordless Digital Telephone.	For replacement or spares. Attaches to handset for belt mounting, while idle or during headset use.	16.
EXP9704	AC Adapter for Cordless Base Unit.	For replacements or spares. Compatible with DKT2204-CT or DKT2304-CT.	16.
EXP9783	Leather Carrying Case for DKT2204-CT.	Fits DKT2204-CT cordless telephone.	33.
EXP9785	Battery Charger for DKT2204-CT (AC adapter not incl.)	For replacements, spares, or remote charging of handset or battery at additional locations. Requires AD970 AC Adapter (not included with charger).	33.
FER-CORE-ISDN	Ferrite Core for ISDN Circuit Cards.	1 required for each TBSU, TBUU, RBSU, or RBUU.	9.
GCDU1A	CTX28 3 CO line & 8 digital telephone interface card.	Plug-on circuit card that provides 3 loop start lines with Caller ID and 8 digital telephone interface circuits for CTX28.	357.
GCX100	Gang Charger for NetLink i640 Wireless Phone Batt. Pack	Simultaneously charges four NetLink i640 Wireless Telephone Battery Packs in about an hour. Power supply (QPS200x) must be ordered separately.	210.
GETS1A	CTX28 100base-TX Ethernet interface card.	Plug-on Network Interface Card subassembly provides one circuit for 100base-TX Ethernet LAN connection of the CTX WinAdmin computer, ACD Server, CTX Attendant Console, Strategy ES, and CSTA applications.	81.

GN1004831	SoftIPT PC sound card cord for GN Netcom wired headsets	Required to connect any GN Netcom headset to a PC that has a Toshiba SoftIPT.	26.
GN1005324	Headset/Handset switch for GN Netcom wired headsets.	Required when connecting non-amplified GN Netcom Headsets to digital telephone BHEU or HHEU telephone headset interfaces.	24.
GN405-FLEX-SF	GN Netcom Flex SureFit headset without an amplifier.	Includes ear hook, ear loops, flexible microphone boom, and noise-canceling microphone. Requires BHEU in each 3000-series DKT, and BHEU or HHEU2 in each 2000-series DKT. Requires GN Headset/Handset switch (GN1005224) and direct connect cord (GN8810-01) fo	95.
GN8800-01	Direct connect cord for GN Netcom wired headsets.	Required when connecting non-amplified GN Netcom Headsets to digital telephone BHEU or HHEU telephone headset interfaces. Requires BHEU in each 3000-series DKT, and BHEU or HHEU2 in each 2000-series DKT.	26.
GN8814-70	In-line mute switch for GN Netcom wired headsets.	Option to mute GN Netcom headset microphone (does not mute receiver) when connecting GN Netcom Headsets to digital telephone BHEU or HHEU telephone headset interfaces.	32.
GN9120-28-05	GN Netcom 2.4GHz wireless headset with Flex NC boom.	2.4GHz digital spread spectrum wireless headset with flexible boom and noise canceling micrphone that cancels distracting noise in a noisy area (call centers). Allows roaming up to 300 feet from your desk with 8 hours talk time. Requires BHEU in each 3	302.
GN9120-30-05	GN Netcom 2.4GHz wireless headset - Sound Tube boom.	2.4GHz digital spread spectrum wireless headset with sound tube boom for areas with medium noise levels (office cubical). Allows roaming up to 300 feet from your desk with 8 hours talk time. Requires BHEU in each 3000-series DKT, and BHEU or HHEU2 in ea	286.
GN9120-48-05	GN Netcom 2.4GHz Wireless Headset with Mid boom.	2.4GHz digital spread spectrum wireless headset with midi boom for quieter areas(private office). Allows roaming up to 300 feet from your desk with 8 hours talk time. Requires BHEU in each 3000-series DKT, and BHEU or HHEU2 in each 2000-series DKT.	286.
GSTU1A	CTX28 one-circuit standard telephone interface card.	Plug-on circuit card that provides one interface circuit for standard telephones, FAX or analog modems. The CTX28 standard telephone interfaces do not support message waiting lamps but do support the audible message waiting indicator.	51.
GVMU1A	CTX28 4-port Voice Processing system.	Plug-in four port Voice Processing circuit card that can be added to the Strata CTX28 cabinet (only) to provide comprehensive Auto Attendant/Voice Mail capabilities. Provides VM Call Monitoring, VM Call Record, VM telephone LCD softkeys and 20 hours of vo	697.
HDST ASSY DKT3B	Handset with Cord for DKT3000 & IPT1020 - Charcoal Gray	For spares or replacement. Can also be used with DKT3000 and IPT0120 series Telephone for handset without hookswitch operation.	18.
HDST ASSY DKT3W	Handset with Cord for DKT3000 - Ash White.	For spares or replacement. Can also be used with DKT3000 series Telephone for handset without hookswitch operation.	18.

HDST ASSY DKTB	Handset with Cord for 2000-series DKT - Charcoal Gray.	For spares or replacement. Can also be used with DKT2000 series Digital Telephone for handset without hookswitch operation.	18.
HDST ASSY DKTW	Handset with Cord for 2000-series DKT - Ash White.	For spares or replacement. Can also be used with DKT2000 series Digital Telephone for handset without hookswitch operation.	18.
HDST CRD 13'BK	13 Ft. Modular Handset Cord - Charcoal Gray.	For spares or long cords.	6.
HDST CRD 13'WH	13 Ft. Modular Handset Cord - Ash White.	For spares or long cords.	6.
HDST CRD 6'BK	6 Ft. Modular Handset Cord - Charcoal Gray.	For spares or replacements.	3.
HDST CRD 6'WH	6 Ft. Modular Handset Cord - Ash White.	For spares or replacements.	3.
HEADSET-AUD30NB	Plantronics .Audio30 stereo headset for PC with SoftIPT	A stereo headset that can be used with SoftIPTs installed on a Desktop, Laptop, or Tablet PC with Mic and Speaker jacks. Connects to standard PC Mic and Speaker connectors - not a USB connector.	17.
HEADSET-MX150NB	Plantronics Flexible Grip mono headset for SoftIPT PC	Plantronics MX150 Mobile Headset combines Flex Grip(TM) design with advanced microphone technology plus bendable noise-canceling boom. Used with SoftIPTs installed on a Desktop, Laptop, or Tablet PC with standard Mic and Speaker jacks	37.
HESB	External Speaker Amplifier for Page or Loud Ringer.	Connected to the KSU for amplified external page. PIOUS, PIOUS, or PEPUS required for DK424i. HHEU required for loud ringing bell application. MDFB required as talkback microphone.	150.
HESC1A-65	HESB Connector Cable for Loud Ringing Bell Application.	1 per DKT to connect the HESB to the HHEU.	13.
HPFB-6	Battery Back-up Module for DK14 and CTX28	Up to 2 per system when battery back-up is desired.	150.
IDC100	DC Power Supply with Mounting Hardware & Instructions.	48 volt DC power supply per Link 3000 MCU shelf. Includes both rack and wall mounts, and mounting hardware & instructions.	1,452.
IES32-04-SVR	Stratagy iES32, Win NTE Server, 4 ports + UM	Includes 10GB hard drive and Pentium II 266Mhz CPU. Includes Unified Messaging Feature Group with 5 client seats. Installs exclusively into a card slot of either the Strata CTX 670 or 100. Requires Feature Groups as desired.	2,544.
IES32-04-WKS	Stratagy iES32 with Win NTE Workstation and 4 ports.	Includes 10GB hard drive and Pentium II 233Mhz CPU. Installs exclusively into a card slot of either the Strata CTX 670 or 100. Requires Feature Groups as desired.	2,286.
IES32-08-SVR	Stratagy iES32, Win NTE Server, 8 ports, + UM	Includes 10GB hard drive and Pentium II 233Mhz CPU. Includes Unified Messaging Feature Group with 5 client seats. Installs exclusively into a card slot of either the Strata CTX 670 or 100. Requires Feature Groups as desired.	4,813.
IES32-08-WKS	Stratagy iES32 with Win NTE Workstation and 8 ports.	Includes 10GB hard drive and Pentium II 233Mhz CPU. Installs exclusively into a card slot of either the Strata CTX 670 or 100. Requires Feature Groups as desired.	4,557.
IES32-12-SVR	Stratagy iES32, Win NTE Server, 12 ports, + UM	Includes 10GB hard drive and Pentium II 233Mhz CPU. Includes Unified Messaging Feature Group with 5 client seats. Installs exclusively into a card slot of either the Strata CTX 670 or 100. Requires Feature Groups as desired.	6,783.

IES32-12-WKS	Stratagy iES32 with Win NTE Workstation and 12 ports.	Includes 10GB hard drive and Pentium II 233Mhz CPU. Installs exclusively into a card slot of either the Strata CTX 670 or 100. Requires Feature Groups as desired.	6,526.
IES32-16-SVR	Stratagy iES32, Win NTE Server, 16 ports, + UM	Includes 10GB hard drive and Pentium II 233Mhz CPU. Includes Unified Messaging Feature Group with 5 client seats. Installs exclusively into a card slot of either the Strata CTX 670 or 100. Requires Feature Groups as desired.	8,581.
IES32-16-WKS	Stratagy iES32 with Win NTE Workstation and 16 ports.	Includes 10GB hard drive and Pentium II 233Mhz CPU. Installs exclusively into a card slot of either the Strata CTX 670 or 100. Requires Feature Groups as desired.	8,324.
IES32-20-SVR	Stratagy iES32, Win NTE Server, 20 ports, + UM	Includes 10GB hard drive and Pentium II 233Mhz CPU. Includes Unified Messaging Feature Group with 5 client seats. Installs exclusively into a card slot of either the Strata CTX 670 or 100. Requires Feature Groups as desired.	9,009.
IES32-20-WKS	Stratagy iES32 with Win NTE Workstation and 20 ports.	Includes 10GB hard drive and Pentium II 233Mhz CPU. Installs exclusively into a card slot of either the Strata CTX 670 or 100. Requires Feature Groups as desired.	8,753.
IES32-24-SVR	Stratagy iES32, Win NTE Server, 24 ports, + UM	Includes 10GB hard drive and Pentium II 233Mhz CPU. Includes Unified Messaging Feature Group with 5 client seats. Installs exclusively into a card slot of either the Strata CTX 670 or 100. Requires Feature Groups as desired.	10,637.
IES32-24-WKS	Stratagy iES32 with Win NTE Workstation and 24 ports	Includes 10GB hard drive and Pentium II 233Mhz CPU. Installs exclusively into a card slot of either the Strata CTX 670 or 100. Requires Feature Groups as desired.	10,380.
IES32-28-SVR	Stratagy iES32, Win NTE Server, 28 ports, + UM	Includes 10GB hard drive and Pentium II 233Mhz CPU. Includes Unified Messaging Feature Group with 5 client seats. Installs exclusively into a card slot of either the Strata CTX 670 or 100. Requires Feature Groups as desired.	12,093.
IES32-28-WKS	Stratagy iES32 with Win NTE Workstation and 28 ports.	Includes 10GB hard drive and Pentium II 233Mhz CPU. Installs exclusively into a card slot of either the Strata CTX 670 or 100. Requires Feature Groups as desired.	11,836.
IES32-32-SVR	Stratagy iES32, Win NTE Server, 32 ports, + UM	Includes 10GB hard drive and Pentium II 233Mhz CPU. Includes Unified Messaging Feature Group with 5 client seats. Installs exclusively into a card slot of either the Strata CTX 670 or 100. Requires Feature Groups as desired.	13,377.
IES32-32-WKS	Stratagy iES32 with Win NTE Workstation and 32 ports.	Includes 10GB hard drive and Pentium II 233Mhz CPU. Installs exclusively into a card slot of either the Strata CTX 670 or 100. Requires Feature Groups as desired.	13,121.
IES32-CBL-PACK	Cables required for Toshiba Proprietary Integration bet	Ships as a bundled part with new system orders. Includes the iES32 Installation Guide.	38.
IES32-SS-R4	Stratagy iES32 Release 4 Software and Prompts.	Software CD ROM for spares. Included with every Stratagy iES32 system shipped.	47.

IES32-UP-4PORT	Stratagy iES32 4 Port Remote Upgrade	Remote upgrade performed by Toshiba to increase voice port capacity by 4 ports. Requires remote access to be enabled on the system, see SES I&M for remote access set up of the IES32. For more than 16 ports an additional daughter board (IES32-UP-DB) must	2,312.
IES32-UP-DB	Stratagy iES32 Port Upgrade Daughter Board.	Required to increase voice port capacity beyond 16 ports. This board ships preconfigured with 4 ports.	2,758.
IF-BASIC	Basic Interface Card (ONEAC ON400XRA-GO only).	Use with Shutdown/communication Software for UPS communications on ON400XRA-GO (all other models have built-in communication interface).	58.
IMDU2A	Remote Maintenance Modem Subassembly.	1 per system to provide a built-in 300/1200 bps modem for remote maintenance and programming. Mounts on PIOUS or PIOUS.	205.
IN-100 EXP-CAB	Installation of CTX100 Expansion Cabinet.	New system or addition upgrade. Standard installation procedures as described in the Strata CTX Installation and Maintenance Manual.	75.
IN-20-DADM	Installation of 20-Button Add-on Module	Standard installation procedures as described in the Strata Installation and Maintenance Manual.	12.
IN-4.3UPG-DK40i	Installation of Release 4.3 Upgrade for DK40i.	Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	151.
IN-424i EXP-CAB	Installation of DK424i Expansion Cabinet.	New system or addition upgrade. For an Expansion Cabinet connected directly to the Base Cabinet in the same location. Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	100.
IN-670 EXP-CAB	Installation of CTX670 Expansion Cabinet.	New system or addition upgrade. For an Expansion Cabinet connected directly to the Base Cabinet in the same location. Standard installation procedures as described in the Strata CTX Installation and Maintenance Manual.	100.
IN-AA-DK14	Installation/Pre-determined Programming of Auto Attd.	Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	65.
IN-AA-DK40i	Installation/Pre-determined Programming of Auto Attd.	Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	130.
IN-AA-DK424i	Installation/Pre-determined Programming of Auto Attd.	Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	130.
IN-ACDBASC+10	Install & Program 10 Additional ACD agents.	Standard installation procedures as described in the Strata CTX ACD Installation Manual.	50.
IN-ACDBASC+20	Install & Program 20 Additional ACD agents.	Standard installation procedures as described in the Strata CTX ACD Installation Manual.	50.
IN-ACDBASC-1ST	Install & Program Basic ACD 20-agent Package.	Standard installation procedures as described in the Strata CTX ACD Installation Manual.	352.
IN-ACDBASC-SM	Install & Program Basic ACD 10-agent package.	Standard installation procedures as described in the Strata CTX ACD Installation Manual.	352.
IN-ACDCHATSEAT	Install & Program Chat seats.	Per user. Standard installation procedures as described in the Strata CTX ACD Installation Manual.	25.

IN-ACD-D4PCI	Installation for ACD-D4PCI PCI card	Installation and configuration of ACD-D4PCI PCI voice card.	37.
IN-ACDENHD+20	Install & Program 20 ACD agents.	Standard installation procedures as described in the Strata CTX ACD Installation Manual.	50.
IN-ACDENHD-1ST	Install & Program Enhanced ACD.	Standard installation procedures as described in the Strata CTX ACD Installation Manual.	403.
IN-ACDNETPHSEAT	Install & Program Net Phone seats.	Per user. Standard installation procedures as described in the Strata CTX ACD Installation Manual.	50.
IN-ACD-PROG40i	Install & Program ACD on DK40i.	Standard installation procedures as described in the Strata DK ACD Installation Manual.	130.
IN-ACD-PROG424i	Install & Program ACD on DK424i.	Standard installation procedures as described in the Strata DK ACD Installation Manual.	130.
IN-ACDUPGR+20	Install & Program Upgrade for 20 ACD Agents.	Standard installation procedures as described in the Strata CTX ACD Installation Manual.	50.
IN-ACDUPGR-ENHD	Install & Program ACD Upgrade.	Standard installation procedures as described in the Strata CTX ACD Installation Manual.	100.
IN-BASIC-CTX100	Install & Program CTX100 Base Cabinet and Processor.	New system or addition upgrade. Standard installation procedures as described in the Strata CTX Installation and Maintenance Manual.	352.
IN-BASIC-CTX670	Install & Program CTX670 Base Cabinet and Processor.	New system or addition upgrade. Standard installation procedures as described in the Strata CTX Installation and Maintenance Manual.	453.
IN-BASIC-DK14	Installation and Pre-determined Programming of DK14.	New system or addition upgrade. Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	151.
IN-BASIC-DK40i	Installation and Pre-determined Programming of DK40i.	New system or addition upgrade. Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	251.
IN-BASIC-DK424i	Installation and Pre-determined Programming of DK424i.	New system or addition upgrade. Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	453.
IN-BATTBKP-100	Installation of Battery Backup Equipment for CTX100.	Standard installation procedures as described in the Strata CTX Installation and Maintenance Manual.	35.
IN-BATTBKP-424i	Installation of Battery Backup Equipment for DK424i.	Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	35.
IN-BATTBKP-670	Installation of Battery Backup Equipment for CTX670.	Standard installation procedures as described in the Strata CTX Installation and Maintenance Manual.	35.
IN-BATTBKP-D40i	Installation of Battery Backup Equipment for DK40i.	Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	35.
IN-BATTBKP-DK14	Installation of Battery Backup Equipment for DK14.	Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	35.
IN-BBMS1A	Install & Program CTX670 BBMS Memory Module.	New system or addition upgrade. Standard installation procedures as described in the Strata CTX670 Installation and Maintenance Manual.	75.
IN-BEXS1A	Install & Program CTX670 BEXS Expansion Sw. Module.	New system or addition upgrade. Standard installation procedures as described in the Strata CTX670 Installation and Maintenance Manual.	75.

IN-BEXU1A	Install & Program CTX670 BEXU Processor Expansion card.	New system or addition upgrade. Standard installation procedures as described in the Strata CTX670 Installation and Maintenance Manual	151.
IN-BHEU	Installation of BHEU or HHEU2A for Headset/HESB.	New systems or additions. Standard installation procedures as described in the Strata Installation and Maintenance Manual.	12.
IN-BIPUM-CTX100	Install & Program BIPU-M IP Phone Interface in CTX100	Standard installation procedures as described in the Strata CTX Installation and Maintenance Manual.	50.
IN-BIPUM-CTX670	Install & Program BIPU-M IP Phone Interface in CTX670	Standard installation procedures as described in the Strata CTX Installation and Maintenance Manual.	50.
IN-BIPUQ-CTX100	Install & Program BIPU-Q IP-QSIG Interface in CTX100.	Standard installation procedures as described in the Strata CTX Installation and Maintenance Manual.	906.
IN-BIPUQ-CTX670	Install & Program BIPU-Q IP-QSIG Interface in CTX670.	Standard installation procedures as described in the Strata CTX Installation and Maintenance Manual.	906.
IN-BPCI	Installation of BPCI inside Digital Telephone.	Includes installation of the TAPI Service Provider. Standard installation procedures as described in the Strata CTX Installation and Maintenance Manual.	30.
IN-CCV	Installation and Pre-determined Programming of CCV.	Software installed on customer-supplied PC. Includes cable run. Installation of Windows 2000, 98, 95, or Windows NT, on customer's PC is customer's responsibility. Standard installation procedures as described in the Strata DK I&M Manual.	246.
IN-CORDLESS	Installation/Programming of Cordless Phone	If the DKT2004-CT or DKT2104-CT is installed with a DKT, then there is no extra charge. If installed alone, a cable run is required. Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	115.
IN-CS120JCT	Installation for CS-D/120JCT PCI card	Installation and configuration of CS-120JCT PCI voice card.	37.
IN-CS-BRI	Installation/programming of ISDN Basic Rate Interface.	Standard installation procedures as described in the Installation & Maintenance Manual.	604.
IN-CS-Call Mgr	Instal./progr. of Call Center Reporter application.	Standard installation procedures as described in the Installation & Maintenance Manual. Installation of Windows 2000, NT, 98, or 95 on customer-supplied PC and installation of the customer-supplied LAN is customer's responsibility.	302.
IN-CSCALLCTRUPG	Instal./progr./training of Call Center.	Standard installation procedures as described in the Installation & Maintenance Manual.	302.
IN-CS-Client	Instal./programming of Strata CS Client.	Standard installation procedures as described in the Installation & Maintenance Manual. Installation of Windows 2000, NT, 98, or 95 on customer-supplied PC and installation of the customer-supplied LAN is customer's responsibility.	151.
IN-CS-Dual T1	Installation/programming of the Dual T1 Interface.	Standard installation procedures as described in the Installation & Maintenance Manual.	906.
IN-CS-E1	Installation/programming of E1 Interface.	Standard installation procedures as described in the Installation & Maintenance Manual.	604.

IN-CS-PRI	Installation/programming of ISDN Primary Rate Interface	Standard installation procedures as described in the Installation & Maintenance Manual.	755.
IN-CS-RAID1-Kit	Installation of the 18GB RAID 1 Subsystem.	Standard installation procedures as described in the Installation & Maintenance Manual.	302.
IN-CS-RAID5-Kit	Installation of the 36GB RAID 5 Subsystem.	Standard installation procedures as described in the Installation & Maintenance Manual.	604.
IN-CS-RAID-IDE	Installation of the Dual HDD mirroring option.	Standard installation procedures as described in the Installation & Maintenance Manual.	151.
IN-CSServr14/4	Installation/programming of Strata CS Server 14/4.	New system or addition upgrade. Includes hardware and software installation of 14-slot base system with analog trunks. T1, E1, or ISDN trunks incur additional charge. Standard installation procedures as described in the Installation & Maintenance Manual.	1,209.
IN-CSServr15PCI	Installation/programming of Strata CS Server 15PCI.	New system or addition upgrade. Includes hardware and software installation of 14-slot base system with analog trunks. T1, E1, or ISDN trunks incur additional charge. Standard installation procedures as described in the Installation & Maintenance Manual.	1,209.
IN-CSServr3	Installation/programming of Strata CS Server 3PCI.	New system or addition upgrade. Includes hardware and software installation of 3-slot base system with analog trunks. T1, E1, or ISDN trunks incur additional charge. Standard installation procedures as described in the Installation & Maintenance Manual.	705.
IN-CSServr6	Installation/programming of Strata CS Server 6PCI.	New system or addition upgrade. Includes hardware and software installation of 6-slot base system with analog trunks. T1, E1, or ISDN trunks incur additional charge. Standard installation procedures as described in the Installation & Maintenance Manual.	1,209.
IN-CSServr9	Installation/programming of Strata CS Server 9.	New system or addition upgrade. Includes hardware and software installation of 9-slot base system with analog trunks. T1, E1, or ISDN trunks incur additional charge. Standard installation procedures as described in the Installation & Maintenance Manual.	1,209.
IN-CS-STAEEXIST	Installation and Programming of Existing Station.	Standard is decribed as average 150ft. cable runs, non fire-rated cable and non insulated vertical walls.	68.
IN-CS-STANEW	Installation and programming of a New Station & Jack.	Standard is decribed as average 150 ft. cable runs, non fire-rated cable, and non insulated vertical walls.	115.
IN-CS-T1	Installation/programming of T1 Interface.	Standard installation procedures as described in the Installation & Maintenance Manual.	604.
IN-CS-TapeDrive	Installation of all models the Seagate Atapi tape drive	Standard installation procedures as described in the Installation & Maintenance Manual.	35.
IN-CS-TEFLONCAB	Installation of DKTs (Low-smoke or Teflon Cable)	Standard installation procedures as described in the Strata DK Installation and Maintenance Manual. This is in addition to the standard cable run installation.	25.
IN-CS-VolP	Installation/programming of Strata CS VolP application	Required for each VolP connection. Standard installation procedures as described in the Installation & Maintenance Manual.	151.

IN-CTX100-S	Install & Program CTX100-S Base Package System.	New system or addition upgrade. Standard installation procedures as described in the Strata CTX Installation and Maintenance Manual.	277.
IN-CTX28	Install & Program CTX28 System.	New system or addition upgrade. Standard installation procedures as described in the Strata CTX Installation and Maintenance Manual.	277.
IN-CTXCONS	Installation and Programming of CTX Attendant Console.	Standard installation procedures as described in the Strata CTX Attendant Console Installation and Maintenance Manual.	181.
IN-CTXWINADMIN	Installation of CTX WinAdmin Software on Customer's PC.	Standard installation procedures as described in the CTX Admin software installation instructions. Includes 2-hour training session.	523.
IN-DK2104	Programming - Cordless Telephone DK2104-CT.	If the DKT2004-CT or DKT2104-CT is installed with a DKT, then there is no extra charge. If installed alone, a cable run is required. tandard installation procedures as described in the Strata DK Installation and Maintenance Manual.	115.
IN-DK40i	Stratagy DK40i System Installation & Programming	New system or addition upgrade.	468.
IN-DK424i	Stratagy DK424i System Programming & Programming	New system or addition upgrade.	468.
IN-DKADMIN	Installation of DKi Admin Software on Customer's PC.	Standard installation procedures as described in the DKi Admin software installation instructions. Includes 2-hour training session.	523.
IN-DKBACKUP	Installation of DKiBackup Software on Customer's PC.	Standard installation procedures as described in the DKi Backup software installation instructions. Includes 1-hour training session.	130.
IN-DOOR	Installation of Door Phone/Monitor Station Unit (MDFB).	Includes installation of Cable, Jacks, and documentation. Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	115.
IN-E-4000-RTM	Installation/Programming of EXTender 4000 Single-user.	The EXTender and PBXgateway are installed in pairs. Standard installation procedures as described in the MCK Installation Manual. See Notes 1~4.	75.
IN-E-6000GSTM08	Installation/Programming of PBXgateway Switch Unit.	The PBXgateway and EXTender are installed in pairs. Standard installation procedures as described in the MCK Installation Manual. See Notes 1~4.	302.
IN-E-6000GSTM12	Installation/Programming of PBXgateway Switch Unit.	The PBXgateway and EXTender are installed in pairs. Standard installation procedures as described in the MCK Installation Manual. See Notes 1~4.	302.
IN-E-6000-RTM08	Installation/Programming of EXTender 6000 Remote Unit.	The EXTender and PBXgateway are installed in pairs. Standard installation procedures as described in the MCK Installation Manual. See Notes 1~4.	75.
IN-E-6000ZRTM08	Installation/Programming of EXTender 6000 Remote Unit.	The EXTender and PBXgateway are installed in pairs. Standard installation procedures as described in the MCK Installation Manual. See Notes 1~4.	75.
IN-E-6000ZRTM12	Installation/Programming of EXTender 6000 Remote Unit.	The EXTender and PBXgateway are installed in pairs. Standard installation procedures as described in the MCK Installation Manual. See Notes 1~4.	75.
IN-E-GWY2-STM24	Installation/Programming of PBXgateway II Switch Unit.	The EXTender and PBXgateway are installed in pairs. Standard installation procedures as described in the MCK Installation Manual. See Notes 1~4.	302.

IN-EXISTIPPHONE	Install & Program existing IPT1020-SD IP Telephone.	Includes installation and programming of IPT1020-SD IP telephone connected to customer's existing IP network cabling.	68.
IN-EXIST-SLT	Install & Program existing Analog Telephone.	Standard is described as average 150ft. cable runs, non fire-rated cable and non insulated vertical walls.	35.
IN-EXIST-STATON	Install & Program existing Digital Phone or DSS Console	Standard is described as average 150ft. cable runs, non fire-rated cable and non insulated vertical walls.	68.
IN-GVMU	Install and program GVMU Voice Mail in CTX28 system.	Standard installation practices, as described in the Installation Guide.	468.
IN-IES32-SVR	Install Stratagy iES32 system with Windows NT Server.	Standard installation procedures as described in the Stratagy ES Installation and Maintenance Manual.	654.
IN-IES32-SYS-E	Additional installation charge for Stratagy iES32	This charge is in addition to base installation pricing when installing the Stratagy iES32 system with an existing Toshiba phone system. Includes system training. Standard installation practices, as described in the Stratagy I&M Manual.	291.
IN-IES32-UP-DB	Install Stratagy IES32 Port Upgrade Daughter Board.	Installation procedures as described in the Stratagy ES Installation and Maintenance Manual.	75.
IN-IES32-WKS	Install Stratagy iES32 system with Win NT Workstation.	Standard installation procedures as described in the Stratagy ES Installation and Maintenance Manual.	654.
IN-INSCTX	Install & Program Insight CTX stand-alone Application.	Software installed on customer supplied Windows PC. Includes cable run between Strata CTX and PC. Installation of Windows 2000/98/95/NT on customer's PC is customer's responsibility. Standard installation procedures as described in Strata CTX I&M Manual.	644.
IN-INSCTX+UPG	Install & Program Insight CTX to Insight+Upgrade .	Requires Insight CTX and reprogramming of existing activation key. Uses existing cable run between Strata CTX and PC. If connected to LAN, installation of customer-supplied LAN is customer's responsibility. Std installation as described in I&M Manual.	377.
IN-INSCTXSUB	Install & Program Insight CTX Plus Sub-Supvr.	Includes cable run between Strata CTX and PC. Requires Insight CTX Plus. Installation of Windows® 2000, 98, 95, or Windows NT® on customer-supplied PC is customer's responsibility. Standard installation procedures as described in Strata CTX I&M Manual.	418.
IN-INSIGHT+UPG	Installation/Programming Insight DK to Insight DK Plus	Requires Insight DK and reprogramming of existing activation key. Uses existing cable run between Strata DK and PC. If connected to LAN, installation of customer-supplied LAN is customer's responsibility. Std installation as described in I&M Manual.	377.
IN-INSIGHTDK	Installation/Programming of Insight DK stand-alone App	Software installed on customer supplied Windows PC. Includes cable run between Strata DK and PC. Installation of Windows 2000/98/95/NT on customer's PC is customer's responsibility. Standard installation procedures as described in Strata DK I&M Manual.	644.

IN-INSIGHTDKSUB	Installation/Programming of Insight DK Plus Sub-Supvr.	Includes cable run between Strata DK and PC. Requires Insight DK Plus. Installation of Windows® 2000, 98, 95, or Windows NT® on customer-supplied PC is customer's responsibility. Standard installation procedures as described in the Strata DK I&M Manual.	418.
IN-INSIGHTLITE	Installation/Programming of Insight DK Lite stand-alone	Software installed on customer supplied Windows PC. Includes cable run between Strata DK and PC. Installation of Windows 2000/98/95/NT on customer's PC is customer's responsibility. Standard installation procedures as described in Strata DK I&M Manual.	377.
IN-INSLITEDKUPG	Installation/Programming Insight DK Lite to Insight DK	Requires Insight DK Lite and reprogramming of existing activation key. Uses existing cable run between Strata DK and PC. If connected to LAN, installation of customer-supplied LAN is customer's responsibility. Std installation as described in I&M Manual.	377.
IN-INVIEW	Installation/Programming of inView Client application.	Required for each user of inView. Installation of Windows® 2000, 98, 95, or Windows NT® on customer-supplied PC is customer's responsibility. Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	50.
IN-KEYPRINT2000	Installation of Keyprint 2000 Software on Customer's PC	Standard installation procedures as described in the Keyprint 2000 software installation instructions. Includes 1-hour training session.	130.
IN-L3-DJ4-PCDR	Level III Duplex Jack (4 pair) Plenum Cable Dual Run.	For new installation of voice and data system cabling. Includes cable, termination equipment, and installation labor. Rates based on all cable, material, and terminals that are readily available from normal telecommunications supply sources.	176.
IN-L3-DJ4-PCSR	Level III Duplex Jack (4 pair) Plenum Cable Single Run.	For new installation of voice and data system cabling. Includes cable, termination equipment, and installation labor. Rates based on all cable, material, and terminals that are readily available from normal telecommunications supply sources.	141.
IN-L3-DJ4-SCDR	Level III Duplex Jack (4 pair) Shielded Cable Dual Run.	For new installation of voice and data system cabling. Includes cable, termination equipment, and installation labor. Rates based on all cable, material, and terminals that are readily available from normal telecommunications supply sources.	161.
IN-L3-DJ4-SCSR	Level III Duplex Jack (4 pair) Shielded Cable SingleRun	For new installation of voice and data system cabling. Includes cable, termination equipment, and installation labor. Rates based on all cable, material, and terminals that are readily available from normal telecommunications supply sources.	125.
IN-L3-DJ4-VDDR	Level III Duplex Jack (4 pair) Voice/Data Cable DualRun	For new installation of voice and data system cabling. Includes cable, termination equipment, and installation labor. Rates based on all cable, material, and terminals that are readily available from normal telecommunications supply sources.	146.

IN-L3-DJ4-VDSR	Level III Duplex Jack (4 pair) Voice/Data Cable.	For new installation of voice and data system cabling. Includes cable, termination equipment, and installation labor. Rates based on all cable, material, and terminals that are readily available from normal telecommunications supply sources.	115.
IN-L5-QJ4-PCDR	Level V Quad Jack (4 pair) Plenum Cable Dual Run.	For new installation of voice and data system cabling. Includes cable, termination equipment, and installation labor. Rates based on all cable, material, and terminals that are readily available from normal telecommunications supply sources.	206.
IN-L5-QJ4-PCSR	Level V Quad Jack (4 pair) Plenum Cable Single Run.	For new installation of voice and data system cabling. Includes cable, termination equipment, and installation labor. Rates based on all cable, material, and terminals that are readily available from normal telecommunications supply sources.	171.
IN-L5-QJ4-SCDR	Level V Quad Jack (4 pair) Shielded Cable Dual Run.	For new installation of voice and data system cabling. Includes cable, termination equipment, and installation labor. Rates based on all cable, material, and terminals that are readily available from normal telecommunications supply sources.	196.
IN-L5-QJ4-SCSR	Level V Quad Jack (4 pair) Shielded Cable Single Run.	For new installation of voice and data system cabling. Includes cable, termination equipment, and installation labor. Rates based on all cable, material, and terminals that are readily available from normal telecommunications supply sources.	156.
IN-L5-QJ4-VDDR	Level V Quad Jack (4 pair) Voice/Data Cable Dual Run.	For new installation of voice and data system cabling. Includes cable, termination equipment, and installation labor. Rates based on all cable, material, and terminals that are readily available from normal telecommunications supply sources.	186.
IN-L5-QJ4-VDSR	Level V Quad Jack (4 pair) Voice/Data Cable Single Run.	For new installation of voice and data system cabling. Includes cable, termination equipment, and installation labor. Rates based on all cable, material, and terminals that are readily available from normal telecommunications supply sources.	130.
IN-L5-QJ6-PCDR	Level V Quad Jack (6 pair) Plenum Cable Dual Run.	For new installation of voice and data system cabling. Includes cable, termination equipment, and installation labor. Rates based on all cable, material, and terminals that are readily available from normal telecommunications supply sources.	221.
IN-L5-QJ6-PCSR	Level V Quad Jack (6 pair) Plenum Cable Single Run.	For new installation of voice and data system cabling. Includes cable, termination equipment, and installation labor. Rates based on all cable, material, and terminals that are readily available from normal telecommunications supply sources.	191.
IN-L5-QJ6-SCDR	Level V Quad Jack (6 pair) Shielded Cable Dual Run.	For new installation of voice and data system cabling. Includes cable, termination equipment, and installation labor. Rates based on all cable, material, and terminals that are readily available from normal telecommunications supply sources.	211.

IN-L5-QJ6-SCSR	Level V Quad Jack (6 pair) Shielded Cable Single Run.	For new installation of voice and data system cabling. Includes cable, termination equipment, and installation labor. Rates based on all cable, material, and terminals that are readily available from normal telecommunications supply sources.	171.
IN-L5-QJ6-VDDR	Level V Quad Jack (6 pair) Voice/Data Cable Dual Run.	For new installation of voice and data system cabling. Includes cable, termination equipment, and installation labor. Rates based on all cable, material, and terminals that are readily available from normal telecommunications supply sources.	196.
IN-L5-QJ6-VDSR	Level V Quad Jack (6 pair) Voice/Data Cable Single Run.	For new installation of voice and data system cabling. Includes cable, termination equipment, and installation labor. Rates based on all cable, material, and terminals that are readily available from normal telecommunications supply sources.	146.
IN-LIC100-QSIG	Installation/Programming of QSIG in a CTX100 network.	One per network node location. Standard installation procedures as described in the Strata CTX Installation and Maintenance Manual.	881.
IN-LIC670-QSIG	Installation/Programming of QSIG in a CTX670 network.	One per network node location. Standard installation procedures as described in the Strata CTX Installation and Maintenance Manual.	982.
IN-NETPH-PKG	Install & Program OAISYS Net Phone Package.	Standard installation procedures as described in the Strata CTX ACD Installation Manual.	201.
IN-NEWIPPHONE	Install & Program IPT1020-SD IP Telephone.	Standard is described as average 150 ft. cable runs, non fire-rated cable, and non insulated vertical walls.	141.
IN-NEWSLTPHONE	Install & Program Analog Telephone.	Standard is described as average 150 ft. cable runs, non fire-rated cable, and non insulated vertical walls.	90.
IN-NEWSTATION	Install & Program Digital Telephone or DSS Console.	Standard is described as average 150 ft. cable runs, non fire-rated cable, and non insulated vertical walls.	115.
IN-OCA	Installation of BVSU or DVSU for Speaker OCA.	New systems or additions. Standard installation procedures as described in the Strata Installation and Maintenance Manual.	12.
IN-ON-LINEPRO	Install ONEAC Transient/Lightning Line Protectors.	Standard installation procedures as described in the Strata DK Installation and Maintenance Manual. No additional installation charge for the grounding strap.	1.
IN-ON-PWRCOND	Installation ONEAC Power Conditioners & UPS/Power Cond.	Standard installation procedures as described in the Strata DK Installation and Maintenance Manual. No additional installation charge for the grounding strap.	35.
IN-PCATTCON	Installation and Programming of DK-PCATT Attendant	Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	181.
IN-PRI-CTX100	Install & Program PRI Interface in CTX100.	Standard installation procedures for BPTU1 or RPTU2A as described in the Strata CTX Installation and Maintenance Manual.	906.
IN-PRI-CTX670	Install & Program PRI Interface in CTX670.	Standard installation procedures for BPTU1 or RPTU2A as described in the Strata CTX Installation and Maintenance Manual.	906.
IN-PRI-DK40i	Install & Program PRI Interface in DK40i.	Standard installation procedures for BPTU1 or RPTU2A as described in the Strata DK Installation and Maintenance Manual.	906.
IN-PRI-DK424i	Install & Program PRI Interface in DK424i.	Standard installation procedures for BPTU1 or RPTU2A as described in the Strata DK Installation and Maintenance Manual.	906.

IN-REXPACAB-424i	Installation/Programming of the DK424I Remote Exp. Cab	New system or addition upgrade. For Exp. Cab. remotely connected to Base Cab. in location on contiguous property with no restrictions. An additional installation charge will be negotiated for installs that do not conform to this standard.	141.
IN-REXPACAB-670	Installation/Programming of the CTX670 Remote Cabinet.	New system or addition upgrade. For Exp. Cab. remotely connected to Base Cab. in location on contiguous property with no restrictions. An additional installation charge will be negotiated for installs that do not conform to this standard.	141.
IN-RPCI-DI	Installation of RPCI-DI inside Digital Telephone.	Includes installation of the TAPI Service Provider. Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	30.
INS120	Link WTS On-site Facilities Evaluation.	SpectraLink travels to customer facility. SpectraLink performs installation survey, recommending all Base Station locations, MCU location, and environmental requirements.	1,427.
INS210	On-site System Installation Commissioning of Link150.	System installation & certification on customer premises, including inventory equipment, place up to 16 indoor Base Stations, mount MCU's, register phones, ensure modem access to system, certify coverage, test operation of system, and 4 hours of training.	2,379.
INS212	On-site commissioning for Link 3000 MCU	Link 3000 MCU System commissioning & certification on customer premises	2,808.
INS215	On-site Additional Indoor Base Station Installation.	Installation & certification on customer premises of each additional indoor Base Station, beyond the first 16, as part of the initial system installation.	109.
INS230	On-site Expansion Installation Commissioning.	Includes system expansion, installation, and verification of up to 16 indoor Base Stations beyond the initial SpectraLink system installation.	2,142.
INS235	On-site Expansion Additional Indoor Base Station.	Installation & certification on customer premises of each additional indoor Base Station, beyond the first 16, as part of the system expansion installation.	109.
INS300	Link 150 Remote Installation Commissioning.	Remote verification preformed by a SpectraLink Engineer with remote diagnostic tools and includes monitoring of audio quality, coverage testing, and a functional connectivity check.	476.
INS310	Link WTS Remote Expansion Installation Commissioning.	Remote verification preformed by a SpectraLink Engineer with remote diagnostic tools and includes monitoring of audio quality, coverage testing, and a functional connectivity check.	476.
INS315	Link150 & NetLink RMT Comm. for 8 or less wireless tel.	Remote verification of 8 or less wireless telephones preformed by a SpectraLink Engineer with remote diagnostic tools and includes monitoring of audio quality, coverage testing, and a functional connectivity check.	237.
INS400	Link 3000 MCU Remote Installation Commissioning.	Remote verification preformed by a SpectraLink Engineer with remote diagnostic tools and includes monitoring of audio quality, coverage testing, and a functional connectivity check.	952.

INS520	NetLink WTS On-site Facilities Evaluation.	SpectraLink travels to the customer facility and will work with customer and wireless LAN vendor on site analysis and preparation.	1,427.
INS600	NetLink 150 Telephony Gateway Remote Installation.	Remote verification preformed by a SpectraLink Engineer with remote diagnostic tools and includes monitoring of audio quality, coverage testing, and a functional connectivity check.	476.
INS610	NetLink On-site System Installation Commissioning.	Customer responsible for cable and access point pre-installation site preparation prior to installing NetLink. SpectraLink installs Telephony Gateway, registers Wireless Telephones, certifies system operation and trains customer users 4 hours.	2,285.
INS615	NetLink On-site commissioning for one Wireless tel.	NetLink On-site Additional Wireless Telephone Commissioning and Certification (per telephone).	14.
IN-SES-48-SVR	Install Stratagy ES48 Windows 2000 system.	Standard installation procedures as described in the Stratagy ES Installation and Maintenance Manual.	654.
IN-SES-4-SVR-4P	Install Stratagy ES4 WinNT Server four port system.	Standard installation procedures as described in the Stratagy ES Installation and Maintenance Manual.	654.
IN-SES-4-SYS-E	Additional installation charge for Stratagy ES4.	This charge is in addition to base installation pricing when installing the Stratagy ES4 system with an existing Toshiba phone system. Includes system training. Standard installation practices, as described in the Stratagy I&M Manual.	261.
IN-SES-4-WKS-2P	Install Stratagy ES4 WinNT Workstation 2 port system.	Standard installation procedures as described in the Stratagy ES Installation and Maintenance Manual.	654.
IN-SES-4-WKS-4P	Install Stratagy ES4 WinNT Workstation 4 port system.	Standard installation procedures as described in the Stratagy ES Installation and Maintenance Manual.	654.
IN-SES-80-SVR	Install Stratagy ES80 WinNT Server system.	Standard installation procedures as described in the Stratagy ES Installation and Maintenance Manual.	654.
IN-SES-80-SYS-E	Additional installation charge for Stratagy ES80.	This charge is in addition to base installation pricing when installing the Stratagy ES80 system with an existing Toshiba phone system. Includes system training. Standard installation practices, as described in the Stratagy I&M Manual.	261.
IN-SES-80-WKS	Install Stratagy ES80 WinNT Workstation system.	Standard installation procedures as described in the Stratagy ES Installation and Maintenance Manual.	654.
IN-SES-8-PRO	Install Stratagy ES8 Windows 2000 Professional system.	Standard installation procedures as described in the Stratagy ES Installation and Maintenance Manual.	654.
IN-SES-96R-SVR	Install Stratagy ES96R rackmounted system.	Standard installation procedures as described in the Stratagy ES Installation and Maintenance Manual.	654.
IN-SES-96R-SYS-E	Additional installation for Stratagy ES96R.	This charge is in addition to base installation pricing when installing the Stratagy ES96R system with an existing Toshiba phone system. Includes system training. Standard installation practices, as described in the Stratagy I&M Manual.	261.
IN-SES-96-SVR	Install Stratagy ES96 WinNT Server system.	Standard installation procedures as described in the Stratagy ES Installation and Maintenance Manual.	654.

IN-SES-96-SYS-E	Additional installation charge for Strategy ES96 system	This charge is in addition to base installation pricing when installing the Strategy ES96 system with an existing Toshiba phone system. Includes system training. Standard installation practices, as described in the Strategy I&M Manual.	261.
IN-SES-96-WKS	Install Strategy ES96 WinNT Workstation system.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	654.
IN-SES-ANT2000	Install Intel/Dialogic Antares 2000/50 Resource Board.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	151.
IN-SES-ANT3000	Install Intel/Dialogic Antares 3000/50 Resource Board.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	151.
IN-SES-D120JCT-LS	Install PCI 12 port Intel D/120JCT-LS voice board.	Standard installation procedures as described in the Strategy ES48 Installation Guide and Technical Bulletin.	37.
IN-SES-D160CABL	Install 16 port voice board cable.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	75.
IN-SES-D41ESC-REF	Install 4 port voice board (SES-D41ESC-REF).	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	37.
IN-SES-D41JCT-LS	Install PCI 4 port Intel D/41JCT-LS voice board.	Standard installation procedures as described in the Strategy ES48 Installation Guide and Technical Bulletin.	37.
IN-SES-DLP16	Install 16 port voice board (SG-DL-P16).	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	75.
IN-SES-DLP2	Install 2 port voice board (SG-DL-P2).	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	37.
IN-SES-DLP24T1	Install 24 port T1 voice board.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	906.
IN-SES-DLP4	Install 4 port voice board (SG-DL-P4).	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	37.
IN-SES-DLP482T1	Install 48 port T2 voice board.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	906.
IN-SES-DLP4-SC	Install 4 port voice board (SES-DL-P4-SC).	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	37.
IN-SES-FG-ASR	Install ASR Auto Attendant Feature Group.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	151.
IN-SES-FG-ASR-2	Install 2 channel Upgrade to ASR Auto Attendant.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	151.
IN-SES-FG-FAX	Install Fax Server Feature Group..	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	151.
IN-SES-FGTTS-ETI	Install 2 channel ETI Text To Speech Feature Group.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	151.
IN-SES-FG-UM	Install Unified Messaging Feature Group.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	151.
IN-SESGFAXCP12	Install 12 channel fax board.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	75.

IN-SESGFAXCP6SC	Install 6 channel fax board.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	75.
IN-SES-MON-14	Install color monitor.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	37.
IN-SES-ON400AGN	Install Uninterruptible Power Supply.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	75.
IN-SES-REMOTE-KIT	Install internal modem and PCAnywhere software.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	85.
IN-SES-TAPEDR8	Install 8GB back up tape drive.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	75.
IN-SES-UG24-SVR	Install 24 Plus Upgrade to SES SVR.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	916.
IN-SES-UG24-WKS	Install 24 Plus Upgrade to SES WKS.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	916.
IN-SES-UM-UPG	Install/program SES Unified Messaging seat.	Per seat charge. Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	75.
IN-SES-UP96	Install Upgrade to 96 voice port feature group.	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	151.
IN-SES-UP-TTSETI	Install 2 channel upgrade for ETI Text To Speech	Standard installation procedures as described in the Strategy ES Installation and Maintenance Manual.	151.
IN-SG-DK-SYS	Install and program Strategy DK system.	Standard installation and programming practices, as described in the Strategy DK Installation Guide.	468.
IN-SG-DK-SYS-E	Additional installation charge for Strategy DK system.	Charge added when installing the Strategy DK system with an existing Toshiba phone system. Includes system training. Standard installation practices, as described in the Strategy DK Installation Guide.	166.
IN-SG-F-SYS	Install and program Strategy Flash system.	Standard installation practices, as described in the Strategy Flash Installation Guide.	589.
IN-SG-F-SYS-E	Add'l installation charge for Strategy Flash system.	Charge added when installing the Strategy Flash system with an existing Toshiba phone system. Includes system training. Standard installation practices, as described in the Strategy Flash Installation Guide.	197.
IN-SG-IVP8-SYS	Install and program Strategy IVP8 system.	Standard installation practices, as described in the Strategy IVP8 Installation Guide.	468.
IN-SG-IVP8-SYS-E	Add'l installation charge for Strategy IVP8 system.	Charge added when installing the Strategy IVP8 system with an existing Toshiba phone system. Includes system training. Standard installation practices, as described in the Strategy IVP8 Installation Guide.	166.
INSIGHT-CTX	Insight CTX Stand-alone software.	Includes software, Insight CTX documentation, and Symantec pcAnywhere software. Requires CTX ACD and runs on the ACD server PC. See Strata CTX Installation & Maintenance Manual for configuration details and PC requirements.	2,141.

INSIGHT-CTX+SUB	Insight CTX Plus Sub-supervisor MIS client software.	Requires Insight CTX Plus. See note 1.	1,884.
INSIGHT-CTX+UPG	Insight CTX to Insight CTX Plus Upgrade.	Includes software to upgrade Insight CTX to Insight CTX Plus. Requires Insight CTX and reprogramming of existing activation key. Requires CTX ACD and runs on the ACD server PC. See note 1.	1,285.
INSIGHTDK	Insight DK Stand-alone Software.	Includes software, activation key, Insight DK Documentation, and Symantec pcAnywhere™ software. Requires KKYS3 or RKYS3 and customer-supplied Pentium PC. See Strata DK Installation & Maintenance Manual for details of configuration and PC requirements.	2,141.
INSIGHTDK+SUB	Insight DK Plus Sub-Supervisor MIS client software.	Requires Insight DK Plus. See Note 1.	1,884.
INSIGHTDK+UPG	Insight DK to Insight DK Plus Upgrade.	Includes software to upgrade Insight DK to Insight DK Plus. Requires Insight DK and reprogramming of existing activation key. Requires KKYS3 or RKYS3 and customer-supplied Pentium PC. See note 1.	1,285.
INSIGHTDKCTXUPG	Insight DK to Insight CTX Upgrade.	Includes software to upgrade Insight DK to Insight CTX. Requires existing Insight DK and reprogramming existing activation key. Req CTX ACD and customer-supplied Pentium PC. See Strata CTX I & M Manual for configuration details and PC reqmts.	1,027.
INSIGHTDKLITE	Insight DK Lite Stand-alone Software.	Includes software, activation key, and Insight DK documentation. Requires RKYS3A or KKYS3A and customer-supplied Pentium PC. See the Strata DK Installation & Maintenance Manual for details of configuration and PC requirements.	514.
INSIGHTLDKUPG	Insight DK Lite to Insight DK Upgrade.	Includes software to upgrade Insight DK Lite to Insight DK. Requires Insight DK Lite and reprogramming of existing activation key. Requires RKYS3A or KKYS3A and customer-supplied Pentium PC. See Strata DK I & M Manual for configuration details and PC req.	1,627.
IN-SMIS	Installation/Pre-determined Programming of SMIS.	Software installed on customer-supplied PC. Includes cable run. Installation of PC DOS on customer's PC is customer's responsibility. Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	246.
IN-SOFTIPT	Install & Program SoftIPT application.	Standard installation procedures as described in the SoftIPT User Guide	141.
IN-SYS-D4PCI	Install 4 port voice board (SYS-D4PCI).	Standard installation procedures as described in the Stragy ES Installation and Maintenance Manual.	37.
IN-T1-40i	Installation/Programming of T1 Interface in DK40i	Standard installation procedures for RDTU as described in the Strata DK Installation and Maintenance Manual.	906.
IN-T1-424i	Installation/Programming of T1 Interface in DK424	Standard installation procedures for RDTU as described in the Strata DK Installation and Maintenance Manual.	906.
IN-T1-CTX100	Installation/Programming of T1 Interface CTX100.	Standard installation procedures for RDTU as described in the Strata CTX Installation and Maintenance Manual.	906.
IN-T1-CTX670	Installation/Programming of T1 Interface CTX670.	Standard installation procedures for RDTU as described in the Strata CTX Installation and Maintenance Manual.	906.

IN-TASKE-BASE	Install & Program TASKE base system	Installation and basic configuration of TASKE Contact system including the training.	770.
IN-TASKE-BPINT	Install & Program Blue Pumpkin integration	Configuration of TASKE contact to integrate with Blue Pumpkin Work Force Management tool.	85.
IN-TASKE-ENTER	Install & Program TASKE Enterprise supervisor	Installation and configuration of TASKE Enterprise supervisor client application to a single Enterprise supervisor PC.	171.
IN-TASKE-SIGN	Install & Program TASKE SIGN per agent	Installation and configuration of TASKE SIGN agent desktop software to a single agent PC.	42.
IN-TASKE-SUP	Install & Program TASKE Supervisor per supervisor	Installation and basic configuration of TASKE Contact Supervisor client software to a single supervisor PC.	85.
IN-TEFLONCAB	Installation of DKTs (Low-smoke or Teflon Cable).	Standard installation procedures as described in the Strata DK Installation and Maintenance Manual. This is in addition to the standard cable run installation.	25.
IN-TRACER	Install & Program Tracer base system	Configuration of the Tracer system that has application software pre-installed and training.	599.
IN-TRACER-VCARD	Install & Program voice card for Tracer	Configuration of the voice card that is pre-installed in the system.	42.
IN-ULTCOM	Instal./Programming of Toshiba Ultimate Communicator on	Installation of Windows 95, 98, or NT on customer-supplied PC is customer's responsibility. Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	130.
IN-ULTCOM-CA	Instal./Programming of Ultimate Communicator Call Accou	Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	75.
IN-ULTCOM-PCHEU	Instal./Programming of Ultimate Communicator PCHEU Inte	Standard installation procedures as described in the Strata DK Installation and Maintenance Manual.	30.
INVIEW1	inView client software for 1 user.	Software can be loaded on any number of client PCs, but can only be used by 1 user at a time. See Note 2.	342.
INVIEW10	inView client software for 10 users.	Software can be loaded on any number of client PCs, but can only be used by 10 simultaneously. See Note 2.	1,970.
INVIEW20	inView client software for 20 users.	Software can be loaded on any number of client PCs, but can only be used by 20 simultaneously. See Note 2.	3,597.
INVIEW30	inView client software for 30 users.	Software can be loaded on any number of client PCs, but can only be used by 30 simultaneously. See Note 2.	4,624.
INVIEW40	inView client software for 40 users.	Software can be loaded on any number of client PCs, but can only be used by 40 simultaneously. See Note 2.	5,567.
INVIEW5	inView client software for 5 users.	Software can be loaded on any number of client PCs, but can only be used by 5 simultaneously. See Note 2.	1,070.
INVIEW50	inView client software for 50 users.	Software can be loaded on any number of client PCs, but can only be used by 50 simultaneously. See Note 2.	6,423.
IPT1020-SD	20-button IP Speakerphone with LCD - Charcoal Gray.	Connects to BIPU-M1A port via IP network. Requires Strata CTX Release 2.0 or higher software.	299.

JPI300	Inter-shelf Junction Panel.	Required to connect Expansion Shelves to System Controller. Converts RJ21 connections on System Controller to RJ45 connections on Shelf Controllers. Each Junction Panel supports 19 shelves and has 4 RJ21 System Controller connections.	295.
K5RCU2A	5-circuit DTMF Receiver/Busy Tone Detector for DK40i.	1 per system required for connection of DTMF standard telephones, DISA lines, and voice mail devices. Also provides busy tone detection for ABR. The K5RCU2 mounts in the Base KSU.	120.
KCDU1A	2-CO Line/4-Digital Telephone Interface Unit for DK40i.	Provides 2 CO line circuits and 4 digital telephone circuits. Maximum 4 KCDU per system.	142.
KEYPRINT 2000	Keystrip Printing Software Package.	For automated printing of 2000-series DKT, DDSS, and DADM keystrips. Runs on IBM-compatible DOS PC. User Guide included.	86.
KKYS1A	Auto Attendant (built-in) Feature Option Key for DK40i.	1 per system for the Auto Attendant option. Installs on the K5RCU2 in the Base KSU. Requires K5RCU2, external digital announcers and standard ports.	116.
KKYS2A	ACD Feature Option Key for DK40i.	Requires software R4.3 or higher. 1 per system for ACD option without MIS. Also includes Auto Attendant. Requires and installs into the K5RCU2 in the Base KSU.	385.
KKYS3A	ACD/MIS Feature Option Key for DK40i.	Requires software R4.3 or higher. 1 per system for MIS options. Also includes ACD and Auto Attendant. Requires/installs into K5RCU2 in Base KSU. Requires TSIU. Same price as KKYS2 if purchased with SMIS, Insight DK, or Call Center Viewer. See note 3.	814.
KSTU2A	4-circuit Standard Telephone Interface Unit for DK40i.	Provides 4 standard telephone station ports. 1 port per DTMF or rotary phone, or peripheral device such as Voice Mail, Auto Attendant, fax, separate BGM source interface, etc. 1 port per off-premises station. Mounts in Base KSU. Max. 1 KSTU2 per system.	176.
LIC100-4 DTMF	4-port DTMF Receiver License for CTX100.	Required for activation of 4 DTMF receiver ports number 5 and above on CTX100 system. Maximum 16 DTMF receiver ports per system.	120.
LIC100-4 PORTS	4-port CO Line/Station License for CTX100.	Required for every 4 ports used for CO lines or stations beyond the 32 ports bundled with the CTX100 processor.	64.
LIC100-QSIG NET	CTX100 Strata® Net QSIG Networking Application License.	One per CTX100 node required to network multiple CTX systems using Strata® Net QSIG networking.	857.
LIC100S-8 PORTS	8-port Line/Station License CTX100S (17-24/25-32 Ports)	Required for CO Line/Station Ports 17-24 and 25-32 on a ACTU2A-S processor.	536.
LIC100-SER PORT	CTX100 Serial Port License required for BSIS Ports 2~4	Required to activate serial port 2~4 in Strata CTX100 (license for serial port 1 included with BSIS).	60.
LIC670-4 DTMF	4-port DTMF Receiver License for CTX670.	Required for activation of 4 DTMF receiver ports number 5 and above on CTX670 system. Maximum 32 DTMF receiver ports per system.	124.
LIC670-4 PORTS	4-port CO Line/Station License for CTX670.	Required for every 4 ports used for CO lines or stations beyond the 64 ports bundled with the CTX670 processor.	64.

LIC670-QSIG NET	CTX670 Strata® Net QSIG Networking Application License.	One per CTX670 node required to network multiple CTX systems using Strata® Net QSIG networking features.	1,713.
LIC670-SER PORT	CTX670 Serial Port License required for BSIS Ports 2~4.	Required to activate serial port 2~4 in Strata CTX670 (license for serial port 1 included with BSIS).	120.
LIC-ACD	CTX ACD Server License.	Required to activate ACD support in a Strata CTX100 or CTX670 system.	514.
LIC-SOFTIPT-1	License for one SoftIPT user on CTX100 or CTX670.	One required for each SoftIPT application interfaced to the CTX100 or CTX670 R2.1 or higher system. 1 BIPU-M port required for each SoftIPT.	113.
MCS300	Link 3000 Shelf.	Carries System Controller or Expansion Shelf Controller and up to 10 Interface Modules. Each shelf has 12 card slots and is designed for 19" rack or wall mounting. All wiring except power is connected to the front of the cards. Requires -48V DC power.	2,084.
MDFB	Door Phone/Monitor Station Unit (Chocolate Brown).	Requires DDCB. Maximum 3 per DDCB.	34.
MKA320	Link 3000 Administration Kit with Modem.	Must be ordered with each Link 3000 system. Includes System Documentation and User Training CD, administration software, ESD grounding kit, and modem.	664.
MKC100	Null Modem Administration Cable	Standard null modem cable used for initial configuration and local administration of NetLink Telephony Gateway, OAI Gateway and SVP Server	15.
MKR150	Rack Mount Kit.	Mounts a Link 150 MCU or NetLink Telephony Gateway in a standard 19 inch rack. One kit per MCU or Telephony Gateway is required for rack mounting. Multiple units should be mounted as close as possible in the rack.	38.
MMO100	Modem.	External V.32 / V.42bis modem for remote dial-up access. Included with Link 3000 Administration Kit for new installations.	295.
MOG500	OAI Gateway for Link 150 M3 MCUs.	Open Application Interface (OAI) for custom feature integration. Requires a serial port connection to customer provided computer system with appropriate customer provided software. For use with SCx5xx (M3) MCUs only.	742.
MOG600	OAI Gateway for NetLink Telephony Gateways - up to 64.	64 user Open Application Interface (OAI) for custom feature integration. Requires a serial port connection to customer provided computer system with appropriate customer provided software. Gateway connects to the Ethernet LAN through an RJ-45 connector.	675.
MOG710	OAI Gateway for NetLink Telephony Gateways - up to 128.	128 user Open Application Interface (OAI) for custom feature integration. Requires a serial port connection to customer provided computer system with appropriate customer provided software. Gateway connects to the Ethernet LAN through an RJ-45 connector.	1,187.
MOG720	OAI Gateway for NetLink Telephony Gateways - up to 256.	256 user Open Application Interface (OAI) for custom feature integration. Requires a serial port connection to customer provided computer system with appropriate customer provided software. Gateway connects to the Ethernet LAN through an RJ-45 connector.	1,864.

MOG730	OAI Gateway for NetLink Telephony Gateways - up to 512	512 user Open Application Interface (OAI) for custom feature integration. Requires a serial port connection to customer provided computer system with appropriate customer provided software. Gateway connects to the Ethernet LAN through an RJ-45 connector.	3,356.
MSD250	System Documentation and User Training CD-ROM.	Includes system documentation for all products, administration software for the Link 3000, and a Wireless Telephone training video.	27.
NDCU-2	8-circuit Elect. Data Intf. Unit (DDIU) PCB for Percept	1 per 8 DDIUs.	754.
NDSU-2	4-circuit Electronic DSS Interface Unit for Perception	1 per 4 DSS electronic consoles. Maximum 2 PCBs per system.	178.
NDTU CABLE	T1 Interface Cable for RDTU2A or RDTU1A.	1 for each RDTU2A or RDTU1A. Not compatible with RDTU3A.	64.
NEKU-2	8-circuit Electronic Telephone Interface Unit for Perce	1 per 8 EKTs.	468.
NMDU-2	Modem Pooling/Data Interface Unit PCB for Perception e/	1 per combination of up to 4 modems or DDIUs. Also requires 1 DDIU-MA per modem.	671.
NOCU-2	OCA Interface PCB for Perception e/ex/exp.	1 per 8 EKTs to receive OCA announcements. Also requires 1 NEKU per 8 EKTs, and 1 HVSU2 per each EKT.	359.
ON2000XA-GNK	ONEAC ON2000, 2000VA ExtRun, Stand-alone UPS, Pwr.Cond.	Includes built-in Communication Interface. Use for power conditioning and UPS power backup for Stratagy ES, Stratagy IVR, HMIS, and Strata CS systems. Allow 7-10 days for delivery.	1,953.
ON400A-GN	ONEAC ON400, 400VA, 1/2 Hour UPS, Power Cond.	Includes built-in Communication Interface. Use for power conditioning and UPS power backup for Stratagy ES, Stratagy IVR, HMIS, and Strata CS systems.	573.
ON400A-SN	ONEAC 400 VA UPS with Serial Port Interface.	Toshiba approved UPS required on all Stratagy ES systems, See Stratagy ES General Description for warranty details.	553.
ON400XA-WL-GNK	ONEAC ON400, 400VA ExtRun, Wall Mount UPS, Pwr. Cond.	Includes built-in Communication Interface. Use for power conditioning and UPS power backup for Stratagy ES, Stratagy IVR, HMIS, and Strata CS systems. Allow 7-10 days for delivery.	862.
ON600XA-GNK	ONEAC ON600, 600VA ExtRun, Stand-alone UPS, Pwr. Cond.	Includes built-in Communication Interface. Use for power conditioning and UPS power backup for Stratagy ES, Stratagy IVR, HMIS, and Strata CS systems. Allow 7-10 days for delivery.	1,099.
ON600XA-WL-GNK	ONEAC ON600, 600VA ExtRun, Wall Mount UPS, Pwr.Cond.	Includes built-in Communication Interface. Use for power conditioning and UPS power backup for Stratagy ES, Stratagy IVR, HMIS, and Strata CS systems. Allow 7-10 days for delivery.	951.
ON900XA-GNK	ONEAC ON900, 900VA ExtRun, Stand-alone UPS, Pwr. Cond.	Includes built-in Communication Interface. Use for power conditioning and UPS power backup for Stratagy ES, Stratagy IVR, HMIS, and Strata CS systems. Allow 7-10 days for delivery.	1,572.
ONE300-SB	ONEAC ON300, 300VA, UPS, Power Cond.	Includes built-in Communication Interface. Use for power conditioning and UPS power backup for Stratagy ES, Stratagy IVR, HMIS, and Strata CS systems. Allow 7-10 days for delivery.	413.
ONE300-SV	ONEAC ON300, 300VA, UPS, Power Cond.	Use for power conditioning and UPS power backup for Stratagy ES, Stratagy IVR, HMIS, and Strata CS systems. Allow 7-10 days for delivery.	381.

ONE400DA-SB	ONEAC ON400, 400VA, UPS, Power Cond.	Includes built-in Communication Interface. Use for power conditioning and UPS power backup for Strategy ES, Strategy IVR, HMIS, and Strata CS systems. Allow 7-10 days for delivery.	518.
ONE400DA-SV	ONEAC ON400, 400VA, UPS, Power Cond.	Use for power conditioning and UPS power backup for Strategy ES, Strategy IVR, HMIS, and Strata CS systems. Allow 7-10 days for delivery.	494.
ONXBC-417	Battery Pack for ONEAC Stand-alone UPS.	Use for additional UPS power backup time on ON600, ON900, and ON2000 ExtRun Stand-alone UPS models. Allow 7-10 days for delivery.	511.
ONXBC-WL-217	Battery Pack for ONEAC Wall Mount UPS.	Use for additional UPS power backup time on ON400 and ON600 ExtRun Wall Mount UPS models. Allow 7-10 days for delivery.	312.
PBTC-3M	Reserve Power Cable - Cabinet PS to Battery Terminal.	1 per cabinet (maximum 2) to connect power supply battery charger to customer-supplied reserve batteries. 3 and more cabinet configurations require the BBTC1A-2.0M cable.	30.
PC075AT-S1SW	ONEAC Model PC075AT, 75 VA Power Conditioner. Includes	Use for Strata DK8 and DK14 as required for power conditioning.	85.
PC1000A-S4SW	ONEAC Model PC1000A, 1000 VA Power Conditioner.	Use for Strata DK280 or DK424 (5 cabinets), or Strata DK280 or DK424 (5 cabinets) with Strategy as required for power conditioning.	516.
PC120AT-S1SW	ONEAC Model PC120AT, 120 VA Power Conditioner.	Use for Strata DK14, DK16, DK16e, DK40, and DK40i as required for power conditioning.	116.
PC240AT-S2SW	ONEAC Model PC240AT, 240 VA Power Conditioner.	Use for Strata DK8, DK14, DK16, DK16e, DK40, DK40i with Strategy, or DK280, DK424, DK424i (1 cabinet). Use for Strategy Voice Mail 4/4 Lite, 6/6 Lite, 16/24 as required for power conditioning.	180.
PC360AT-S4SW	ONEAC Model PC360AT, 385 VA Power Conditioner.	Use for Strata DK280, DK424, DK424i (1 cabinet) with Strategy, or Strata DK280, DK424, DK424i (2 cabinet) as required for power conditioning.	245.
PC550AT-S4SW	ONEAC Model PC550AT, 550 VA Power Conditioner.	Use for Strata DK280, DK424, DK424i (2 cabinets) with Strategy, or Strata DK280, DK424 (3 cabinets) as required for power conditioning.	309.
PC750A-S4SW	ONEAC Model PC750A, 750 VA Power Conditioner.	Use for Strata DK280 or DK424 (3 cabinets) with Strategy, or Strata DK280 or DK424 (4 cabinets), or Strata DK280, or DK424 (4 cabinets) with Strategy as required for power conditioning.	410.
PCHEU	Voice Path Connection & Headset Adapter- Ultimate Com.	Required for voice path connection of the digital telephone to the PC sound card to support Voice Logging and Answering Machine features in the Toshiba Ultimate Communicator. Also supports headset adapter function like an HHEU2. Purchase from Ultimate.	185.
PEKU1A	8-circuit Electronic Station Interface Unit	1 for each 8 EKT station ports. Each DSS uses 2 ports; maximum 1 per PEKU. 1 port serves 3 door phones which is maximum per PEKU.	300.
PEPU2A	External Page Interface Unit.	1 per DK424i system to provide 3-watt external page amplifier and relay control. Not required if PIOU is installed.	180.
PESU1A	Standard/Electronic Telephone Interface Unit.	1 for each combination of 2 standard telephone ports and 4 EKT ports.	399.

PIOU2A	Option Serial Interface and External Zone Paging Unit.	1 per DK40i or DK424i system to interface SMDR, local terminal or external modem. Contains relay control, alarm sensor, door lock control, BGM mute control, tape recorder control or night ring relay, and 4-zone page interface. Accepts IMDU internal modem.	488.
PIOUS2A	Option Serial Interface and External Paging Unit.	1 per DK40i or DK424i system to interface to SMDR, local terminal or external modem. Contains relay control, alarm sensor, door lock control, BGM mute control, tape recorder control or night ring relay. Accepts IMDU internal modem.	355.
PPTC	Modular Connector (Male) to DB25 (25-pin).	Required to connect a terminal device to the RS-232, SMDR or TTY maintenance port on the WSIU, TSIU, BSIS, RSSU, RSIU, RSIS, PIOU, or PIOUS. 6-wire modular cord required.	17.
PPTC-25F	ModularConnector (Female) to DB25 (25-pin).	Required to connect a 25-pin PC COM port to the RS-232, SMDI or SMDR, or TTY maintenance port on the WSIU, TSIU, BSIS, RSSU, RSIU, RSIS, PIOU, or PIOUS. 6-wire modular cord required.	17.
PPTC25-MDM	Modular Connector (Male) to DB25 (25-pin).	Required to connect an external modem to the TTY port on a WSIU, TSIU, BSIS, RSSU, RSIU, RSIS, PIOU, or PIOUS for remote maintenance. 6-wire modular cord required.	17.
PPTC-9	Modular DB9 connector for connecting an SMDI or SMDR PC	Required to connect a 9-pin PC COM port to the RS-232, SMDI or SMDR, or TTY maintenance port on the WSIU, TSIU, BSIS, RSSU, RSIU, RSIS, PIOU, or PIOUS. 6-wire modular cord required.	17.
PPTC-CLID14	Caller ID Modular Connector - RJ12 To DB9 (9-pin Male)	Required to connect a dealer-supplied external Caller ID interface box to the RS-232 port on the WSIU. Requires a 6-wire modular cord.	17.
PTB400	Wireless Telephone with Regular Ringer for Link 150.	Wireless Telephone for Link 150 and Link 3000 systems. Includes 2x16 alphanumeric and multi-line icon display and regular ringer. Order Battery Pack separately.	463.
PTB410	Wireless Telephone with Vibrating Ringer for Link 150 .	Wireless Telephone for Link 150 and Link 3000 systems. Includes 2x16 alphanumeric and multi-line icon display and vibrating ringer. Order Battery Pack separately.	500.
PTB600	NetLink FH Wireless Telephone.	Wireless Telephone to be used with Frequency Hopping wireless LANs. Order Battery Pack separately.	509.
PTB610	NetLink FH Wireless Telephone with Vibrating Ringer.	Wireless Telephone to be used with Frequency Hopping wireless LANs. Includes vibrating ringer. Order Battery Pack separately.	542.
PTC400	Dual Charging Stand Battery Charger.	Contains slots to charge a Wireless Telephone and a spare High Capacity (NiMH) Battery (PTS360). Full charge takes about 2 hours. Requires Power Supply (QPS100A) ordered separately.	70.
PTE100	NetLink e340 Wireless Telephone, SRP	Enterprise-grade 802.11b Wireless Telephone for use with NetLink Telephony Gateway interfaces and the SpectraLink Radio Protocol (SRP). Order Battery Pack separately	281.
PTH100	Noise Canceling Headset.	Over-the-head design, includes quick disconnect assembly and clothing clip.	149.

PTH160	2.5mm Headset Quick-Disconnect Cord for e340 & i640	Spare adapter cord for use with Noise Canceling and Over-the-Ear Headsets	15.
PTH200	Over-the-Ear Headset.	Includes quick disconnect assembly and clothing clip.	149.
PTO310	Pouch with Shoulder Strap.	Nylon cloth pouch. Includes belt loop and removable shoulder strap. Recommended primarily for office environments.	38.
PTO315	Shoulder Strap for Carry Case.	Nylon cloth shoulder strap for carry case.	4.
PTO320	Hands-Free Pouch.	Nylon cloth pouch allows Wireless Telephone to be carried for hands-free use with headset.	19.
PTO335	Vinyl Carrying Case.	Vinyl case with spring-steel belt clip and detachable plastic coiled cord lanyard.	27.
PTO340	Vinyl Carrying Case with Plastic Keypad Cover.	Vinyl case with spring-steel belt clip, detachable plastic coiled cord lanyard, and plastic keypad cover.	27.
PTO345	Yellow Vinyl Carrying Case	Yellow vinyl case with spring-steel belt clip and detachable plastic coiled cord lanyard.	34.
PTO350	Yellow Vinyl Carrying Case with Plastic Keypad Cover.	Yellow vinyl case with spring-steel belt clip, detachable plastic coiled cord lanyard, and plastic keypad cover.	34.
PTO410	Clothing Clip with Lanyard.	Spring-loaded plastic clothing clip with attached plastic coiled cord lanyard.	15.
PTO500	Clothing Clip with Lanyard for NetLink e340 handset	Clothing clip with Lanyard for NetLink e340 handset.	15.
PTO510	Clothing Clip with Lanyard for NetLink i640 Wireless	Spring-loaded plastic clothing clip attaches to the back of the i640 Wireless Telephone. Includes plastic coiled lanyard.	15.
PTO600	NetLink i640 black carrying case	Carrying Case for NetLink i640 Wireless Telephone - Black	28.
PTO605	NetLink i640 yellow carrying case	Carrying Case for NetLink i640 Wireless Telephone - Yellow	28.
PTO610	NetLink i640 black carrying case with keypad cover	Carrying Case with Keypad Cover for NetLink i640 Wireless Telephone - Black	23.
PTO615	NetLink i640 yellow carrying case with keypad cover	Carrying Case with Keypad Cover for NetLink i640 Wireless Telephone - Yellow	28.
PTQ360	Quick Charge Battery Charger (NiMH/NiCd)	Charges Battery Pack in about one hour. Includes automatic battery conditioning and test feature. Requires Power Supply (QPS100A) for the PTQ360 ordered separately.	145.
PTS360	High Capacity Battery Pack.	Nickel Metal Hydride (NiMH) Battery Pack for all handsets.	58.
PTX150	NetLink i640 Wireless Telephone, SRP and Open IP	Industrial-grade 802.11b Wireless Telephone for use with NetLink Telephone Gateway interfaces and the SpectraLink Radio Protocol (SRP) or open standard IP interfaces. Order Battery Pack separately.	423.
QCDU2A	1 CO Line/2 Digital Telephone Interface Unit for DK14.	Provides 1 CO line circuit and 2 digital telephone circuits. Maximum 2 QCDU2 per system.	64.
QKYS1A	Automated Attendant (built-in) Feature Key for DK14.	1 per system for the Auto Attendant option. Installs into the QRCU3 DTMF receiver. Also required are external digital announcers and standard ports.	69.

QPS100A	Power Supply for Dual Charging Stand or Quick Charger.	Required for Dual Charging Stand (PTC400), Quick Charger (PTQ360), and MOG600.	4.
QPS200A	Power Supply for NetLink i640 Gang Charger	Power Supply for NetLink i640 Gang Charger (GCX100) - North America	15.
QPSU8A2	Power Supply for DK14 KSU.	Used for replacement or spares.	116.
QRCU3A	3-circuit DTMF Receiver/ABR Detector for DK14.	1 per system required for connection of DTMF standard telephones, Direct Inward System Access (DISA) lines, and voice mail devices. Also provides busy tone detection for ABR. The QRCU3 mounts inside the KSU.	90.
QSTU2A	2-circuit Standard Telephone Interface Unit for DK14.	Provides 2 standard station ports. 1 port per DTMF or rotary telephone, or peripheral device such as Voice Mail, Auto Attendant, fax, separate BGM source interface, etc. 1 port per off-premises station. Mounts inside the KSU. Maximum 1 QSTU2 per system.	155.
R40S1A	Local ISDN PS1 Power Supply	Provides local power for one ISDN device.	163.
R48S1A	48 Volt Subassembly - Mounts on RSTU2 or RDSU.	1 per RSTU or RDSU. Required for use of OL13C OPS lines (instead of OL13B).	56.
RATHC1A(W)	DK PC Attendant Console Handset & Cradle - Ash White.	Used for replacements or spares.	103.
RAT11A(W)	DK PC Attendant Console Interface Unit - Ash White.	Used for replacements or spares.	771.
RATU1A	4-circuit DK424i Attendant Console Interface Unit.	1 per 4 Attendant Consoles.	501.
RBDB2A	Battery Distribution Box for DK424.	1 per system required when 3 to 7 cabinets are connected to reserve batteries. Includes 6 Power Supply to RBDB2 cables (5 ft).	290.
RBSS1A	2-circuit ISDN S/T-type Basic Rate Interface Sub.	Attaches to the RBSU to provide 2 additional BRI S/T interfaces that can be used for station side ISDN connections only. Requires R4.1 or higher and 1 Ferrite Core for each BRI line connected to the RBSS.	239.
RBSU1A	2-circuit ISDN S/T-type Basic Rate Interface Unit.	Provides 2 BRI S/T (4-wire) interfaces for network or station side ISDN. Accepts RBSS 2-port subassembly. BRI S/T network connections require external NT-1 for each BRI line. Requires R4.1 or higher and 1 Ferrite Core for each BRI line connected to RBSU.	433.
RBTC1A-2M	Reserve Power Cable 6.5 ft. (DK424 RBDB2 to Battery Ter	Cable used to connect reserve batteries to DK424 RBDB2A battery distribution box. 2 cables per DK424 system required when connecting 3 or more cabinets to reserve batteries.	56.
RBTC2A-1.5M	Reserve Power Cable, DK424 Cabinet Power Supply to RBDB	For replacement or spare cable. See RBDB2A.	14.
RBUS1A	2-circuit ISDN U-type Basic Rate Interface Subassembly.	Attaches to the RBUU to provide 2 additional BRI U interfaces that can be used for network- or station-side ISDN connections. Requires R4.3 or higher and 1 Ferrite Core for each BRI line connected to the RBUS.	265.
RBUU1A	2-circuit ISDN U-type Basic Rate Interface Unit.	Provides 2 BRI U (2-wire) interfaces that can be used for network- or station-side ISDN connections. The RBUU has connectors for a 2-port add-on subassembly. Requires Rel. 4.3 or higher and 1 Ferrite Core for each BRI line connected to RBUU.	471.

RC7C1A-1.7M	Cable Set for DK424 7th Cabinet.	1 for 7th Cabinet connection of power supply to RBDB2A for reserve power. Includes data cable between Base Cabinet and 7th Cabinet.	32.
RCC400	Standard Base Station.	For use with Link 150 and Link 3000 systems. Includes ceiling clip for attachment to drop ceiling rails.	966.
RCC410	Link 150 Standard Base Station.	For use with Link 150 MCUs only. Includes ceiling clip for attachment to drop ceiling rails.	667.
RCCB1A	Floor Mount Conduit Connection Box (3 to 6 Cabinets).	Required for AC and battery connection when 3 to 6 cabinets are floor mounted. Not required for wall mounting.	127.
RCCB2A	Floor Mount Conduit Connection Box (4 to 7 Cabinets).	Required for AC and battery connection when 3 to 7 cabinets are floor mounted. Not required for wall mounting.	272.
RCH400	Link 3000 Base Station.	For use with Link 3000 MCUs only. Includes ceiling clip for attachment to drop ceiling rails.	966.
RCIS1A	4-circuit Caller ID Interface Subassembly.	1 per RCIU2. The RCIS installs piggyback onto the RCIU2 to provide an additional 4 Caller ID circuits, totaling 8 per slot.	172.
RCIU2A	4-circuit Caller ID Interface Unit (8 with RCIS).	1 RCIU2 for each 4 loop start lines on RCOU/RCOS or each 4 ground/loop start lines on RGLU to provide Caller ID. The RCIU2 accepts the RCIS subassembly.	248.
RCMS1A	2-circuit E911 CAMA Interface Subassembly.	Attaches to the RMCU to provide 2 CAMA trunk circuits. Maximum 2 RCMS subassemblies per RMCU card. Requires R4.3 or higher software.	244.
RCO400	Outdoor Base Station.	For use with Link 150 and Link 3000 systems in outdoor Base Station installations. Includes RCC400 with extended operating temperature range, weather-resistant enclosure, and mounting hardware.	1,336.
RCO410	Link 150 Outdoor Base Station.	For use with Link 150 MCUs only. Intended for outdoor Base Station installations. Includes RCC410 with extended operating temperature range, weather-resistant enclosure, and mounting hardware.	1,036.
RCOS3A	4-circuit analog Loop Start CO Line Subassembly	1 per RCOU. The RCOS attaches to the RCOU to provide 4 additional loop start CO/PBX/Centrex line circuits.	196.
RCOU3A	4-circuit analog Loop Start CO Line Interface Unit	Provides 4 CO/PBX/Centrex loop start line circuits. Accepts RCOS subassembly.	227.
RCTC1A	DK424 Remote Cabinet Top Cover.	As desired for DK424 remote expansion cabinets.	59.
RCTUA4A	DK424 Small System Common Control Unit.	1 per system. Does not support Expansion Cabinets or Attendant Consoles.	531.
RCTUBA3A	DK424 Medium System Common Control Main Unit.	1 per system. Supports Base Cabinet, 1 Expansion Cabinet, and advanced DK424 features. Requires RCTUBB3 or RCTUBB4A.	732.
RCTUBB4A	DK424 Medium System Common Control Sub Unit.	1 per RCTUBA3 required.	599.
RCTUC3A	DK424 Large System Common Control Main Unit.	Used for spares or replacement. Supports Base Cabinet and 1 to 5 Expansion Cabinets.	2,088.
RCTUD4A	DK424 Large System Common Control Sub Unit.	Used for spares or replacement. 1 per RCTUC4A required.	1,711.

RCTUE3A	DK424 Largest System Common Control Main Unit.	Used for spares or replacement. Supports Base Cabinet, and 1 to 6 Expansion Cabinets.	2,837.
RCTUF4A	DK424 Largest System Common Control Sub Unit.	Used for spares or replacement. 1 per RCTUE3A required.	4,657.
RDCC1A	Remote Cabinet Daisy Chain Cable.	1 required at the intermediate site of a daisy chain configuration to connect the S2 data cable from one RRCU to the M1 of the other.	107.
RDCL2A-M2	DK424 Remote Cabinet Data Cable M2.	Connects M2 connector of an RRCU to a Data Highway Connector.	60.
RDCL2A-MS1	DK424 Remote Cabinet Data Cable M1/S1.	Connects M1 or S1 connector of an RRCU to a Data Highway Connector.	86.
RDCL2A-S2	DK424 Remote Cabinet Data Cable S2.	Connects S2 connector of an RRCU to a Data Highway Connector.	60.
RDDU2A	4-circuit analog Direct Inward Dialing Interface Unit	1 for each 4 DID line circuits. Requires K5RCU2 in DK40i and BRCS in DK424i for DTMF operation. Primary protectors required. See General Description for maximums. No ABR available.	420.
RDSU1A	Digital/Standard Telephone Interface Unit.	1 per 4 digital station ports plus 2 standard station ports.	342.
RDTU3A	T1/DS-1 Interface Unit.	Provides 24 channels for T1 Service on CTX670, CTX100 or DK424i, and 12 channels on DK40i (requires R4.3). Network connection requires an external CSU. Each RDTU3A requires 1 RDTU3-CBL-KIT cable kit.	899.
RDTU3-CBL-KIT	T1 Interface Cable Kit for RDTU3A.	1 required for each RDTU3A. Not compatible with RDTU2A or RDTU1A.	60.
REMU1A	4-circuit analog Tie Line Interface Unit.	1 for each 4 E&M Tie line circuits (type 1 or 2, 2-wire or 4-wire). Requires K5RCU2 on DK40i and BRCS on DK424i for DTMF operation. Primary protectors required.	608.
RFDM1A	External Microphone for the Full Duplex Speakerphone.	Optional for use with the DKT2020-FDSP to provide enhanced full duplex microphone operation.	107.
RFIF1A	DK424 Floor Mount Fixture Kit.	1 per DK424 system when floor mounted. Includes 3 pairs of wall securing brackets for safety.	91.
RGLU3A	4-circuit Ground/Loop Start CO Line Interface Unit.	1 for each 4 ground start/loop start analog CO lines. Type of lines can be mixed.	351.
RJ-AP11	ONEAC Analog Line Protector (1 pr,2 wire) modular.	Use for analog single line fax machines, modems, and telephones RJ11 connected (in/out) as required for lightning protection.	23.
RJ-AP14	ONEAC Analog Line Protector (2 pair,4 wire) modular.	Use for analog 2-line fax machines, modems, and telephones RJ14 connected (in/out) as required for lightning protection.	31.
RJ-AP45	ONEAC Analog Line Protector (4 pair,8 wire) modular.	Use for analog 4-line fax machines, modems, and telephones RJ61 connected (in/out) as required for lightning protection.	47.
RJ-DP11	ONEAC RJ11 Digital Line Protector (1 pr,2 wire) modular	Use for digital single line fax machines, modems, and telephones RJ11 connected (in/out) as required for lightning protection.	23.
RJ-DP14	ONEAC RJ14 Digital Line Protector (2 pr,4 wire) modular	Use for ISDN (2-pair) and digital 2-line modems, and telephones RJ14 connected (in/out) as required for lightning protection.	31.
RJ-DP45	ONEAC RJ45 Digital Line Protector (4 pr,8 wire) modular	Use for ISDN BRI (4-pair), digital 4-line modems, and telephones RJ61 connected (in/out) as required for lightning protection.	47.

RJ-DP48C	ONEAC RJ48C Digital Line Protector(2 pr,4 wire) modular	Use for T1, T2, and ISDN PRI (2-pair) RJ48 connected (in/out) as required for lightning protection.	39.
RJ-DSP10E	ONEAC Data Line Protector (2 pr,4 wire) modular.	Use for 10BaseT Ethernet as required for lightning protection.	31.
RKYS1A	Auto Attendant (built-in) Feature Option Key for DK424i	1 per system for use of Auto Attendant option. Attaches to processor PCB. Requires BRCS, external digital announcer(s), and standard port(s).	155.
RKYS2A	ACD Feature Option Key for DK424i.	1 per system for use of ACD option without MIS. Also includes Auto Attendant. Attaches to processor PCB. Requires BRCS, external digital announcer(s), and standard port(s).	857.
RKYS3A	ACD/MIS Feature Option Key for DK424i.	1 per system for use of MIS option. Also includes ACD and Auto Attendant. Attaches to processor PCB. Requires PIOUS, RSSU, or RSIU for interface. Same price as RKYS2 if purchased with SMIS, Insight products, or Call Center Viewer. See note 2.	1,713.
RMCU1A	Enhanced 911CAMA Trunk Interface Unit (requires 1 or 2	Requires 1 or 2 RMCS subassemblies to provide 2 or 4 CAMA trunk circuits. Requires R4.3 or higher software.	257.
RMDS1A	Remote Maintenance 2,400 bps Modem Subassembly (mounts	1 per system to provide a 1,200/2,400 BPS modem. Mounts piggyback onto the RSIU.	129.
RPCI-DI	Integrated PC Data Interface Unit for 2000-series DKT.	Installs as base of DKT. Shares the station port of the integral DKT. Includes 7 ft. modular 4-wire cord. Includes StrataLink TAPI software disk.	189.
RPCI-DI(W)	Integrated PC Data Interface Unit for 2000-series DK.	Installs as base of DKT. Shares the station port of the integral DKT. Includes 7 ft. modular 4-wire cord. Includes StrataLink TAPI software disk.	189.
RPRI-CBL-KIT	ISDN PRI Cable Kit with Ferrite Core.	1 required for each BPTU or RPTU PRI interface.	64.
RPSB1A	3 Outlet AC Power Strip Box (Standard Cord).	1 required with 3 or 4 DK424 Base/Expansion Cabinets. 2 required with 5, 6, or 7 cabinets.	55.
RPSB2A	3-Outlet AC Power Strip Box (Standard 120VAC Cord).	1 required with 2 or 3 Base/Expansion Cabinets when one 120 VAC power cord from system is allowed. 1 req. with 3 or 4 Base/Exp. Cabinets when 2 120 VAC power cords are allowed. 2 required with 5 Base/Exp. Cabinets when 2 120 VAC power cords are allowed.	77.
RPSU424A	Power Supply for DK424 Base/Expansion Cabinet.	Used for spares or replacement.	318.
RPTU2A	ISDN Primary Rate Interface Unit.	Provides 23 channels for ISDN PRI service on CTX670, CTX100 or DK424i, and 12 channels for DK40i (requires R4.3). Strata® Net CTX network connection using RPTU2A PRI interface always requires an external CSU. Requires RPRI-CBL-KIT.	1,413.
RRCU1A	Remote Cabinet Interface Unit.	1 required in the master location and 1 in the slave location for each remote site. 1 pair supports up to 2 Expansion Cabinets at the remote location.	1,268.
RSIS1A	Serial Interface Subassembly Unit (mounts on RSIU) for	1 per additional RS-232 port. Maximum of 3 can fit onto the RSIU.	86.

RSIU1A	Serial Interface Unit (expandable) for DK424i.	1 per system provides 1 to 4 RS-232 serial ports for SMDI, MIS, SMDR call acct. PC, DKi Admin/DKiBackup PC or maint. terminal, ext. modem, or CTI PC. RSIU std. with 1 RS-232 port. Accepts up to 3 RSIS subassemblies, or 2 RSIS and 1 RMDS modem subassembly.	239.
RSSU1A	Serial Port Interface Unit (1-port) for DK40i or DK424i	Provides 1 RS-232 interface to local terminal, external modem, SMDI, or MIS oprocessor.	150.
RSTS1A	2-circuit Standard Telephone Interface Subassembly.	1 per RDSU. The RSTS attaches to the RDSU to provide 2 additional standard station ports.	155.
RSTU3A	8-circuit Standard Telephone Interface Unit with MW.	Provides 8 standard telephone station ports. 1 port per DTMF or rotary telephone, or peripheral device such as Voice Mail, Auto Attendant, fax, etc. 1 port per off-premises station, type OL13B line.	510.
RUdTU2	Firmware Upgrade Kit for RDTU1 T1(DID Hookflash).	Required to upgrade the RDTU1 T1 interface for the DID and ground start hookswitch flash capability.	86.
RUPTU2	Firmware Upgrade Kit for RPTU1 PRI (Qsig networking).	Required to upgrade the RPTU1 PRI interface for StrataNet QSIG networking using DS-1 circuits.	86.
RURA4.3	R4.3 Upgrade Kit for DK424 RCTUA3 or RCTUA4.	Use 1 kit to upgrade RCTUA3A or RCTUA4A to Release 4.3 software. Instructions included. Release 3.x or R4.x ROMs can be returned for \$100 credit.	91.
RURB4.3	R4.3 Upgrade Kit for DK424 RCTUBA3/BB.	Use 1 kit to upgrade RCTUBA/BB3 or RCTUBA/BB4 to Release 4.3 software. Instructions included.	182.
RURD4.3	R4.3 Upgrade Kit for DK424 RCTUC3/D.	Use 1 kit to upgrade RCTUC/D3 or RCTUC/D4 to Release 4.3 software. Instructions included.	272.
RURF4.3	R4.3 Upgrade Kit for RCTUE3/F.	Use 1 kit to upgrade RCTUE/F3 or RCTUE/F4 to Release 4.3 software. Instructions included.	726.
RWBF1A	Wall Brackets (1 pair).	Used with floor mounting to secure cabinets to wall. 3 pairs included in BFIF for up to 6 cabinets.	10.
SCA508	Link 150 M3 MCU 8-port Analog Interface.	For use with analog line interfaces. See note 1.	1,638.
SCA516	Link 150 M3 MCU 16-port Analog Interface.	For use with analog line interfaces. See note 1.	2,233.
SCB508	Link 150 M3 MCU 8-port Executone Digital Interface.	For use with Executone IDS PBXs. See note 1.	1,935.
SCB516	Link 150 M3 MCU 16-port Executone Digital Interface.	For use with Executone IDS PBXs. See note 1.	2,532.
SCD508	Link 150 M3 MCU 8-port Toshiba and Universal Digital In	Supports Toshiba, Comdial, Fujitsu, Inter-Tel, Lucent 2-wire, NEC, Nortel Norstar, and Siemens PBXs. Check with SpectraLink for specific make/model compatibility. See note 1.	1,638.
SCD516	Link 150 M3 MCU 16-port Toshiba and Universal Digital I	Supports Toshiba, Comdial, Fujitsu, Inter-Tel, Lucent 2-wire, NEC, Nortel Norstar, and Siemens PBXs. Check with SpectraLink for specific make/model compatibility. See note 1.	2,233.
SCF508	Link 150 M3 MCU 8-port 4-wire Universal Digital Interfa	Supports 4-wire Lucent Definity and Merlin PBXs. See note 1.	1,638.
SCF516	Link 150 M3 MCU 16-port 4-wire Universal Digital Interf	Supports 4-wire Lucent Definity and Merlin PBXs. See note 1.	2,233.
SCN508	Link 150 M3 MCU 8-port Nortel Meridian 1 and Universal	Supports Toshiba, Nortel Meridian 1 and Norstar, Comdial, Fujitsu, Inter-Tel, Lucent 2-wire, NEC, and Siemens PBXs. Check with SpectraLink for specific make/model compatibility. See note 1.	2,051.

SCN516	Link 150 M3 MCU 16-port Nortel Meridian 1 and Universal	Supports Toshiba, Nortel Meridian 1 and Norstar, Comdial, Fujitsu, Inter-Tel, Lucent 2-wire, NEC, and Siemens PBXs. Check with SpectraLink for specific make/model compatibility. See note 1.	2,607.
SCP508	Link 150 M3 MCU 8-port Panasonic DBS Digital Interface.	For use with Panasonic DBS PBXs. See note 1.	1,935.
SCP516	Link 150 M3 MCU 16-port Panasonic DBS Digital Interface	For use with Panasonic DBS PBXs. See note 1.	2,532.
SCS-AG-ADMR5-VA	Strata CS R5.0 Administrator Manual.	Provides programming instructions for the Strata CS release 5.0 software.	32.
SCS-AG-ADMR6-VA	Strata CS R6.0 Administrator Manual.	Provides programming instructions for the Strata CS release 6.0 software.	32.
SCS-AG-CC-R5-VA	Strata CS R5.0 Call Center Administrator Guide.	Provides feature functionality and programming instructions for the Strata CS Call Center Application.	19.
SCS-AG-CC-R6-VA	Strata CS R6.0 Call Center Administrator Guide.	Provides feature functionality and programming instructions for the Strata CS Call Center application.	19.
SCS-CD-LIBRY-VF	Strata CS R6.0 Documentation CD-ROM	Includes: General Description, Installation & Maintenance Manual, Administrator Manual, User Guide for ViewPoint (Client), Quick Reference Guide, Quick Reference Card, Call Center Administrator Manual, Telephone User Guides, Sales Bulletins, Technical Bul	9.
SCS-DP-DOCR5-VA	Strata CS R5.0 Document Pack.	Includes: 1 Strata CS R5.0 Quick Reference Guide, 1 Strata CS R5.0 Quick Reference Card 10-pack, and 1 Strata CS R5.0 Documentation CD-ROM.	17.
SCS-MA-IM/R6-VA	Strata CS R6.0 Installation and Maintenance Manual	Describes the Strata CS components, and explains how to plan for and install all Strata CS components.	24.
SCS-QC-SYSR6-VA	Strata CS R6.0 Quick Reference Card 10-pack	A wallet-sized quick reference of the most commonly used Strata CS telephone commands (10 pack).	9.
SCS-QR-SYSR6-VA	Strata CS R6.0 Quick Reference Guide	Contains a quick reference of the most commonly used Strata CS telephone commands.	5.
SCS-UG-ANTEL-VA	Strata CS-C2210 Analog Telephone Set User Guide.	Contains setup and operation information for the Strata CS-C2210 analog telephone set. Includes references for Strata CS telephone commands.	9.
SCS-UG-CLIR6-VA	Strata CS R6.0 User Guide for ViewPoint (Client)	Contains step-by-step instructions on how to use the Strata CS Telephone Commands, ViewPoint (was Client) and ViewPoint Web Access (was Web Client) features.	21.
SCS-UG-DKTR6-VA	Strata CS R6.0 Digital Telephone User Guide.	Contains step-by-step instructions on how to use the Strata CS digital telephone commands and features.	9.
SCX516	Link 150 M3 MCU 16-port Mitel SX-Series Digital Interfa	For use with Mitel SX-series PBXs. See note 1.	2,532.
SE41XA-01NT	Oneac 4000VA UPS Power Conditioner	208/240V Input; plugs and recepticals do not match Strata CTX straight blade plugs and recepticals so Strata CTX power cord plugs that exit the cabinet and plug into the UPS must be changed to twist locks L6-30P. Use as required for 4kVA Double Conversion	4,625.
SES-128MB-D	Stratagy ES80 128MB Memory DIMM Module.	As desired for replacement or spares.	579.
SES-128MB-S	Stratagy ES96 128MB Memory (one pair 64MB) SIMM Modules	As desired for replacement or spares.	579.

SES-48-2000-SVR	Stratagy ES48, Windows 2000 Server + UM (new sys only)	Includes 40GB hard drive, Celeron 2.0Ghz CPU, 256MB RAM, 3 full PCI, 1 shared PCI/ISA, 1 full ISA slots for fax board installation. Includes Unified Messaging Feature Group with 5 client seats. Add optional Feature Groups and voice/fax boards as desired.	4,561.
SES-48-PRO	Stratagy ES48 with Wndows 2000 Professional	Mid tower system equipped with 4 PCI slots, 1 ISA slot, Intel Celeron 2.0Ghz CPU, 512MB RAM, 10/100baseT NIC, keyboard and mouse, Windows 2000 Professional. Add optional Feature Groups and voice/fax boards as desired. See Sales Bulletin and System 2 Ins	3,529.
SES-4-SVR	Stratagy ES4 with Windows NT Server	Includes 15GB hard drive, Celeron 733 Mhz CPU, and one ISA slot for voice board installation. Add optional Feature Groups and voice/fax boards as desired. See Stratagy General Description for details. Recommended for replacement or spares only.	1,477.
SES-4-WKS	Stratagy ES4 with Windows NT Workstation	Includes 15GB hard drive, Celeron 733 Mhz CPU, and one ISA slot for voice card installation. Requires Feature Groups and Stratagy voice boards as desired. See Stratagy General Description for details. Recommended for replacement or spares only.	1,220.
SES-8-PRO	Stratagy ES8 with Windows 2000 Professional.	Small desktop system equipped with 2 half length PCI slots, Intel Celeron 2.0Ghz CPU, 256MB RAM, single 10/100baseT NIC, keyboard and mouse, Windows 2000 Professional. Uses a max. two SYS-D4PCI 4 port voice board only . Add optional Feature Groups as de	1,392.
SES-A-CB	Stratagy ES96 Cables.	As desired for replacement or spares.	34.
SES-A-FAN	Stratagy ES96 Metal Case Fan.	As desired for replacement or spares.	39.
SES-A-MC	Stratagy ES96 Metal Case.	As desired for replacement or spares.	689.
SES-ANT-3000/50	Dialogic Antares 3000/50 Resource board	Required to enable ASR AA feature on D/160SC-LS voice boards.	6,766.
SES-A-PB	Stratagy ES96 Passive Backplane.	As desired for replacement or spares.	193.
SES-A-PS	Stratagy ES96 Power Supply (110/220VAC).	As desired for replacement or spares.	133.
SES-A-SBC-200	Stratagy ES96 Single Board Computer (SBC) - Pentium 200	As desired for replacement or spares.	1,220.
SES-A-VC	Stratagy ES96 Video Controller - 2MB.	As desired for replacement or spares.	90.
SES-B-CB	Stratagy ES80 Cables.	As desired for replacement or spares.	34.
SES-B-MB	Stratagy ES80 Motherboard - Pentium 200MHZ.	As desired for replacement or spares.	711.
SES-B-MC	Stratagy ES80 Metal Case.	As desired for replacement or spares.	218.
SES-B-PS	Stratagy ES80 Power Supply (110/220VAC).	As desired for replacement or spares.	94.
SES-CDD	CDROM Drive.	As desired for replacement or spares.	159.
SES-CPU-HSINK	Stratagy ES96 and ES80 Pentium CPU Heat Sink.	As desired for replacement or spares.	39.
SES-D120JCT-LS	12-Port Voice Board (PCI). Intel Ref # D/120JCT-LS.	Expands Stratagy ES48 system by 12 Ports. Used exclusively with Stratagy ES48 system (SES-48-2000-SVR), not supported in other Stratagy systems.	5,459.
SES-D41ESC-REF	REFURBISHED 4-Port Voice Board (ISA).	Expands Basic System by 4 Ports, Required for Fax, ASR, & TTS Feature Groups.	1,713.

SES-D41JCT-LS	4-Port Voice Board (PCI). Intel Ref # D/41JCT-LS.	Expands Strategy ES48 system by 4 Ports. Used exclusively with Strategy ES48 system (SES-48-2000-SVR), not supported in other Strategy systems.	2,141.
SES-FD	Strategy ES96 and ES80 Floppy Disk Drive.	As desired for replacement or spares.	90.
SES-FG-ASR-AA	Auto Speech Recognition Auto Attendant. See Notes 1-3	This Feature Group includes the first 2 channels. Maximum 8 Channels. Requires exclusive use of SES-DL-P4-SC voice board to provide echo cancellation. Other Dialogic voice boards do not provide echo cancelling and cannot be used.	1,285.
SES-FG-FAX	Fax Server Feature Group. Remote upgrade. See Notes 1-4	Strategy iES32 fax capacity is 2 channels for every 8 voice ports, with a max. of 8 channels at 32 voice ports. No additional hardware required. Standalone Strategy ES fax capacity based on quantity of fax boards (channels). Requires Fax board (SES-GFAX	1,713.
SES-FG-TTS-ETI	Text-To-Speech Feature Group.	This Feature Group uses ETI Eloquence TTS to provide 2 channels of Text To Speech for reading email messages. REQUIRES Release 4 Strategy ES/iES32 system software and the Unified Messaging (UM) Feature Group to be installed. Max. 8 Channels.	1,285.
SES-FG-UM	Unified Messaging Feature Group.	Standardly available on all Strategy ES and iES32 models running a Windows Server operating system, shipping after September 8, 2003. Required for interface to customer-supplied e-mail server. Feature Group includes the first 5 seats. Each UM client sea	1,285.
SES-GFAX-CP12SC	12-Channel Fax Board (ISA) – GammaFax.	Expands Basic System by 12 Fax Channels. Requires SCbus Voice Board & Fax Server Feature Group.	5,096.
SES-GFAX-CP6SC	6-Channel Fax Board (ISA) – GammaFax.	Expands Basic System by 6 Fax Channels. Requires SCbus Voice Board & Fax Server Feature Group.	2,740.
SES-HD-DWR	IDE Hard Disk Drive Drawer.	As desired for replacement or spares.	94.
SES-HD-IDE	IDE Hard Disk Drive.	As desired for replacement or spares.	415.
SES-IDE-RAID	RAID kit for dual IDE drive mirroring.	Only supported on SES-96-SVR & SES-96R-SVR models. Includes Promise Fasttrak PCI IDE RAID Controller, two - 15 gigabyte IDE UDMA drives preloaded with Windows NT Server 4.0. This is a non-stocked item. Please allow 15 business days for delivery	1,156.
SES-MODEM-V90	Internal Modem.	As desired for replacement or spares.	209.
SES-MON-14	VGA 14" Color Monitor.	As desired for replacement or spares.	372.
SES-MOUSE	Model A&B Mouse - PS2.	As desired for replacement or spares.	43.
SES-NIC-UTP	Strategy ES80, 96, & 96R Network Interface Card 10/100.	As desired for replacement or spares.	142.
SES-RAID5 KIT-E	External RAID level 5 kit. Compatible with all Strategy	Kit includes rackmountable 4U chassis, PCI interface board, four hot-swappable SCSI hard drives, and dual redundant power supplies. This is a non-stocked item. Please allow 15 business days for delivery.	8,200.
SES-REMOTE-KIT	Remote maintenance kit for Strategy ES4	Strongly suggested for the Strategy ES4 model for remote maintenance and troubleshooting. Includes 56K internal PCI modem and PCAnywhere client software.	308.

SES-SAM	Stratagy ES Activation Module (SAM).	Required as replacement part only. See Notes 3 and 4.	5,139.
SES-SAM-C1-4	Stratagy ES Activation Module (SAM) for Stratagy ES4	Required as replacement part only. See Notes 3 and 4. Exclusively for the Stratagy ES4. Do not install on any other Stratagy ES model.	3,425.
SES-SG24+UP-SVR	Stratagy 24 Plus upgrade to Stratagy ES Server.	Kit: hard drive, drawer, NT Server, Stratagy ES software, pcANYWHERE, 128MB DIMM module, CD-ROM drive, NIC, internal modem card, PS2 mouse, Stratagy ES SAM. Required; R3.x Stg 24 Plus System. \$5,950 credit issued once Stg 24 Plus SAM is received.	7,708.
SES-SG24+UP-WKS	Stratagy 24 Plus upgrade to Stratagy ES Workstation.	Kit: hard drive, drawer, NT Workstation, Stratagy ES software, pcANYWHERE, 128MB DIMM module, CD-ROM drive, NIC, internal modem card, mouse, Stratagy ES SAM. Required; R3.x Stg 24 Plus System. \$5,950 credit issued once Stg 24 Plus SAM is received.	7,280.
SES-SS-R3			47.
SES-SS-R4	Stratagy ES Release 4 Software and Prompts.	Software CD ROM for spares. Included with every system.	47.
SES-TAPE-DRIVE	Backup Tape Drive - 10 Gigabytes.	Required for Stratagy ES system database backup.	603.
SES-TAPE-KIT-8GB	Backup Tape Drive - Cleaning Kit.	As desired for replacement or spares.	120.
SES-UM-25-SEATS	25 Seat Unified Messaging Upgrade. See Notes 1-3	Remote upgrade performed by Toshiba TSD. Requires UM Feature Group. Unified Messaging Seat Upgrades are added incrementally in the Stratagy ES. The UM Feature Group includes 5 UM client seats. With SES-UM-25-SEATS, total UM seats would be 30 (5 + 25).	857.
SES-UM-50-SEATS	50 Seat Unified Messaging Upgrade. Remote upgrade. See	Remote upgrade performed by Toshiba TSD. Requires UM Feature Group. Unified Messaging Seat Upgrades are added incrementally in the Stratagy ES. The UM Feature Group includes 5 UM client seats. With SES-UM-50-SEATS, total UM seats would be 55 (5 + 50).	1,541.
SES-UP-ASR-AA-2	2 Channel upgrade for ASR AA. See Notes 1-3.	Remote upgrade performed by Toshiba TSD. Requires ASR AA Feature Group and SES-DL-P4-SC voice board. Maximum 8 Channels .	857.
SES-UP-PORT-96	96 Voice Port Upgrade. Remote upgrade. See Notes 1-3.	Allows some Stratagy ES systems to be expanded from a maximum of 48 voice ports to a maximum of 96 voice ports. Not all models have the slot capacity to support 96 ports. See Stratagy ES GD for details. Requires voice boards as desired.	1,285.
SES-UP-TTS-ETI	2 Channel upgrade for ETI Text To Speech ONLY.	Upgrade for ETI Eloquence TTS software ONLY! Do not order if TextTalk TTS (SES-FG-TTS/EM-H) has previously been installed. Requires prior installation of SES-FG-TTS-ETI. Maximum 8 Channels.	857.
SG-1MB4L	Stratagy 4 Lite memory - 1MB	As desired for replacement or spares.	73.
SG-24P-SBC	Stratagy 24 Plus Single Board Computer.	Contains a 200 MHz Intel Pentium processor, 4MB RAM, VGA circuitry, and 2 COM ports.	1,156.
SG-256MB-UP	Pre-formatted Smart Modular Technologies 256MB CompactF	This upgrade provides Stratagy IVP8 with 16 hours of voice storage and Stratagy Flash with 22 hours.	112.
SG-2MB	Stratagy memory - 2MB.	As desired for replacement or spares.	155.
SG-2MB6L	Stratagy 6 Lite memory - 2MB.	As desired for replacement or spares.	146.

SG-4MB6L	Stratagy 6 Lite memory - 4MB.	As desired for replacement or spares.	291.
SG-ADMCBL	Four connector (2 ea. DB-9 and 2 ea. DB-25).	Recommended for remote and local access on Stratagy IVP8, Flash, and DK systems. Also requires portable PC or PC and modems.	73.
SG-ADM-VSA3	Stratagy IVP8, Flash, and DK Admin software	May be installed on more than one PC. Floppy disk set (2). Can be downloaded from FYI at no charge. Required for remote and local access on Stratagy IVP8, Stratagy Flash and Stratagy DK systems. Also requires portable PC or PC and modems.	30.
SG-COM2	Stratagy 4 or 6 RS-232 serial communications card	As desired for replacement or spares.	52.
SG-COM4	Stratagy 6 or 24 RS-232 serial communications card.	As desired for replacement or spares.	155.
SG-D/160-CABLE	Adapter cable for SG-DL-P16 and CS-D/160SC-8LS boards.	Required for connection of the D/160SC-LS board to a 25 pin amphenol interface.	146.
SG-DK-2	Stratagy DK with 2 ports and 130 hours of storage	Requires Strata CTX 670/100, DK40i/40/16e, or DK424i/424/280 system.	2,269.
SG-DK-2UP4	Stratagy DK 2 to 4 Port Upgrade.	Remote Upgrade. Requires telephone numbers and passwords.	857.
SG-DK-4	Stratagy DK with 4 ports and 130 hours of storage	Requires Strata CTX 670/100, DK40i/40/16e or DK424i/424/280 system.	2,783.
SG-DK-4UP6	Stratagy DK 4 to 6 Port Upgrade.	Remote upgrade. Requires telephone numbers and passwords.	1,113.
SG-DK-6	Stratagy DK with 6 ports and 130 hours of storage	Requires Strata CTX 670/100, DK40i/40/16e or DK424i/424/280 system.	3,726.
SG-DK-6UP8	Stratagy DK 6 to 8 Port Upgrade.	Remote upgrade. Requires telephone numbers and passwords.	1,199.
SG-DK-8	Stratagy DK with 8 ports and 130 hours of storage	Requires Strata CTX 670/100, DK40i/40/16e or DK424i/424/280 system.	4,582.
SG-DK-R2UP3.3	Stratagy DK System Upgrade Software.	Required to upgrade Stratagy DK from R2 to R3.3.	30.
SG-DK-R3UP3.3	Stratagy DK System Upgrade Software.	Required to upgrade Stratagy DK from R3.1/R3.2 to R3.3.	30.
SG-DL-CB	Stratagy 6D and 24D cables.	As desired for replacement or spares.	21.
SG-DL-FDD	Stratagy 6D and 24D floppy disk drive.	As desired for replacement or spares.	90.
SG-DL-HDD	Stratagy 6D & 24D hard drive with 120 hours of storage	As desired for replacement or spares.	428.
SG-DL-MB	Stratagy 6D and 24D motherboard.	As desired for replacement or spares.	887.
SG-DL-P16	ISA 16-Port Voice Board. Intel Ref # D/160SC-LS.	Expands Basic Systems by 16 ports. Stratagy ES: Scbus connectivity with GammaFax boards for Fax Server features and with Antares board for ASR features. NOTE: Do not use this board to support host-based ASR or TTS.	7,280.
SG-DL-P2	Non-SCbus 2-port voice board. Intel Ref# Proline/2v	Expands system by 2 ports.	1,135.
SG-DL-P4	Non-SCbus 4-port voice board. Intel Ref# Dialog/4	Expands system by 4 ports.	1,798.
SG-DL-PS/24D	Stratagy 24D power supply (110/220VAC).	As desired for replacement or spares.	107.
SG-DL-PS/6D	Stratagy 6D power supply (110/220VAC).	As desired for replacement or spares.	99.
SG-DL-RMOD/6D	Stratagy 6D internal modem board.	As desired for replacement or spares.	197.
SG-F-2	Stratagy Flash with 2 ports and 4 hours of storage	Requires Strata CTX/Strata DK station ports (2500 set) and DTMF receivers.	1,083.

SG-F-2UP4	Stratagy Flash System 2 to 4 ports upgrade.	Remote upgrade. Requires telephone numbers and passwords.	428.
SG-F-4	Stratagy Flash with 4 ports and 4 hours of storage	Requires Strata CTX/Strata DK station ports (2500 set) and DTMF receivers.	1,341.
SG-FAX-SW	Stratagy 24D and 24D-L Fax Messaging, Fax Back, etc. so	Required for Stratagy 24Dand 24D-L Fax Messaging, Fax Back, etc. applications. One per each system. Also requires SG-FMOD for each serial fax port. Remote upgrade. Requires telephone number and password.	1,027.
SG-FDD	Floppy disk drive - 3.5" for Stratagy 4, 6, or 24.	As desired for replacement or spares.	129.
SG-FL-R3UP3.3	Stratagy Flash System Upgrade Software.	Required to upgrade from 3.0/3.1 to Release 3.3.	30.
SG-F-P/S	Stratagy Flash Power Supply.	As desired for replacement or spares.	47.
SG-HD120	Stratagy 24 Plus hard drive with 120 hrs. of storage.	As desired for replacement or spares.	428.
SG-HD33	Stratagy Hard Disk Drive - 33 hours of storage.	As desired for spares or replacement.	1,375.
SG-IVP8-2	Stratagy IVP8 with 2 ports and 4 hours of storage	Can be installed into a card slot of these systems; Strata CTX 670/100, DK40i/40/16e, or DK424i/424/280.	1,083.
SG-IVP8-2UP4	IVP8 2 to 4 Port Upgrade	Remote Upgrade. Requires telephone numbers and passwords.	514.
SG-IVP8-4	Stratagy IVP8 with 4 ports and 4 hours of storage	Can be installed into a card slot of these systems; Strata CTX 670/100, DK40i/40/16e, or DK424i/424/280.	1,341.
SG-IVP8-4UP6	IVP8 4 to 6 Port Upgrade	Remote Upgrade. Requires telephone numbers and passwords.	599.
SG-IVP8-6	Stratagy IVP8 with 6 ports and 4 hours of storage	Can be installed into a card slot of these systems; Strata CTX 670/100, DK40i/40/16e, or DK424i/424/280.	1,511.
SG-IVP8-6UP8	IVP8 6 to 8 port Upgrade	Remote Upgrade. Requires telephone numbers and passwords.	685.
SG-IVP8-8	Stratagy IVP8 with 8 ports and 4 hours of storage	Can be installed into a card slot of these systems; Strata CTX 670/100, DK40i/40/16e, or DK424i/424/280.	1,726.
SG-KBD-PS2	Stratagy ES4, ES80, and ES96R keyboard.	Can also be used as replacement keyboard for Stratagy 6D and 24D, Strata CTX ACD ACD-CT2-PRO, ACD-CT4-SVR and ACD-CT8-SVR, and Strata CTX Attendant Console ATT-CT1-PRO.	47.
SG-KEYB	Stratagy ES96 keyboard.	Can also be used as replacement keyboard for Stratagy 24 Plus.	47.
SG-MB24	Motherboard for Stratagy 24.	As desired for replacement or spares.	167.
SG-MB4/6	Motherboard for Stratagy 4 and 6.	As desired for replacement or spares. 2MB memory not included.	155.
SG-MM	Stratagy White VGA monitor.	Option for Stratagy 6D and 24D.	227.
SG-MM-PLUS	Stratagy 24 Plus VGA monitor.	As desired for replacement or spares.	321.
SG-P2D	Two port (Duet) voice board	This board is ONLY compatible with Stratagy software release 2 or earlier. R2 systems include; Stratagy 4, 4 Lite, 6, 6 Lite, 12 Lite, 16, 24, and early models of 24 Plus.	951.
SG-P2R	Two port voice board	This board is ONLY compatible with Stratagy software release 2 or earlier. R2 systems include; Stratagy 4, 4 Lite, 6, 6 Lite, 12 Lite, 16, 24, and early models of 24 Plus.	1,345.
SG-P4Q	Four port (Quartet) voice board	This board is ONLY compatible with Stratagy software release 2 or earlier. R2 systems include; Stratagy 4, 4 Lite, 6, 6 Lite, 12 Lite, 16, 24, and early models of 24 Plus.	1,404.

SG-P4R	Four port voice board	This board is ONLY compatible with Stratagy software release 2 or earlier. R2 systems include; Stratagy 4, 4 Lite, 6, 6 Lite, 12 Lite, 16, 24, and early models of 24 Plus.	2,081.
SG-PS	Stratagy 4, 6, and 24 power supply	As desired for replacement or spares.	77.
SG-PSE-3.1	Stratagy 6D, 24D, 24 Plus prompts software (English).	Floppy-disk set (6). Required to support one or multiple R3.x Stratagy 6D, 24D, and 24 Plus system(s) using English prompts. Can be downloaded from FYI at no charge.	30.
SG-RMOD	Remote access and fax modem	Includes RS-232 and modular cables. Required for remote access. Also requires remote software installed on portable PC.	155.
SG-RS1.0	Stratagy Remote Software Version 1.x for portable PC.	Required for remote access or local access on Stratagy 4, 6, 6 Lite, 12 Lite, 16, and 24, and early models of 24 Plus.	30.
SG-RS3.1	Stratagy 6D, 24D and 24 Plus remote software	Required for remote access and local access on these systems without keyboard and monitor. Also requires portable PC or PC and modems. May be installed on more than one portable PC. Can be downloaded from FYI at no charge.	30.
SG-SAM-16	Stratagy Activation Module (SAM) for Stratagy 16.	Required for system operation	3,614.
SG-SAM-24	Stratagy Activation Module (SAM). See Notes below.	Required for Stratagy 24 Plus system operation.	5,096.
SG-SAM-4	Stratagy Activation Module (SAM) for 4 and 4 Lite.	Required for system operation	2,038.
SG-SAM-6	Stratagy Activation Module (SAM) for 6 and 6 Lite.	Required for system operation	2,445.
SG-SS-3.3	Stratagy 6D, 24D, and 24 Plus system software ver. 3.3	Floppy-disk set (6). Required to upgrade one or multiple Stratagy 6D, 24D, or 24 Plus system(s). Can be downloaded from FYI at no charge.	30.
SG-VC24	Stratagy 24 video (VGA) controller.	As desired for replacement or spares.	116.
SG-VC4/6	Stratagy 4 or 6 video (Monochrome) controller card	As desired for replacement or spares.	39.
SK-WINNTMOP	Shutdown/communication Software for ON-series UPS (Wind	Use for unattended server shutdown, pager alert, UPS status and event log for Stratagy and HMIS. Also includes serial cable for connection between UPS and Toshiba system	88.
SM0064MB	64MB SmartMedia flash memory card for CTX processor.	For replacements or spares. Installs on either CTX100 processor or CTX670 processor.	23.
SMIS	Software MIS.	Requires KKYS3 or RKYS3 and 486 PC or higher. PC should have DOS 5.0 or higher, 4 MB or more of RAM, a 3.5" floppy drive, a 100 MB or larger hard disk, 1 serial port, 1 parallel port, and color monitor. See SMIS documentation for details.	1,713.
SOFTIPT-LIC-PKG	SoftIPT Software CD-ROM and CTX SoftIPT License.	SoftIPT license LIC SOFTIPT-1 plus the SOFTIPT-CD-ROM that contains the SoftIPT application software (This CD is not required, the SoftIPT software can be downloaded from FYI. One CTX SoftIPT license, LIC SOFTIPT-1, is required for each SoftIPT to oper	122.
ST6-DK-DOCPK-R2	Stratagy DK Documentation Package.	Documentation Packet	10.
ST6-DP-DK-R3-VA	Stratagy DK, 6D Documentation Package.	Contains: 1 FCC, Warranty, End User Notice, 1 Stratagy General License Agreement, 2 Stratagy Release 3 User Guide, 5-10 packs Stratagy R3 Quick Ref. Guide, 1 Stratagy Advisor	21.

STA-CD-LIBRY-VE	Strata CTX WinAdmin/Documentation Library CD-ROM.	Includes: CTX WinAdmin software, General Description, Installation & Maintenance Manual, Programming Manual, System Record Sheets, All User Guides, Sales, Application and Technical Bulletin Updates, and Custom Document Generator.	9.
STG-CD-ALLIB-VB	Stratagy Voice Processing Library CD-ROM.	Contains: Documentation for all Stratagy products. Includes documentation for Legacy products Release 2 and Release 3 and Stratagy Flash Training Presentation.	9.
STG-IG-SG/DK-VC	Stratagy DK Installation Guide (R3).	Contains step-by-step instructions with a checklist for Stratagy DK installation.	10.
STG-MA-ESALL-VA	Stratagy ES Installation and Maintenance Manual.	Contains all hardware and programming information necessary to install and maintain a Stratagy ES system.	43.
STG-MA-FL/I8-VA	Stratagy Flash/IVP8 Installation and Maintenance Manual	Contains all hardware and programming information necessary to install and maintain a Stratagy Flash or IVP8 system.	43.
STG-QR-ESALL-VA	Stratagy ES Quick Reference Guide (package of 60).	A wallet-size flow diagram for operation of the Stratagy ES system.	13.
STG-QR-FL/I8-VA	Stratagy Quick Reference Guide (package of 21).	A wallet-size flow diagram for operation of the Stratagy Flash, IVP8 and Stratagy DK systems.	5.
STG-UG-ESALL-VB	Stratagy ES User Guide. Includes iES32 documentation.	Contains step-by-step instructions for operation of the Stratagy ES system.	7.
STG-UG-FL/I8-VA	Stratagy User Guide.	Contains step-by-step instructions for operation of the Stratagy Flash, IVP8 and Stratagy DK systems.	7.
SVP100	NetLink SVP Server.	Provides Spectralink Voice Prioritization, the Quality of Service mechanism for IP-based handsets. NetLink SVP Server required if NetLink Telephony Gateways are not used or if more than 4 Telephony Gateways are used. Power supply ordered separately.	1,353.
SYS-512MB-RAM	512MB Random Access Memory Upgrade	Memory upgrade for Strata CS Server 4PCI, 8PCI, and 16PCI, as well as Strata ACD CT2 and CT8 servers. As desired for replacement or spares	206.
SYS-CDROM-DRIVE	Spare CD/RW Drive	As needed for system models ACD-CT2-PRO, ACD-CT4-SVR, SES-8-PRO, SES-48-PRO, SES-96R2-SVR, CS-Server 4PCI, CS-Server 8PCI, and CS-Server 16PCI.	61.
SYS-D4PCI	PCI 4 port card for Stratagy ES8, ES48, ES96R2	Half sized card (Reference Intel part # D4PCI) expands system by 4 voice ports. Cannot be used with the Fax Feature Group.	668.
SYS-IDE-HD	Spare IDE Hard drive	As needed for system models ACD-CT2-PRO, ACD-CT4-SVR, SES-8-PRO, SES-48-PRO, SES-96R2-SVR, CS-Server 4PCI, CS-Server 8PCI, and CS-Server 16PCI	115.
SYS-NIC	Network Interface card	As needed for second network interface for ACD-CT2-PRO and ACD-CT4-SVR. Can also be used with models SES-8-PRO, SES-48-PRO, SES-96R2-SVR, CS-Server 4PCI, CS-Server 8PCI, and CS-Server 16PCI	92.
SYS-PS-RDN-SYS3	Optional Dual Redundant 300W Power Supply	Optional Dual Redundant 300W Power Supply for Strata CS Server 8PCI, as well as Strata ACD CT8 server. As desired for replacement or spares	672.

SYS-PS-SYSTEM-1	Spare Power Supply	As needed for ACD-CT2-PRO, ATT-CT2-PRO, and SES-8-PRO	42.
SYS-PS-SYSTEM-2	Spare Power Supply	As needed for CS-Server 4PCI, SES-48-PRO, and ACD-CT4-SVR	146.
SYS-PS-SYSTEM-3	Spare Power Supply	As needed for CS-Server 8PCI and SES-96R2	154.
SYS-PS-SYSTEM-4	Spare Power Supply	As needed for CS-Server 16PCI	516.
SYS-RAID1-SYS 2	RAID 1 kit for Strata CS Server 4PCI	Kit includes FastrakTX2000 RAID card, two Seagate ST380011A 80 gigabyte ATA hard drives, and SuperSwap 1000 drive enclosures. Can also be used with system models ACD-CT4-SVR and SES-48-PRO.	768.
SYS-RAID5-SYS34	RAID 5 kit for Strata CS Server 8PCI and Server 16PCI	Kit includes MegaRaid SCSI 320-1 Single Channel U320 RAID card, three Seagate ST336607LC 36 gigabyte SCSI hard drives, BR-SCA23 Drive cannister	2,132.
TBSU1A	2-Circuit ISDN S/T Type Basic Rate Interface Unit.	Provides 2 BRI S/T (4-wire) interfaces for network or station side ISDN connections. BRI S/T network connections require an external NT-1 device for each BRI line and 1 Ferrite Core for each BRI line connected to the TBSU.	415.
TBUU1A	2-Circuit ISDN U Type Basic Rate Interface Unit.	Req software R4.3 or higher. Provides 2 BRI U (2-wire) interfaces that can be used for network or station side ISDN. Requires 1 Ferrite Core for each BRI line connected to the TBUU. Only 1 of following can be mounted in Base KSU TCOU, TDDU, TBSU, or TBUU.	450.
TCIU2A	4-circuit Caller ID Interface Unit for DK40i.	Enables 4 loop start lines on TCOU for Caller ID. Mounts piggyback onto the TCOU in the Base cabinet. Maximum 1 per system.	205.
TCOU1A	4-circuit Loop Start Line Interface Unit for DK40i.	Provides 4 loop start CO/PBX/Centrex line circuits. Mounts in the Base KSU. Maximum 1 per system. Only 1 of the following can be mounted in the Base KSU: TCOU, TDDU, TBUU, or a TBSU.	146.
TDDU1A	4-circuit DID Line Interface Unit for DK40i.	Provides 4 DID line circuits. Mounts in the Base cabinet. Maximum 1 per system. Only 1 of the following can be mounted in the Base KSU: TCOU, TDDU, TBUU, or a TBSU.	420.
TGA116	NetLink Telephony Gateway 16-port Analog Interface.	For use with analog line interfaces.	2,947.
TGB116	NetLink Telephony Gateway 16-port Executone IDS.	For use with Executone IDS PBXs.	2,947.
TGD116	NetLink Telephony Gateway 16-port Toshiba.	Supports Toshiba, Comdial, Fujitsu, Inter-Tel, Lucent 2-wire, NEC, Nortel Norstar, Siemens PBXs. Check with SpectraLink for specific make/model compatibility.	2,947.
TGF116	NetLink Telephony Gateway 16-port 4-wire Digital Inter.	Supports 4-wire Lucent Definity and Merlin PBXs.	2,947.
TGN116	NetLink Telephony Gateway 16-port Nortel.	Supports Toshiba, Nortel Meridian 1 and Norstar, Comdial, Fujitsu, Inter-Tel, Lucent 2-wire, NEC, and Siemens PBXs. Check with SpectraLink for specific make/model compatibility.	3,318.
TGP116	NetLink Telephony Gateway 16-port Panasonic DBS.	For use with Panasonic DBS PBXs.	2,947.
TGX116	NetLink Telephony Gateway 16-port Mitel .	For use with Mitel SX-series PBXs.	2,947.
TPS100A	Power Supply for TGx116, MOG7xx, and SVP100 .	For NetLink telephony gateway interfaces.	34.
TPSU16A	Power Supply for Strata DK40i Base KSU.	Used for replacement or spares for DK40i, DK40, and DK16e.	244.

TSD-CD-ARCHV-VA	Toshiba Documentation Archive CD-ROM.	Contains documentation for these Legacy products: Strata DK24/56/96 R4, Strata DK8 & DK16, VP 100/200/300 R7.1, Perception e/ex/exp, and Perception 4000.	21.
TSD-KS-10-D2000	Dot Matrix - Blank Keystrips for 10-button DKT2000	Package contains 60 keystrips (20 sheets, 3 per sheet). Suitable for printing on pin-feed dot matrix printer.	12.
TSD-KS-10D2000L	Laser - Blank Keystrips for 10-button DKT2000.	Package contains 60 keystrips (20 sheets, 3 per sheet). Suitable for printing on laser printer.	12.
TSD-KS-10K-3000	Blank Keystrips for 10-button DKT3000.	Package contains 60 keystrips (20 sheets, 3 per sheet). Suitable for printing on laser or ink jet printer.	12.
TSD-KS-14203000	Blank Keystrips for 20-button and 14-button DKT3000.	Package contains 60 keystrips (20 sheets, 3 per sheet). Suitable for printing on laser or ink jet printer.	12.
TSD-KS-20D2000L	Laser - Blank Keystrips for 20-button DKT2000.	Package contains 60 keystrips (20 sheets, 3 per sheet). Suitable for printing on laser printer.	12.
TSD-SG-SMIS--R1	Software MIS (SMIS) Manual.	Contains step-by-step instructions for the installation, administration, and supervisor functions of Software MIS (SMIS).	28.
TSD-UG-KP2000R1	Keyprint 2000 User Guide.	Contains instructions for use of the Keyprint 2000 keystrip printing software package.	2.
TSIU1A	Serial Interface Unit (2 ports) for DK40i.	Provides 2 serial ports for connection of SMDR and remote maintenance. Mounts in the Base KSU. Maximum 1 per system.	172.
TUC-PCA	Personal Call Accounting Authorization Code for Ultimat	Required to support Personal Call Accounting and Traffic Reporting features in the Toshiba Ultimate Communicator. Personal Call Accounting is compatible with Windows 95 and 98, but not with Windows NT.	180.
WSIU1A	Serial Interface Unit for DK14.	Provides 2 serial interface ports for SMDR, connection of call accounting device, or customer-provided external modem for local/remote maintenance. WSIU also provides Caller ID CO line interface.	129.